

Talanx Capital Markets Day 2019 Frankfurt, 20 November 2019

τalanx.

Insurance. Investments.

Agenda

Group Strategy	Torsten Leue
II Group Financials	Immo Querner
Industrial Lines	
III Strategy	Edgar Puls
IV Making Fire profitable	David Hullin
V CFO cockpit	Clemens Jungsthöfel
VI HDI Global Specialty	Ulrich Wallin
VII Digitalisation	Thomas Kuhnt
VIII Essentials Industrial Lines	Edgar Puls
IX Final Remarks	Torsten Leue

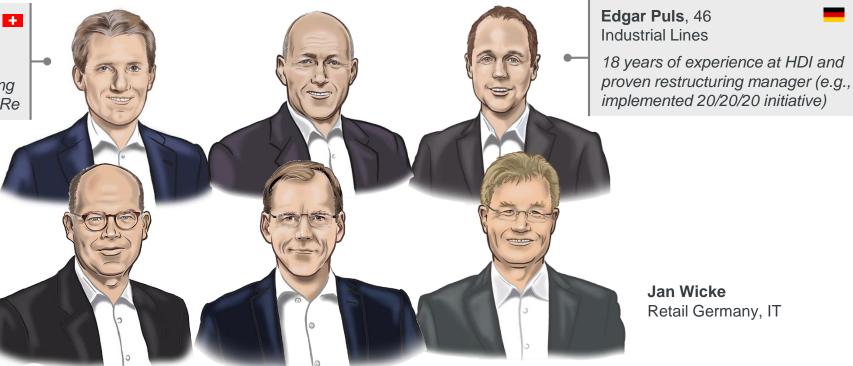
Generational change completed – Two new leaders in the Talanx board

Sven Fokkema Retail International

Jean-Jacques Henchoz, 55 Reinsurance 21 years of experience in

P&C/Life reinsurance with strong international footprint at Swiss Re

> **Immo Querner CFO**



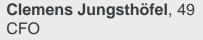
Torsten Leue CEO

Jan Wicke Retail Germany, IT



New top management capacity in our divisional boards – Exceptional leader kept

Industrial Lines



Former KPMG partner with over 20 years of experience in insurance

David Hullin, 51

Member of the board

Proven underwriting & international skills over 25 years at HDI Group

Thomas Kuhnt, 44

Member of the board

Former McKinsey P&C Insurance & Advanced Analytics Lead Europe

Yves Betz, 48

Member of the board, as of 1 Dec 2019

Various leading positions at Zurich, strong international expertise



Ulrich Wallin, 64

Chairman

Turned Hannover Re into the most efficient reinsurer



Jens Warkentin, 53 **CFO**

Long-serving board member at AXA Germany, excellent financial skills

Patrick Dahmen, 46 Member of the board

Highly esteemed Life expert, formerly board member at AXA Germany

Hannover Re

Silke Sehm, 51

Member of the board

Developed the advanced solutions business into a major profit engine





Key messages

- We are well on track to deliver on higher targets from last CMD
- Strategy 2022 we focus on three strategic areas
 - Capital management **enhanced**, supporting **growing cash pool**
 - Focused divisional strategies fully on track or even ahead of plan
 - Good **progress** on digital transformation
- Purpose-driven performance culture supporting our strategy 2022
- Our strategy (high resilience, attractive returns, upside potential) is the answer to rising uncertainties



Strategy 2022 – Focus and execute

Strategy 2022

CMD 2018 – FOCUS

- Raising targets
- Three strategic areas

CMD 2019 - EXECUTE

- Tracking targets
- Tracking strategy
- Cultural transformation
- Outlook



Tracking targets

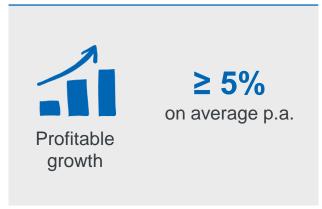
Our mid-term ambition - Higher targets @CMD 2018 with sustained high resilience

Fargets

Return on equity



EPS growth



Dividend payout ratio



Resilience

Strong capitalisation

Solvency II target ratio
150 - 200%

Market risk limitation (low β)

Market risk ≤ 50% of Solvency Capital Requirement

High level of diversification

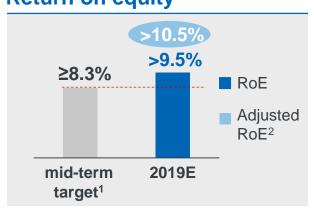
Targeting 2/3 of Primary
Insurance premiums to come
from outside of Germany

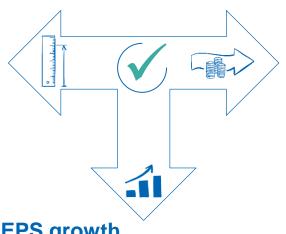
Note: Targets are relevant as of FY2019. The risk-free rate is defined as the 5-year rolling average of the 10-year German Bund yield. EPS CAGR until 2022 (base level: original Group net income Outlook of ~EUR 850m for 2018). Targets are subject to large losses staying within their respective annual large-loss budgets as well as no occurrence of major turmoil on currency and/or capital markets. Share of Primary Insurance is measured in GWP

Tracking targets

Delivering on our mid-term targets

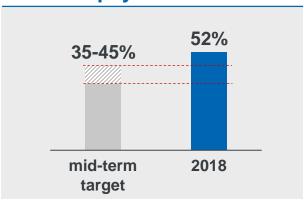
Return on equity







Dividend payout ratio



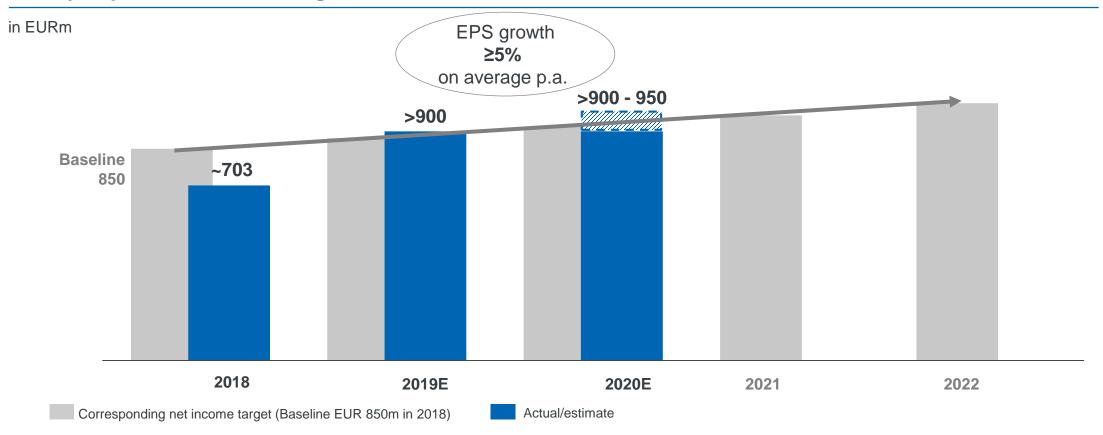
¹ Target is ≥ 800bp above risk-free rate. The risk-free rate is defined as the 5-year rolling average of the 10-year German Bund yield. 2 Adj. RoE: calculation based on the ratio of net income (excl. minorities) and average shareholders' equity excluding unrealised gains & losses. Note: EPS CAGR until 2022 (target baseline: original Group net income Outlook of ~EUR 850m for 2018). Targets are subject to large losses staying within their respective annual large-loss budgets as well as no occurrence of major turmoil on currency and/or capital markets. Dividend 2018 payed out in 2019



Tracking targets

EPS growth – above minimum target

Steady improvement in earnings



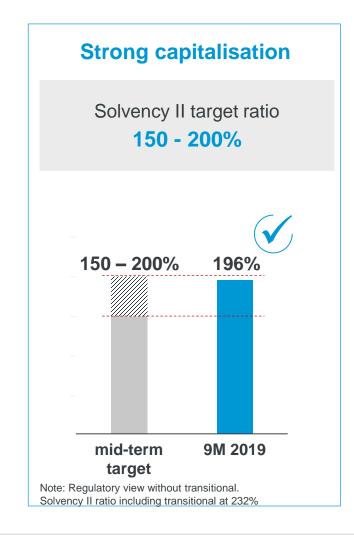
Note: EPS CAGR until 2022 (target baseline: original Group net income Outlook of ~EUR 850m for 2018). Targets are subject to large losses staying within their respective annual large-loss budgets as well as no occurrence of major turmoil on currency and/or capital markets. Given the stable number of shares since CMD 2018, the net income growth rate corresponds to the EPS growth rate

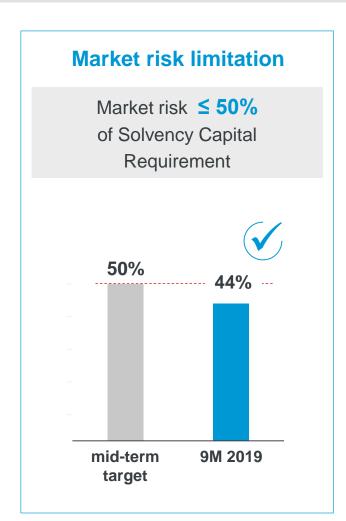


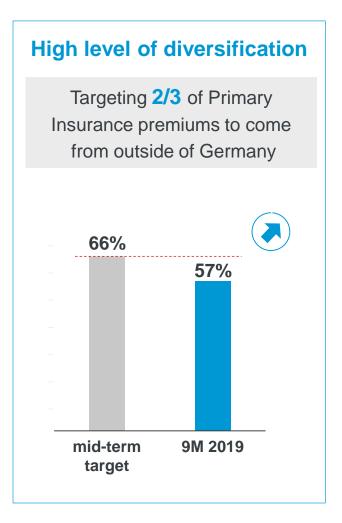
Tracking targets Sustained b

Sustained high resilience

Resilience









Strategy 2022 – Three strategic areas

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- **Enhanced capital management**
- Focused divisional strategies

Industrial Lines



- Programme 20/20/20
- Specialty

Retail International



Top 5 in core markets

Retail Germany LifeStyle Protection Versicherungen

- Programme KuRS
- SME

Reinsurance

e+s rück hannover **re**°

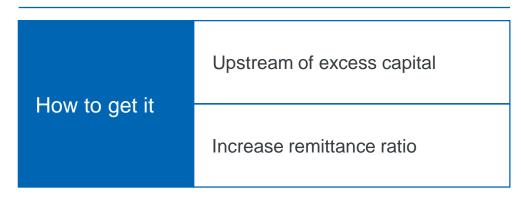
Focus Reinsurance

3

Digital transformation

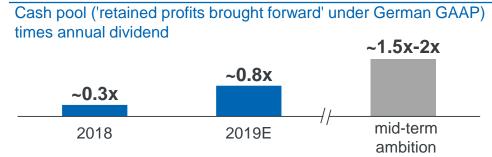


Focus





Growing cash pool



Steadily increasing dividends



Irnmo Querues to present in more detail

Note: Target dividend coverage ratio ('retained profits brought forward'under German GAAP divided by annual dividend) is ~1.5-2 times.

Capital Management delivery 2018 (mid-term ambition): Dividend payout 52% (35-45%); RoE 8.0% > CoE 6.9%; Upstream of excess capital 2019E ~70% achieved (EUR 350m); Remittance ratio ~70% (50-60%)



1 Tracking strategy – Enhanced capital management

Clear M&A criteria and strategy proven by disciplined M&A approach

Disciplined M&A activity 2018/19 M&A building **Targets** Due blocks diligence Closed screened Liberty Consolidator Sigorta (in international Focus on leading **ERGO** core markets) positions in non-life Sigorta A.Ş. Criteria ▶ Group RoE-enhancing **HDI Global** svedea **Specialty EPS-accretive** 3 Technology/ **>>** elinvar **Fintech**

Note: Since 2011, less than 7% of more than 250 targets screened have been acquired



Our M&A criteria

2 Tracking strategy – Focused divisional strategies Industrial Lines

Focus and mid-term ambition **Execution** Precise mandate to raise profitability and reduce volatility New management **Transformation** team in place 8%pts divisional combined ratio **Focus** Programme 20/20/20 improvement expected in 2019 Joint-venture with Hannover Re in place; Specialty profitable double-digit growth from the beginning 8-10% -1% 4 RoE ambition 8-10% 2018 2019E mid-term ambition Edgas Puls and his kann to present in more detail

Tracking strategy – Focused divisional strategies Retail Germany

Focus and mid-term ambition

Programme KuRS (2021 EBIT target of ≥ EUR 240m)

7-8%

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Execution

≥ 80% of EBIT target (≥ EUR 200m) to be achieved in 2019



Focus

SME

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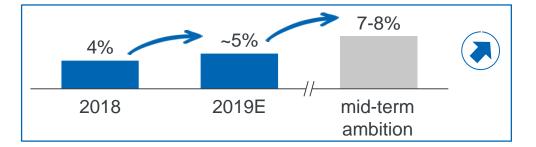
Strong profitable SME growth (8% p.a.)





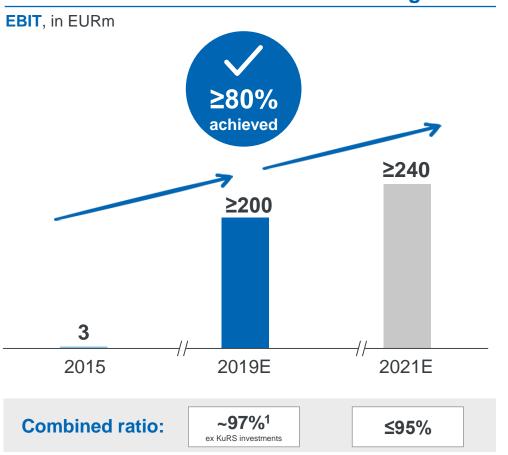
RoE ambition

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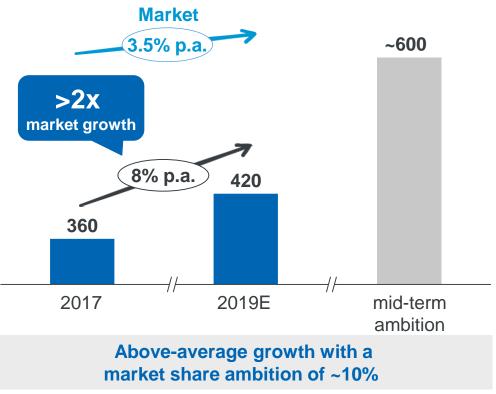
Tracking strategy – Focused divisional strategies KuRS programme well on track - SME initiative doubles market growth

Well on track to deliver on our KuRS target



Growth initiative SME

GWP SME and self-employed professionals², in EURm



¹ Combined ratio expected to improve to ~99%, unadjusted for KuRS effects 2 Combined ratio for SME business: 2017 and 2019E: ~97%, mid-term ambition: ≤95%



2 Tracking strategy – Focused divisional strategies Retail International

Focus and mid-term ambition

Top 5 in core markets through profitable growth

RoE ambition 10-11%

Execution

Top 5 position achieved in 4 (motor) / 2 (non-life) out of 5 core markets



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Combined ratio ~95% (2019E)



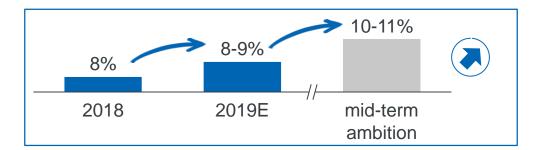
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Non-life GWP growth +6% y/y (2019E)





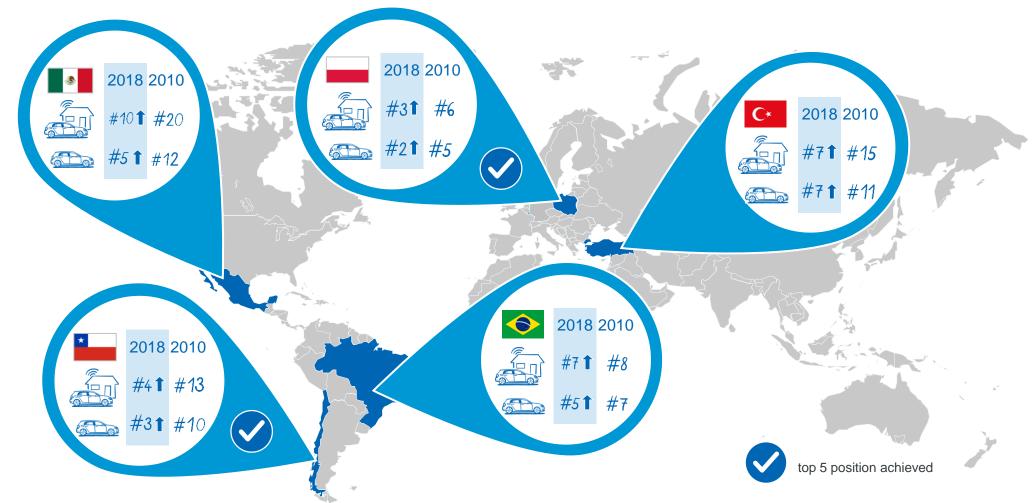
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Note: GWP growth currency adjusted

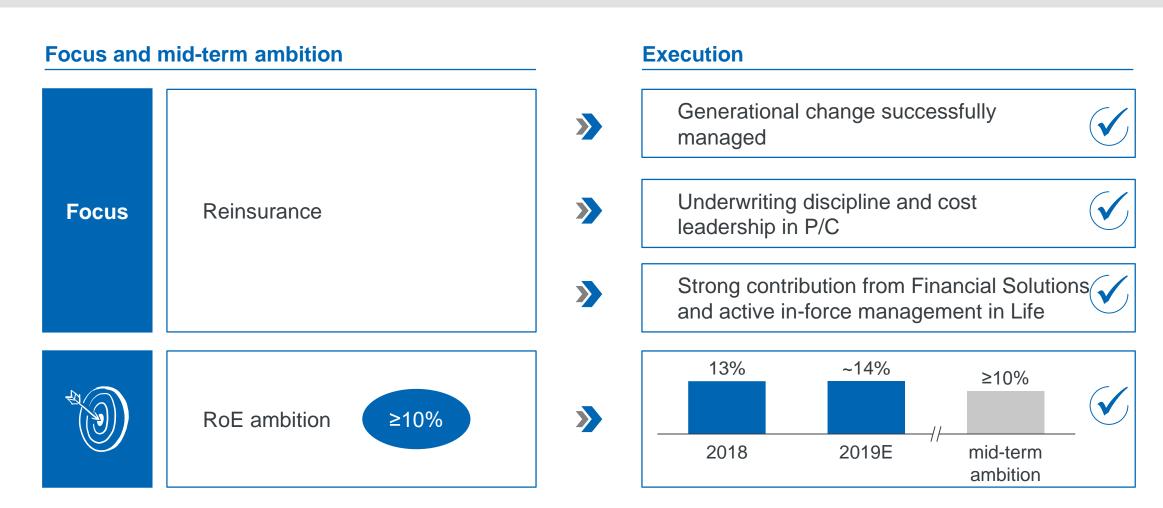
2 Tracking strategy – Focused divisional strategies

Retail International – Positions improved in all core markets



Note: Ranking by Gross written premiums. For 2018, Turkey with Liberty Sigorta and Ergo Sigorta (pro-forma). Given the broader market definition in Brazil, market position for P/C Brazil comprises HDI Global premiums

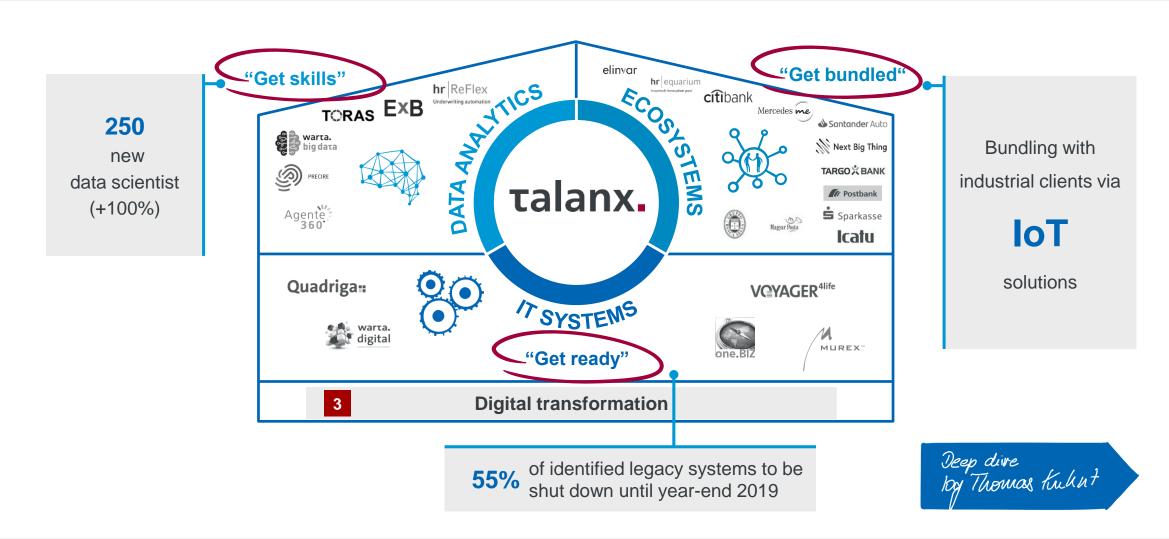
2 Tracking strategy – Focused divisional strategies Reinsurance



Note: Hannover Re presented in detail on how to "pursue the outperformance journey" on its 22nd International Investors' Day on 23 October 2019



3 Tracking strategy – Digital transformation Progress in focus topics



Cultural transformation

Traditionally different – Sustainability supporting our strategy

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Focused engagement:

- Education & diversity
- Climate protection
- Sustainable management







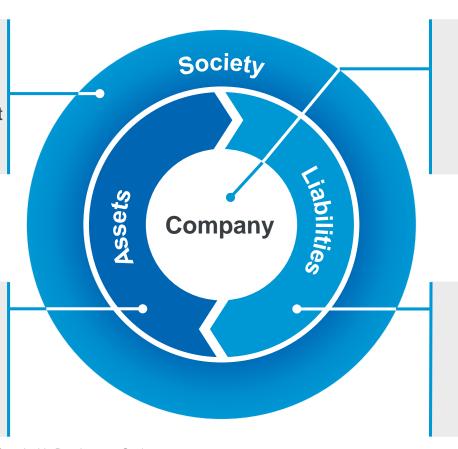












■ 100% CO₂ neutral in Germany in 2019





- 100% ESG compliant investment strategy
- Doubling investments in infrastructure and renewable energy to EUR 5bn

- A leading insurer for renewable energy
- Complete withdrawal from coal risks until 2038



Note: Talanx has committed to seven out of the United Nation's 17 Sustainable Development Goals



Human Capital Management

Cultural transformation

Traditionally different – "Culture eats strategy for breakfast!"

Capital Management



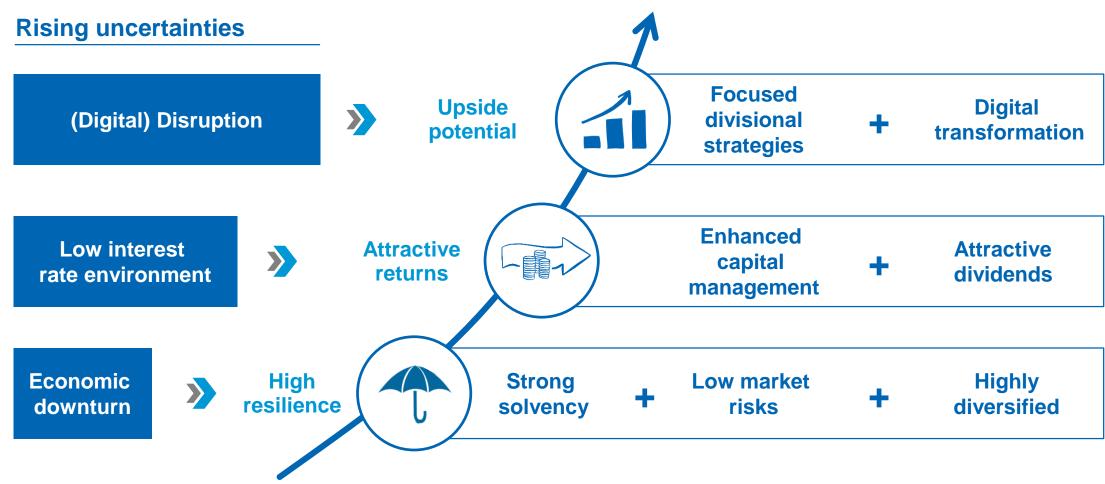
- Incentives:
 - Management: focus RoE
 - Employee: share programme launched
- Group wide Health Check with link to board incentive scheme





Outlook

Our strategy – Answer to rising uncertainties



Note: Solvency II ratio (ex transitional) 196% (9M 2019). Market risk 44% of Solvency Capital Required (9M 2019). 57% of Primary Insurance premiums come from outside Germany (9M 2019). Cash pool ('retained profits brought forward' under German GAAP) 0.8x annual dividend (2019E). Dividend yield 4.7% on average (2012-18)



Outlook
Well on track to achieve near-term targets

	9M 2019	2019E	2020E
Return on equity	10.4%	>9.5% ¹	>9.0 - 9.5%
Group net income	742 EURm	>900 EURm	>900 - 950 EURm
Return on investment	3.4%	>2.7%	~2.7%
Gross written premiums growth	11.9%	>4%	~4%
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Note: Targets are subject to large losses staying within their respective annual large-loss budgets as well as no occurrence of major turmoil on currency and/or capital markets 1 Adj. RoE 2019E >10.5%; calculation based on the ratio of net income (excl. minorities) and average shareholders' equity excluding unrealised gains & losses



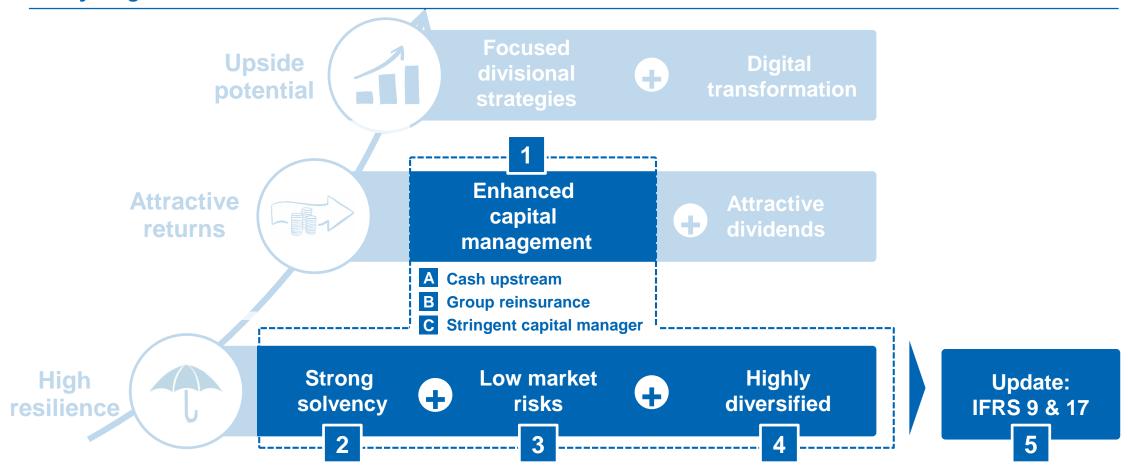
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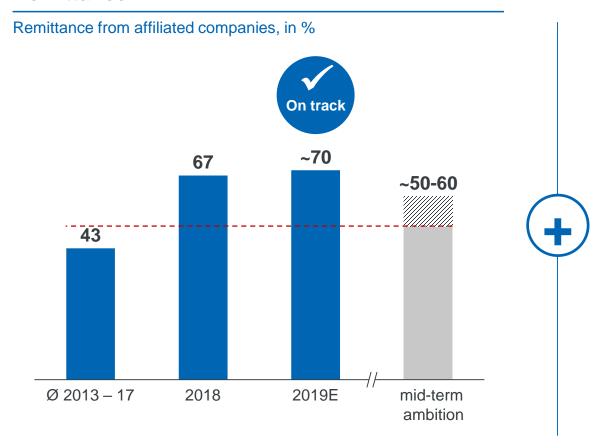
Our strategy – the CFO perspective

Today's agenda

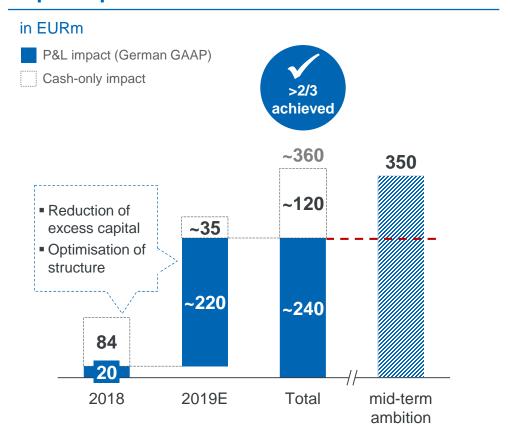


Remittance ratio increased and capital upstream more than 2/3 achieved

Remittance



Capital upstream



Remittance ratio: dividends and income from profit & loss transfers divided by IFRS Group net income



Bundling reinsurance at Group level fully on track

Value drivers/benefits



PROFIT contribution

Profit upstream from operating entities



CAPITAL optimisation

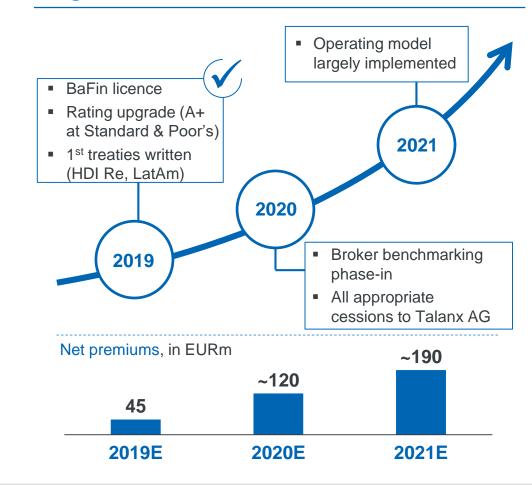
- Insourcing diversification
- Using reinsurance as a "capital substitute"
- Utilising tax losses carried forward
- Accumulating funds



RISK management

- Managing volatility and net peak exposure within "Group risk appetite"
- Central data hub and self-retention for reinsurance risk data across Group

Progress

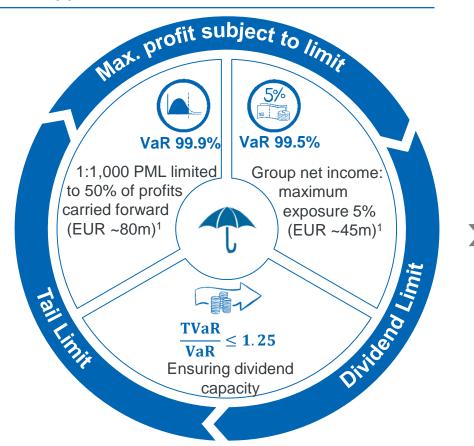




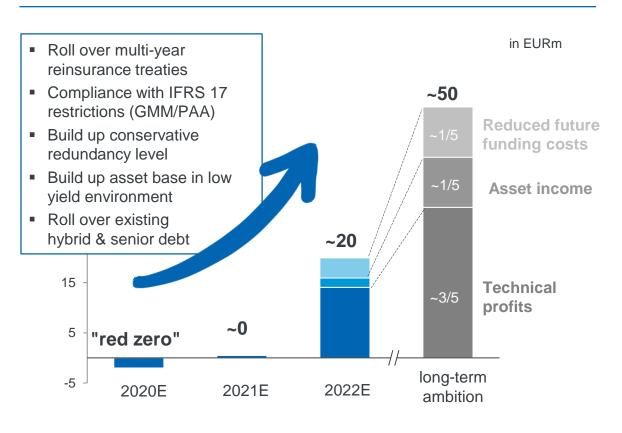


Benefits "naturally" building up in accordance with risk appetite

Risk appetite



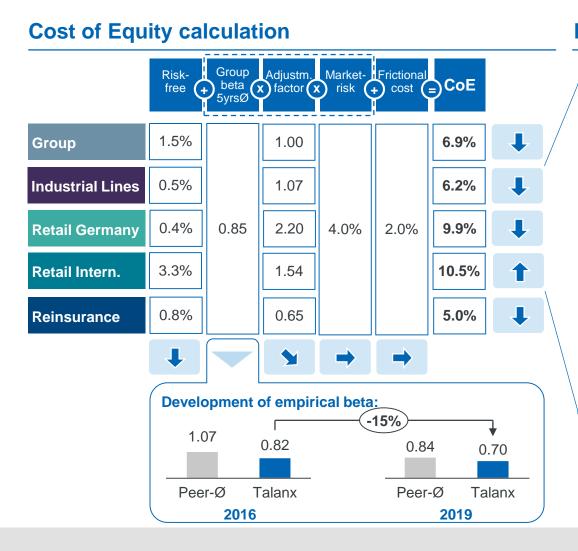
Net income contribution after ramp-up period



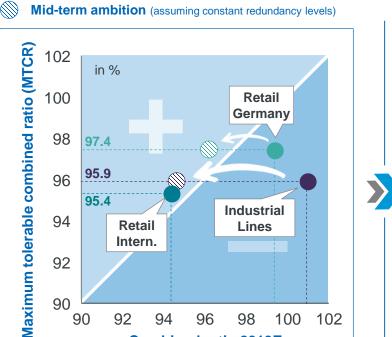
¹ Result impact related to 2020E. GMM = General Management Model, PAA = Premium Allocation Approach, PML = Probable Maximum Loss



In 2019, Group RoE above CoE - target combined ratios within reach



MTCR matrix (based on CoE)



Combined ratio 2019E

Return on Equity



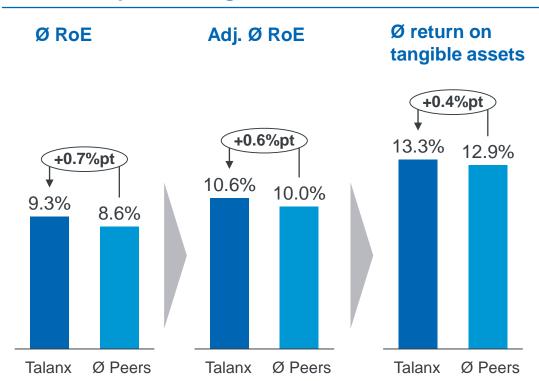
Note: Risk-free rate is FX exposure-weighted. The adjustment factor is determined by two factors: the capital adequacy ratio of the division relative to the Group and the divisional share of market risk relative to the Group. An equal position as the overall Group would result in a figure of "1.00". A higher share of capital market risks than the overall Group and lower divisional capital adequacy ratios than the overall Group would result in adjustment factors above 1. All numbers relate to a Shareholder Net Asset (SNA) view. All calculations for FY2018

Empirical beta calculated vs EuroStoxx 600 index. Peer group: Allianz, AXA, Generali, Mapfre, Munich Re, Swiss Re, Vienna Insurance Group. Zurich. 2019 calculation from January to October



Talanx with continuous strong performance and favourable risk-return profile

RoE above peer average



Note: All figures 2012-2018.

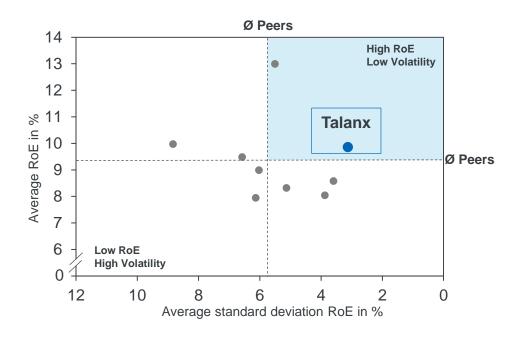
Adj. average RoE: own calculation based on the ratio of net income (excl. minorities) and average shareholders' equity excluding average unrealised gains & losses based on available peer data. Average return on tangible asset: own calculation based on the ratio of net income (excl. minorities) and average shareholder's equity excluding average goodwill and average other intangible assets

Peer group: Allianz, Munich Re, AXA, Zürich, Generali, Mapfre, VIG, Swiss Re

Source: Financial reports of peers, FactSet and own calculations

Favourable risk-return profile

Average Return on Equity compared to peers (2001-2018)



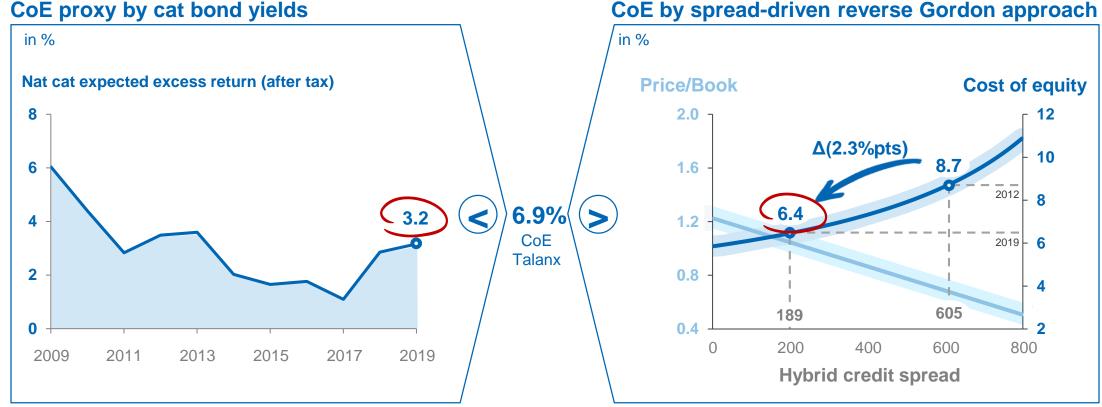
Note: Own calculations. RoE based on the ratio of net income (excl. minorities) and average shareholders' equity

Source: RoE 2001-2010 KPMG; 2011-2018 annual reports



Bond market perspectives to double-check our CoE assumptions

CoE proxy by cat bond yields



Note: Reverse Gordon approach: $\frac{P}{B} = \left(\frac{E}{B}\right)x\frac{P}{E} = RoE\ x\frac{P}{E} = RoE\ x\frac{\left(\frac{D}{CoE-w}\right)}{E} \rightarrow CoE = \frac{D}{E}\ x\frac{RoE}{P} + w$

Source: Own research and calculation based on market data Ø 2012-18 (Allianz, AXA, Swiss Re, Zurich, Munich RE, Mapfre, Generali, VIG, Talanx); assumptions: RoE = 8.7%, w (GWP growth) = 2.3%; D/E (payout ratio) = 50%; P/B based on panel data regression = 1.22 x 0.000895 x credit spread; Talanx credit spread based on TLX300 and A1G3BP

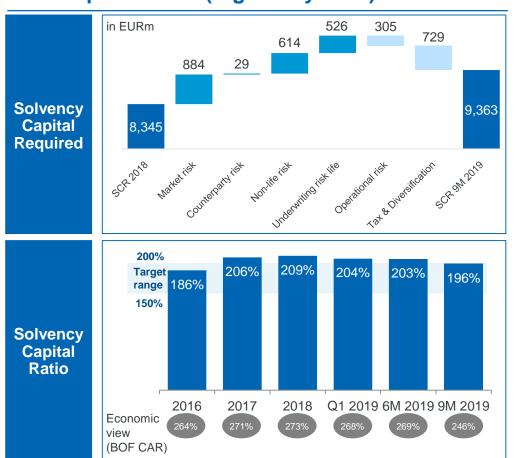
Source: Lane Financial, own tax assumption of ~30% tax rate



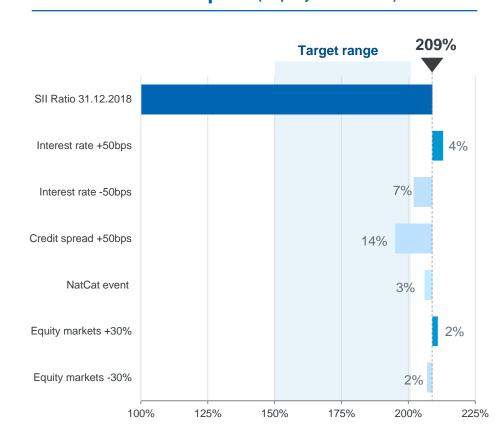
2 Strong solvency

Solid Group capitalisation reflects strong resilience

Solid capitalisation (regulatory view)



Limited stress impact (as per year-end 2018)



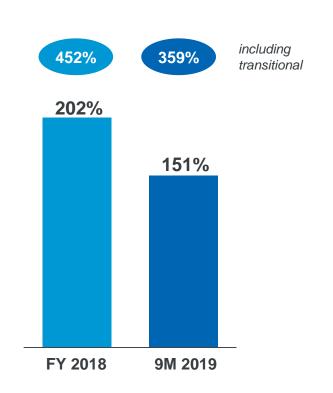
Note: Regulatory view without transitional



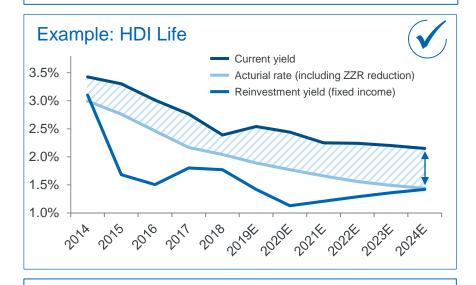
2 Strong solvency

Robust capital position also in German life business

Solvency ratios: Retail Germany Life



Retail Germany Life CARs in 9M 2019 impacted by decrease in interest rates



Capital position remains robust

Note: Numbers show weighted average of single CARs; if not otherwise stated all figures are based on regulatory view without transitional. Solvency ratio HDI Life (without transitional): 206% for 9M 2019 (254% for FY 2018)



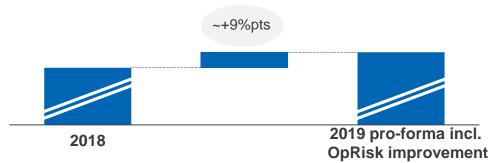
Model changes 2018 with positive SII ratio impact - further improvement potential

Internal model parameter changes & outlook Outlook 2019E² 2020E² 2018 Own Own Funds Own SCR SCR SCR **Funds Funds** Covered CLOs 🖸 +3.8% Aggregate Combined +13%-pts. **CAR** impact

Model updates in 2018 have resulted in an increase in Solvency II ratio

Upcoming model improvements with an expected positive impact on Solvency II ratio

Impact from OpRisk improvement on Solvency II CAR



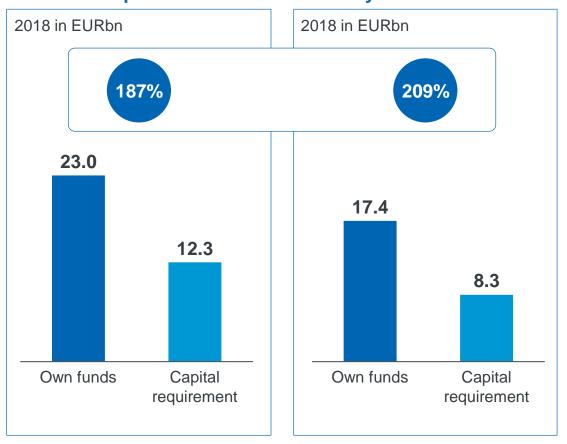
Baseline: Eligible Own Funds (EOF) = EUR 17.4bn; Solvency Capital Required (SCR) = EUR 8.3bn



¹ Change in Own Funds due to haircut, 2 subject to BaFin approval

Strong resilience also reflected by new draft Insurance Capital Standards (ICS) field study





ICS ratio at solid 187%

Under ICS, no haircut effects are taken into account, leading to higher own funds compared to Solvency II

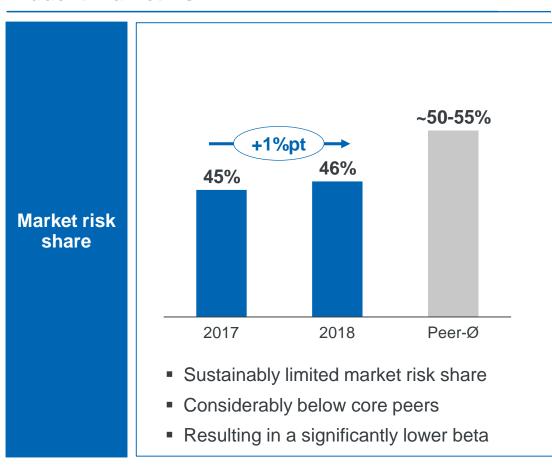
Yet, calculation of capital requirement under ICS more conservatively calibrated, resulting in higher underwriting risk (life and non-life)



3 Low market risk

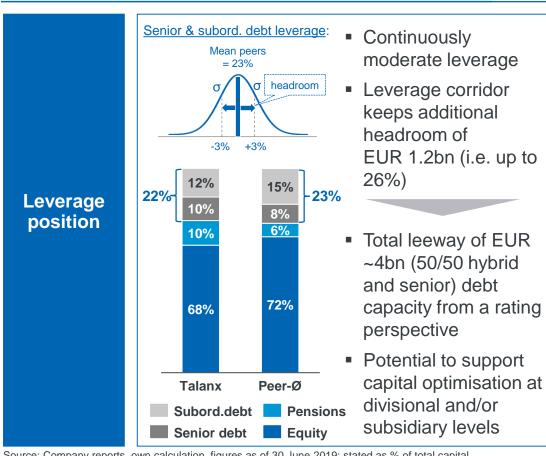
Prudent market risk and moderate leverage compared to peers

Prudent market risk



Source: Own calculation based on SFCR publications

Moderate leverage

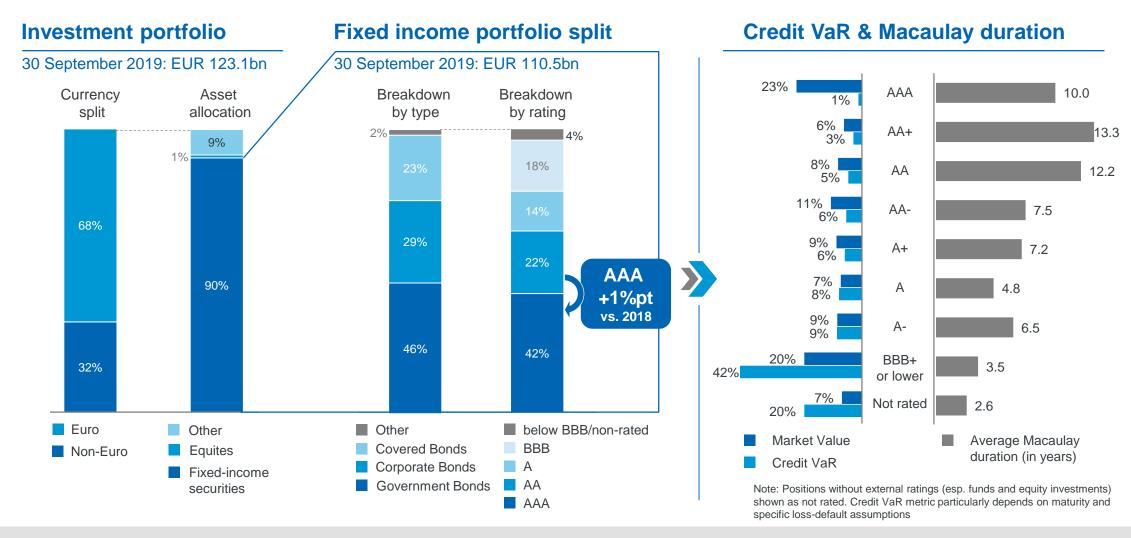


Source: Company reports, own calculation, figures as of 30 June 2019; stated as % of total capital Note: Q4 hybrid issue of Hannover Re considered in leverage position and "headroom" with a net EUR 250m



4 Highly diversified - Asset portfolio

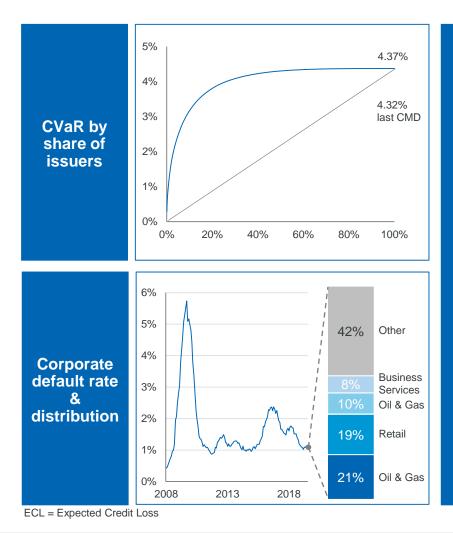
Strong resilience also reflected in solid asset portfolio



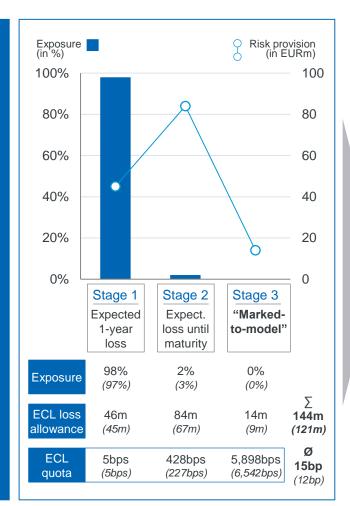


4 Highly diversified - Asset portfolio

Credit spread risks may develop into a long-term top challenge





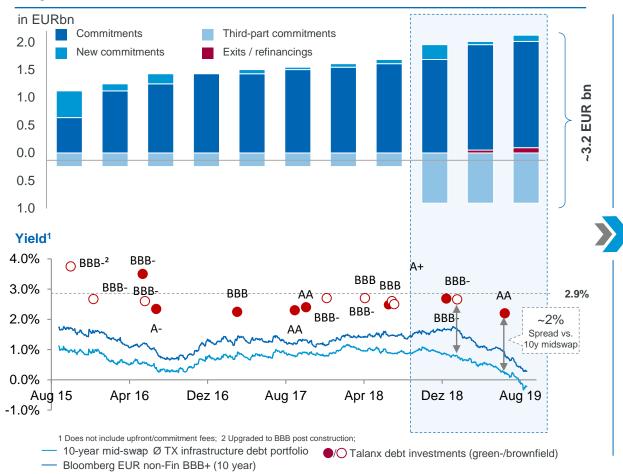


No material defaults or distressed exposures in assets managed by Talanx **Asset Management** e.g. Thomas Cook



Infrastructure investments still delivering sustainable returns

Expansion of infrastructure investments



- EUR 2.2bn direct infrastructure investment commitments, with ~10-year weighted-average life @ BBB + Ø rating
- EUR 1bn of third-party investors attracted to Talanx sourced and structured transactions
- Long-term target up to 5% of invested assets





- Since 2017, three transactions with credit insurance to enhance the risk profile
- In June 2019, first credit-insured solar project bond in Europe



4 Highly diversified - Asset portfolio

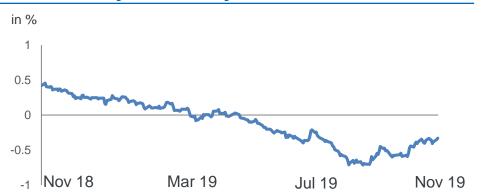
Not only German tabloid readers suffer from QE



... Germany's Bild tabloid depicted the ECB president as "Count Draghila", a vampire sucking dry the accounts of savers ...

Financial Times, 17 September 2019

German 10-year bond yield



Challenges

"We have reached a point at which the industry should be outspoken how detrimental the lowinterest rate environment is to its business model and its ability to provide capital-backed pensions."

- Dr. Frank Grund (BaFin)

Average re-investment yield down by 100 basis points since last CMD

Translating into unrealised on- and off-balance sheet reserves of EUR 15bn

Downward EBIT pressure of EUR ~60m p.a. 3 (delta Group net income of EUR ~25m p.a.)

Keeping growth path (EUR 850m, + ≥5% p.a.) translates into operating improvement given limited investment opportunities

Note: 1% (100bps) x ~7% (assets re-invested, avg. duration ~7.5y) x EUR ~110bn (AuM) x ~33% (Δ Group net income / Δ net invesment income) = EUR ~25m Group net income. Quote of Dr. Frank Grund in Börsen-Zeitung, 30 October 2019 translated from German language



Digital transformation in asset management is speeding up

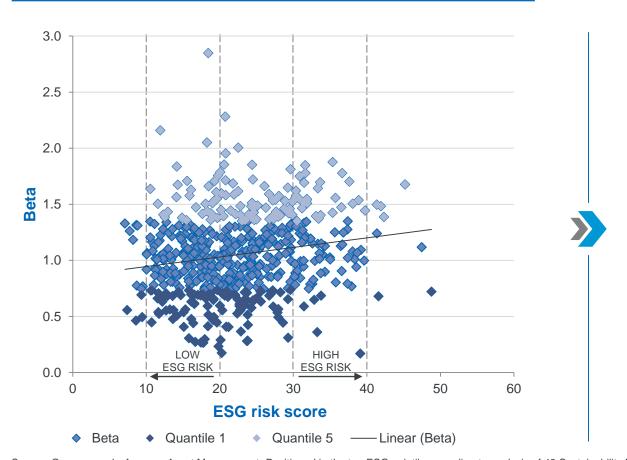
Business integration Technology High Low Rewarded state-of-the-art MUREX™ technical end-to-end platform **Top Ten** Innovative forward looking credit risk SCOR∆BLE assessment based on "white-boxed" artificial Berlin intelligence (quantitative and narrative data) Clients e.g.: **Co-Investors** Fully digital B2B2C platform to elinvar DONNER & REUSCHEL M.M. WARBURG & CO finleap efficiently manage customers and assets under management PT Asset Management



¹ Substantial equity interest held by Talanx

ESG to further back Talanx's low-beta profile

Correlation of low beta & ESG



ESG & low beta



ESG and low beta **positively** correlated



Prudent investment strategy typically comes up with **best of breed** ESG scores



Intrinsic ESG approach already reflected in Talanx's low beta



Leveraging momentum through innovative ESG products, i.e.TerrAssisi Aktien



Source: Own research, Ampega Asset Management. Positioned in the top ESG quintile according to analysis of 42 Sustainability Reports of German insurances by Zielke Research Consult in Versicherungswirtschaft, August 2019

5 Excursion – IFRS 9 & 17

Talanx has undertaken impact assessment on solo entity level

Talanx preferences

FVOCI ("Hold and Sell") superior to FVPL ("through P&L") **Assets**





IFRS 17: un-discounting technical reserves¹

Impact (as per 31 Dec 2018)

OCI and CSM

■ IFRS 9 P&L result smaller than under IAS 39 (ECL, FV losses under FVPL, Foregone realised equity gains under FVOCI)



- PAA, instead of GMM
- IFRS 17 "OCI option"



- Increase of equity ~5-10%; thus, lower RoE
- CR reduced by ~1-3%, due to discount effect (offset by lower financial income)
- Less discretion in managing redundancies

Result volatility largely absorbed by VFA



Primary Life (Germany)

- VFA where possible
- VFA OCI option
- Conservative ingoing legacy CSM



- Reserve increase via S II-like bottom-up interest rate curves (incl. VA component)
- NBV to become more objective / comparable



- GMM, except PAA at Talanx AG
- IFRS 17 "OCI option"



 Despite discounting, IFRS 17 equity may be lower than current IFRS equity because of asymmetric recognition of onerous contracts vs. CSM for profitable contracts

Areas of concern & dissatisfaction

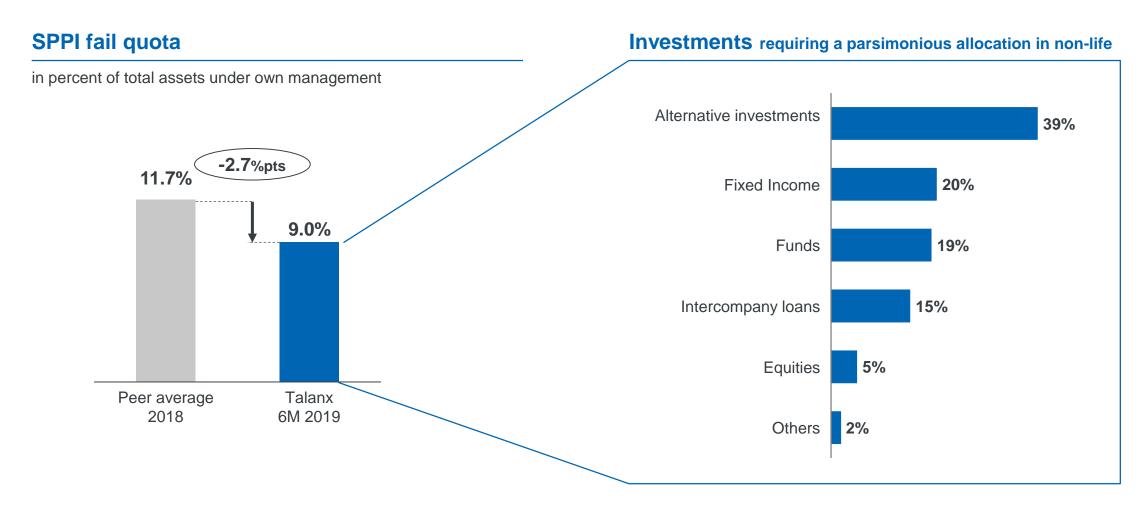
- Getting it done by 2022 to free up resources (overall project costs EUR ~100m) and to avoid an IFRS 9/17 mismatch
- Consolidation "unfriendliness" of IFRS 17
 - GMM vs PAA mismatches
 - "Explosion" of inter-company matching data
 - Risk adjustment now included: simple aggregation not possible (Talanx risk margin @ ~75-80% confidence level)
 - (top-down discount rates)
- Still no common view on CSM allocation of German Life business (coverage units, mutualisation) among auditors and actuaries; individual solutions will impede comparability
- Definition of "proportionate" reinsurance relief too narrow

¹ Subject to presentation policy. CSM = Contractual Service Margin, ECL = Expected Credit Loss (IFRS 9), FVOCI = Fair Value through OCI (IFRS 9), FVPL = Fair Value through P&L (IFRS 9), GMM = General Measurement Model, PAA = Premium Allocation Approach, S II = Solvency II; SPPI = solely payment of principal and interest ("asset classification test"), VA = Volatility Adjustor (Solvency II), VFA = Variable Fee Approach



5 Excursion – IFRS 9 & 17

Lower P&L volatility due to moderate SPPI fail quota compared to peers



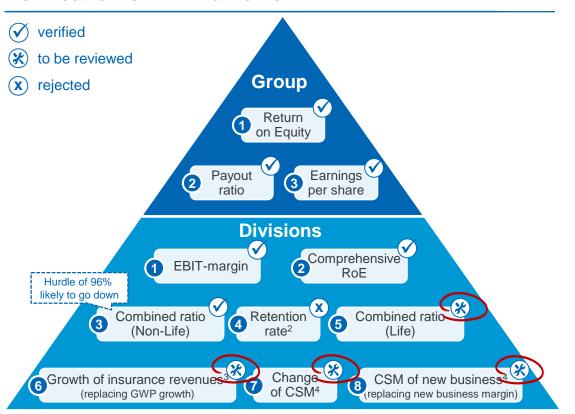
Note: Own estimate of peer average based on 2018 annual reports. Peer group consists of Allianz, Axa, Generali and Munich Re



5 Excursion – IFRS 9 & 17

Core KPIs fully verified, some divisional KPIs to be reviewed

Verification of KPI framework



Details on selected KPIs

Combined ratio Life



- Review after second impact assessment
- Policyholder participation on cost and risk result must be reflected in KPI contrary to the new exposure draft¹

Comprehensive RoE



- Comprehensive performance measure
- Risk adjustment added in formula (as per its partial equity character)
- Industry-wide application *auestionable*

- 1 IFRS 17ED.B128(c) assigns cost and risk result participation to insurance finance expenses rather than insurance service expenses
- 2 No KPI since 2019
- 3 Currency-adjusted values will be reviewed after second impact assessment
- 4 Full set of disclosure will be part of second impact assessment

Note: Comprehensive RoE = (Net income + ΔOCI + ΔCSM + ΔRA) / Ø(Equity + CSM +RA), CSM = Contractual Service Margin, RA = Risk Adjustment



Key messages

- Stringent performance steering lifts RoE well above minimum targets
- Capital management well on track increased remittance & capital upstream of already EUR ~240m
- High resilience reflected in strong solvency position, prudent market risk and moderate leverage
- Managing "new normal" by diversified asset portfolio and strategic alternative investments
- ESG commitment to further back Talanx's low-beta profile
- IFRS 9/17 impact assessment shows mixed picture last mile should not be "Brexit-like"



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Key messages

- HDI Global has turned challenging and unprofitable **commercial lines market**
- Global network coverage, cost leadership and unique customer access are key strengths to build on
- **Key areas to change** are profitability and volatility
- Our **Strategy HDI 4.0** follows a two-step approach:

PERFORM – New team & structure, focus on Fire 20/20/20 and increase of overall portfolio profitability

TRANSFORM – Foster excellence and selective growth, drive digital transformation incl. new services

Despite enduring market challenges and our low beta approach, we confirm our RoE ambition of 8-10%

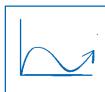
Industrial Lines at a glance – nucleus of Talanx and truly global



Note: HDI Global SE is the main carrier of Industrial Lines,

Commercial lines market faces challenges - unsatisfactory industry profitability

Severe challenges



10 years – economic upswing



>10 years – soft markets

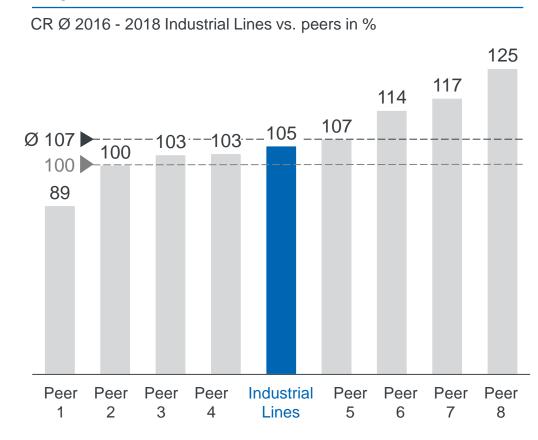


4 years – unusually high large losses



5 years – depressed interest rates (the "new normal") reduce MTCR

Unprofitable market



Note: Peers include AIG, Allianz, AXA, Chubb, FM Global, RSA, Swiss Re, Zurich



New management team in place committed to profitability

Thomas Kuhnt, 44

COO

Former McKinsey P&C Insurance & Advanced pricing analytics lead Europe

Clemens Jungsthöfel, 49 CFO

Former KPMG partner with over 20 years of experience in insurance

David Hullin, 51

CUO short-tail business

Proven underwriting & international skills over 25 years at HDI Group

Frank Harting, 55

CMO Region Germany, Global Marketing 35 years sales experience in (industrial) insurance market

Jens Wohlthat, 62

CUO long-tail business, Region APAC More than 35 years of international experience in long-tail business

Edgar Puls, 46

CEO

18 years of experience at HDI, proven restructuring manager (e.g., implemented 20/20/20 initiative)

Yves Betz, 48 (as of 1 Dec 2019)

CMO Region Europe (ex Germany), The Americas Former board member at Zurich Germany with 20 years international experience

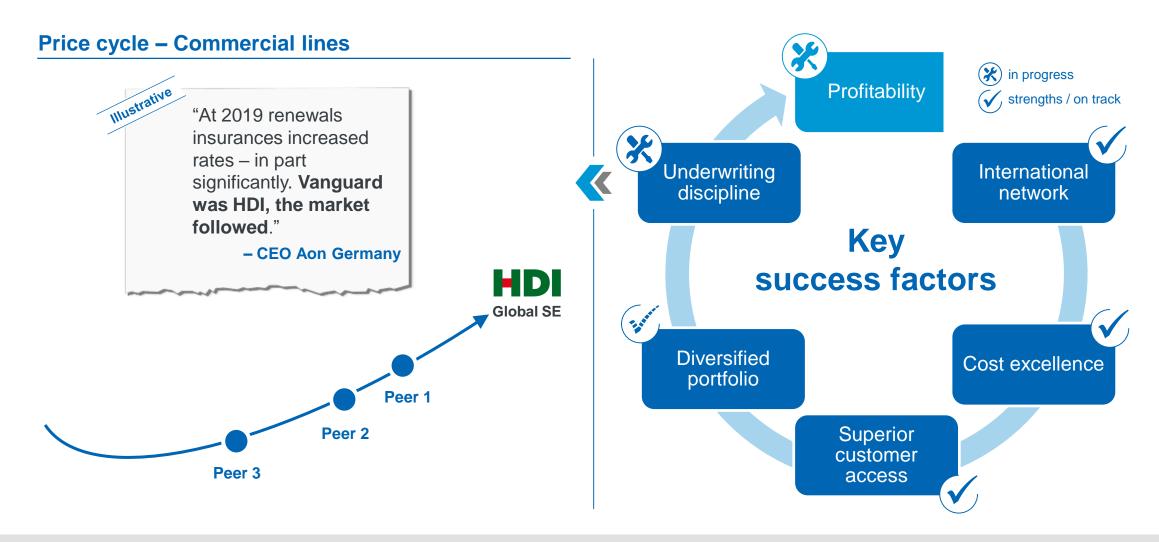
Ulrich Wallin, 64

Chairman HDI Global Specialty

Turned Hannover Re into the most efficient reinsurer



HDI Global turned the market: our success factors

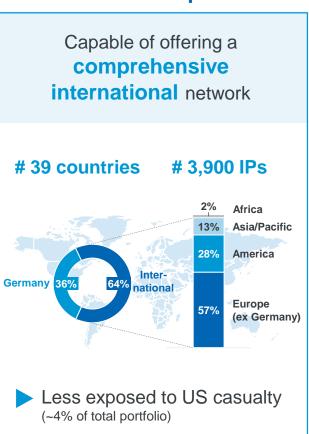




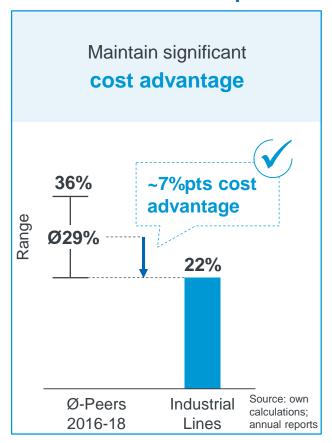
Strengths

Global network, cost leadership and unique customer access are key strengths to build on

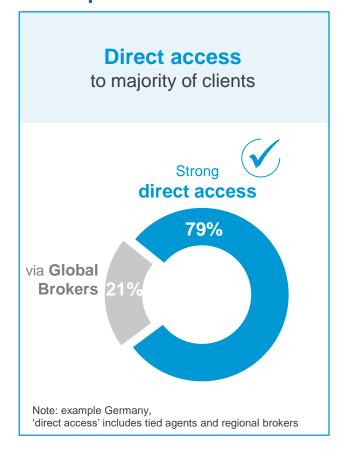
International network with diversified portfolio



Cost leadership



Unique customer access

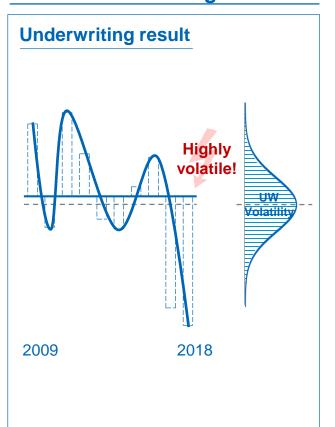




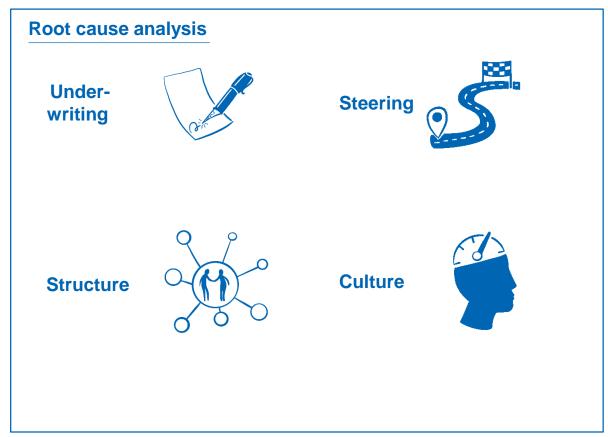
Change needed

Key areas to address and improve for future success

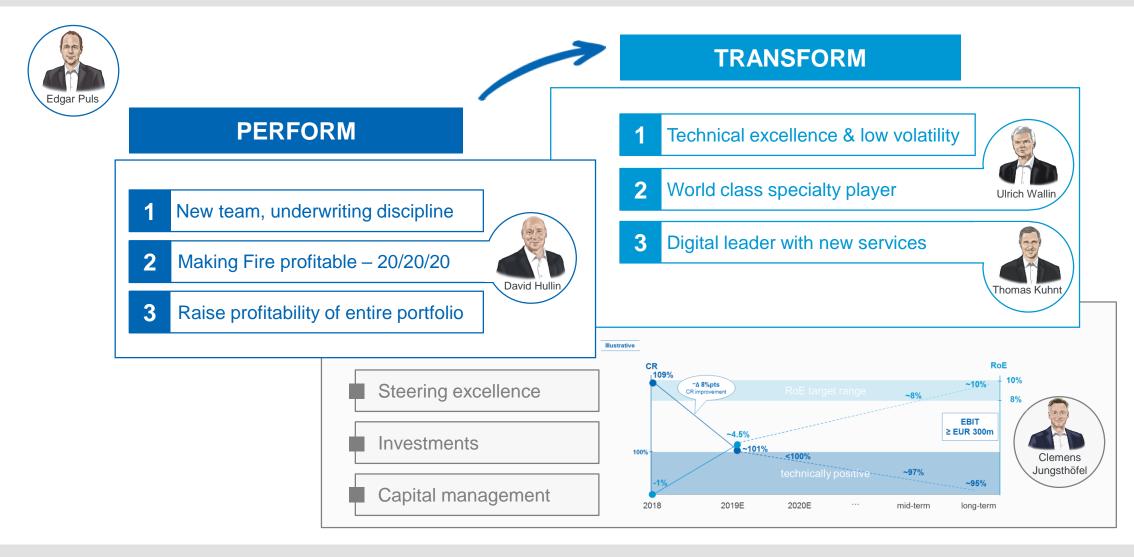
Dissatisfying and highly volatile underwriting results





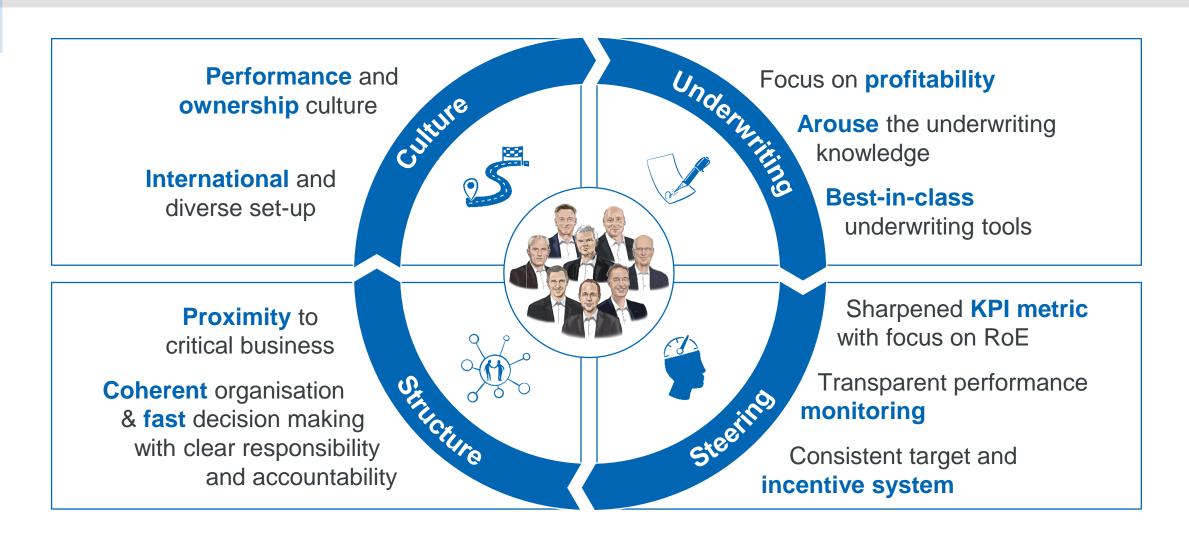


Our strategy HDI 4.0 follows a two-step strategy to deliver profitability



PERFORM

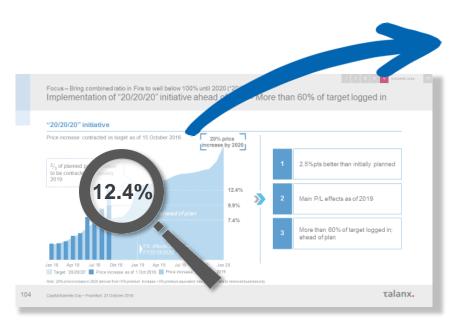
1 New team enforces discipline



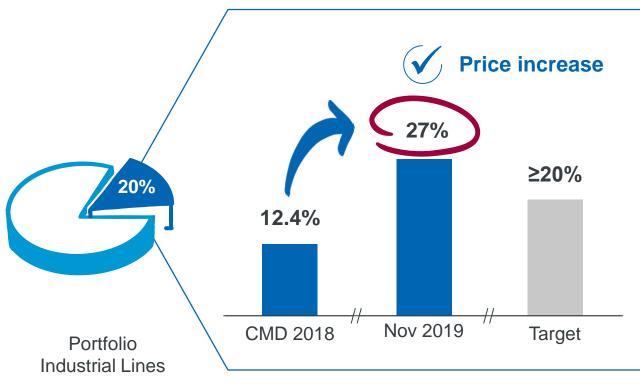
PERFORM

Making Fire profitable: Programme 20/20/20 is delivering on the promises

Status CMD 2018

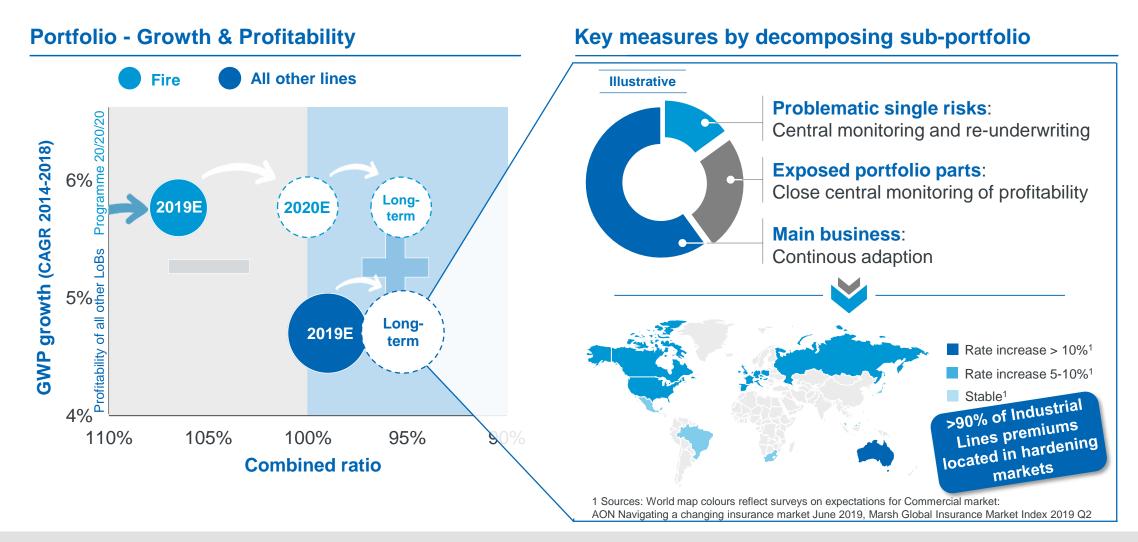


Programme 20/20/20 – Where we are today





3 Started overall profitability initiatives to achieve excellence in profitability



TRANSFORM

Selective growth in Industrial Lines follows clear strategy

Rules for organic growth

Stabilisation as backbone

Germany

- Focus on increasing profitability
- No striving for growth

GWP 2018: EUR 1.6bn



Mid-term GWP: EUR 1.7bn

Market-influencing positioning





Expansion in core markets







Utilisation of core assets

GWP 2018: EUR 1.8bn



Mid-term GWP: **EUR 1.9 bn**

Selective expansion





 Opportunistic market behaviour, for example:













Selective exit



GWP 2018: EUR 1.0bn



Note: Excluding HDI Global Specialty



2 Focus to become world class specialty player

Joining forces: HDI Global Specialty





Group synergies

Combining our strengths and realising synergies within Talanx Group



Growth

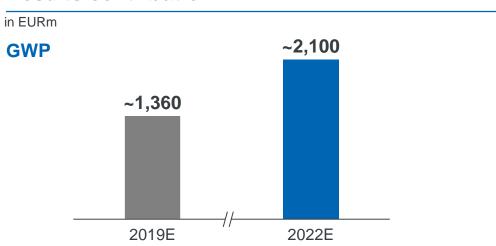
Using HDI Global network to drive profitable growth for HGS



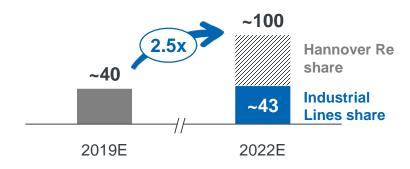
Good timing

Taking advantage of currently hardening market in Specialty business

Results contribution



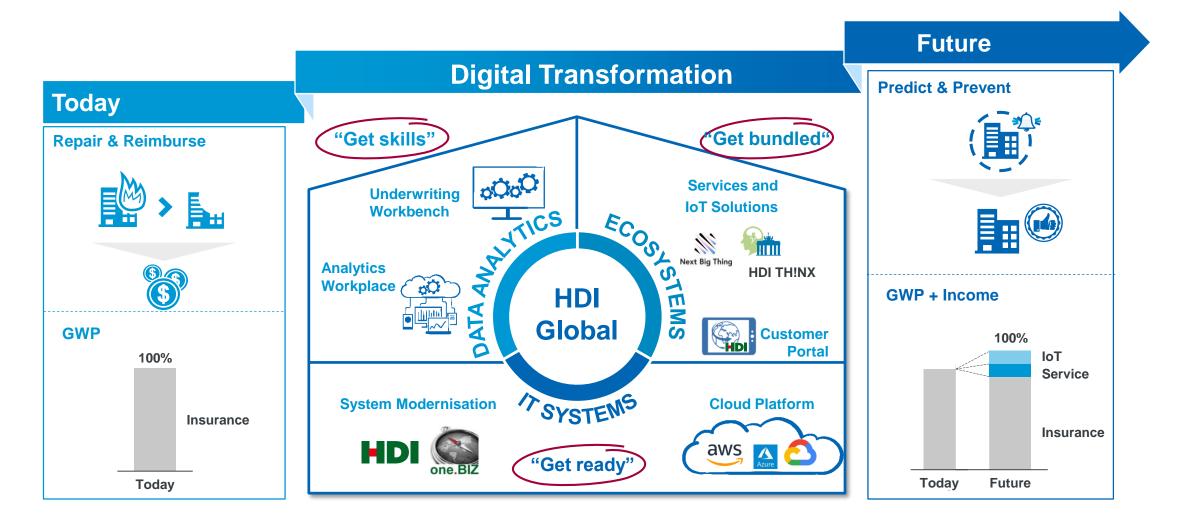
Technical underwriting result¹



¹ On managed portfolio after internal retrocession and minorities



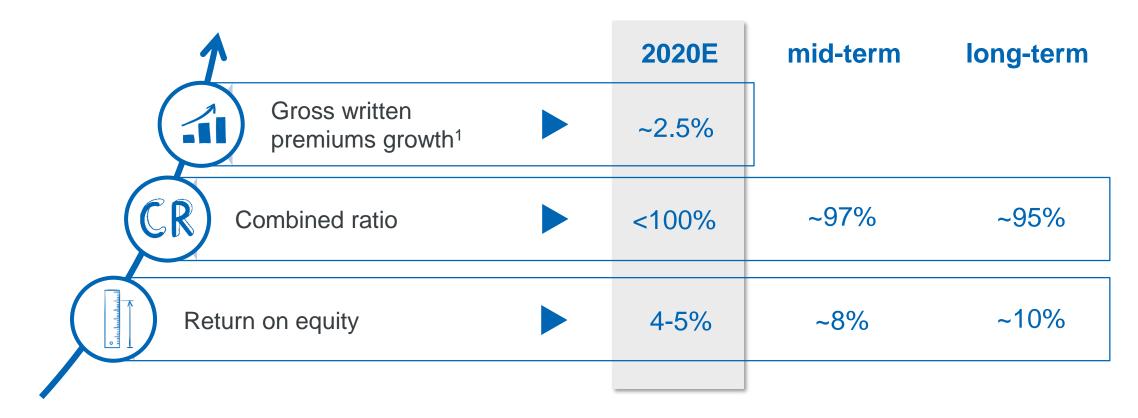
3 Digital transformation – Leader with new services and Internet of Things (IoT) solutions





Outlook: our direction to profitability

Industrial Lines



Note: All targets are subject to large losses not exceeding the large loss budget, no turbulences on capital markets and no material currency fluctuations 1 Currency-adjusted

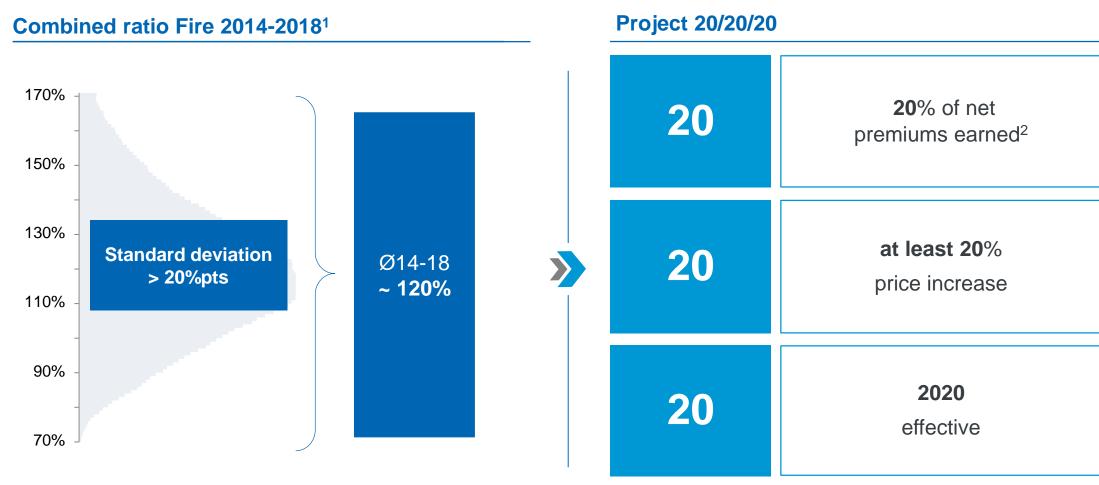


Agenda

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20/20/20 project initiated to return to profitability in Fire

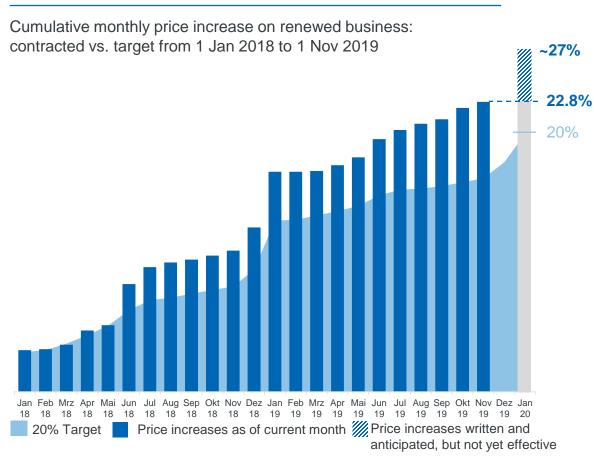


¹ IFRS net combined ratio of Fire. Fire is defined as "Property Damage / Business Interruption" excluding the Engineering and Multi-Risk lines 2 20% of Industrial Lines segment



Proven capacity to turn around lines Price increases ahead of plan ...

"20/20/20" initiative update



¹ Premium-equivalent measures comprise increases of client deductibles and cancellations of loss-making contracts

"20/20/20" details

Price increases



(increase in risk-free additional premium + premium-equivalent measures1)

Contracts improved



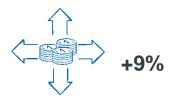
Business not renewed



~20%

(of gross written premiums)

Premium development



(9M 2019 vs. 9M 2018 net premiums earned in Fire)



... with positive impact on Fire results ...

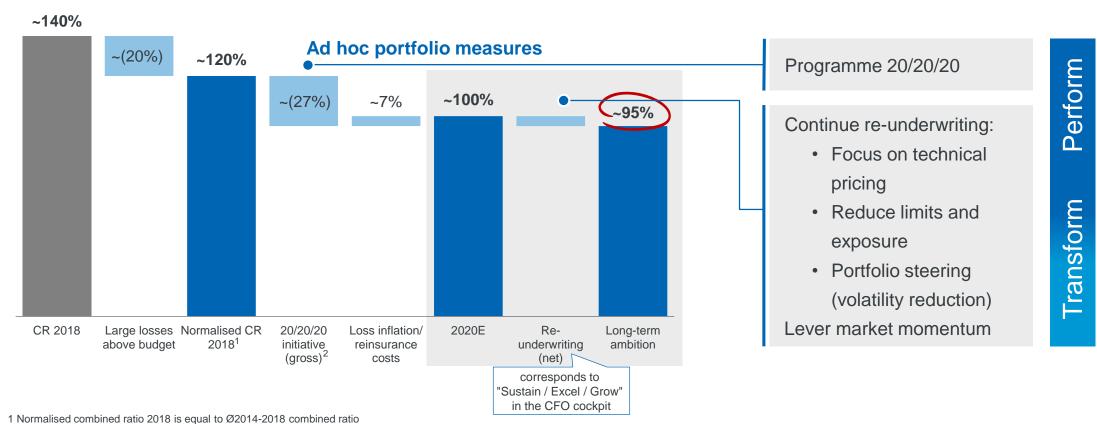
Key ratios in Fire What made the numbers improve **Attritional loss ratio Combined ratio** Large loss ratio¹ Consistent improvement of underwriting discipline (36%)pts 144% Central, actuarial pricing of large accounts ... 108% ... with clear walk-away prices ┌(12%)pts-(27%)pts Reduction of lead and consortial shares 68% 56% 56% Increase of deductibles 29% Profit before growth 9M 2018 9M 2019 9M 2018 9M 2019 9M 2018 9M 2019



¹ Large loss: in excess of EUR 10m gross

... and we will continue rigorous re-underwriting to achieve around 95%

Targeted development of combined ratio in Fire

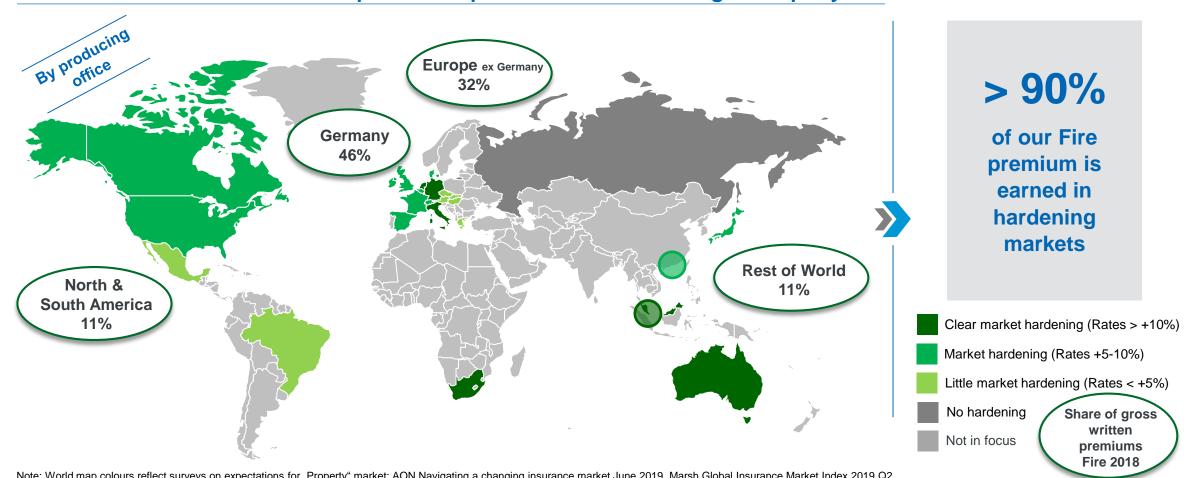






Significant tailwinds from hardening Property markets

Distribution of Fire business compared to expected market hardening in Property



Note: World map colours reflect surveys on expectations for "Property" market: AON Navigating a changing insurance market June 2019, Marsh Global Insurance Market Index 2019 Q2



Proven capacity to turn around lines Key messages Fire insurance

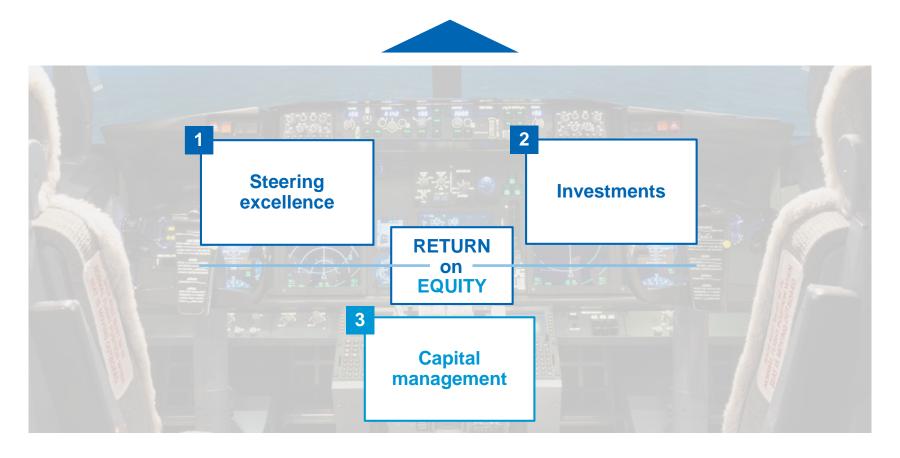
- Price increases ahead of plan ...
- ... with positive impact on Fire results ...
- ... and with the aim to achieve ~95% by continuing rigorous underwriting in the long run



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RoE ambition 8 – 10%



Steering excellence

New steering model to provide one central portfolio view

From accounting-based to value-driven steering



Targets

Sharpened **KPI metric** with focus on RoE



Transparency

Continuous performance monitoring coupled with **immediate** feedback process



Accountability

Performance and ownership culture, e.g. via consistent target and incentive system



Consequences

Fast & performance-oriented decisions (e.g. discontinue unprofitable portfolios)



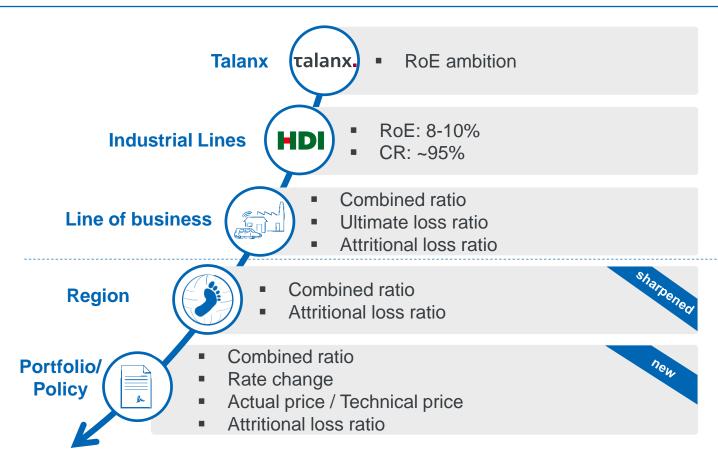




1 Steering excellence

Drill-down of RoE ambition – top to bottom

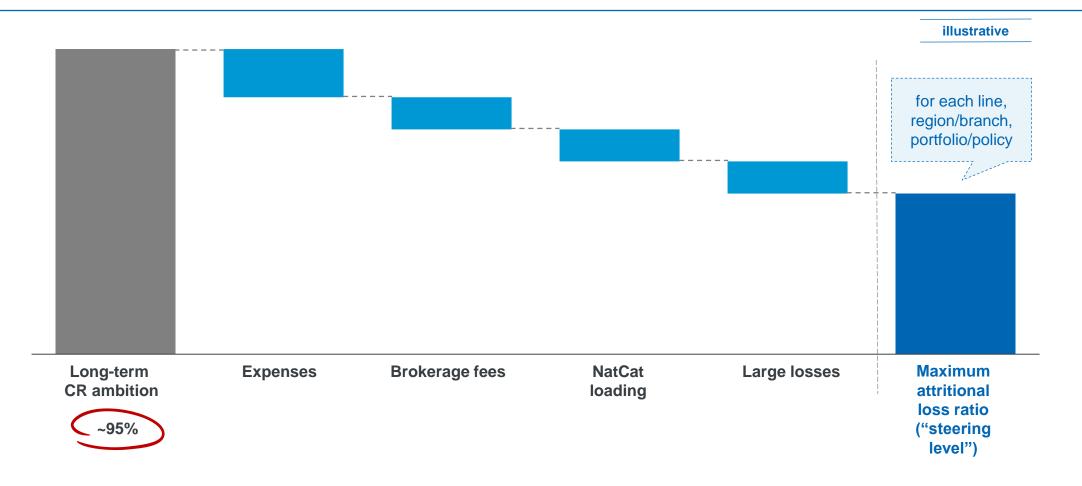
Sharpened steering KPIs on all levels





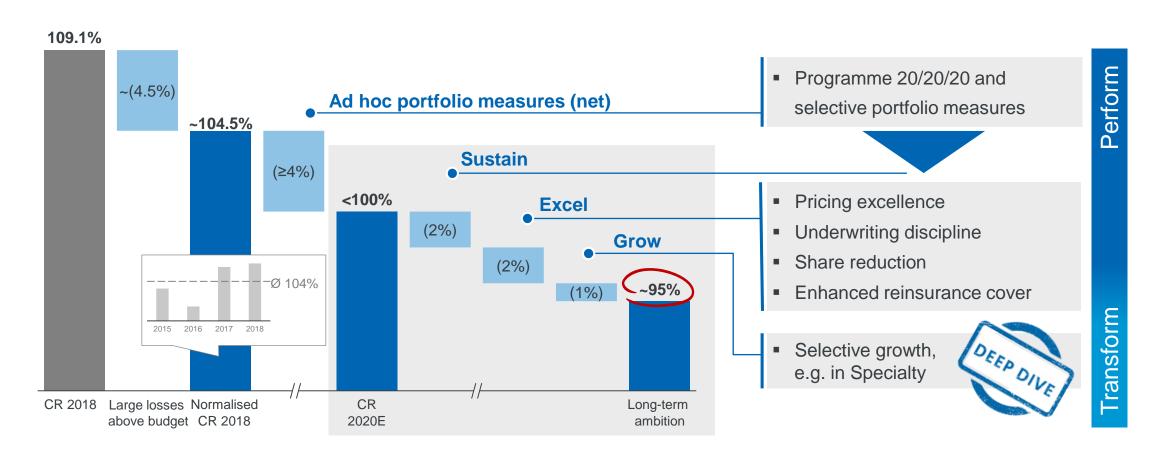
Example: steering attritional loss ratio

From ambition to execution



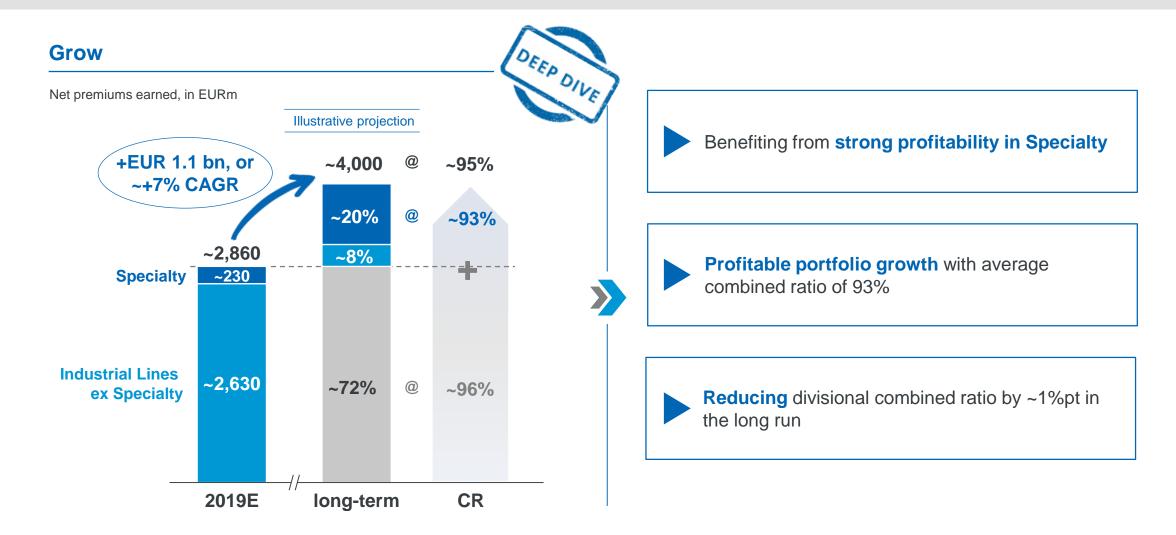


Targeted development of combined ratio



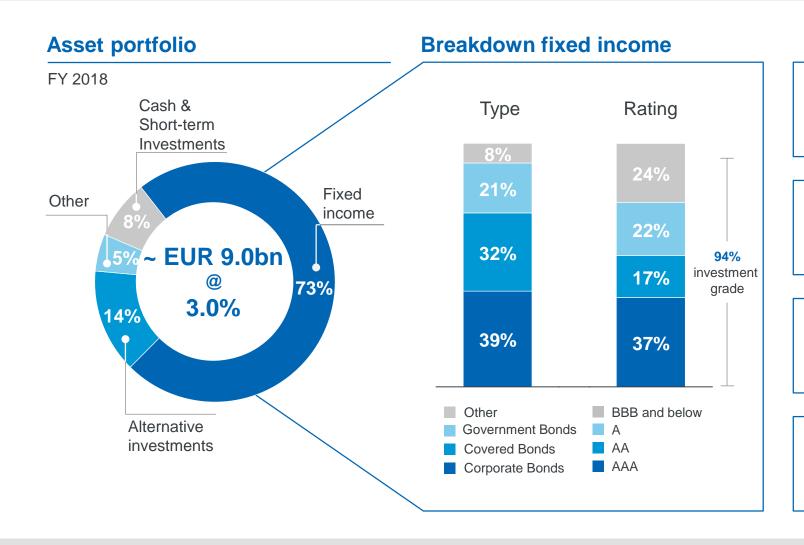
1 Steering excellence

Selective growth – additional lever to raise overall portfolio profitability



2 Investments

Resilient asset portfolio – prudent and low market risk investment approach



Conservative and risk-averse investment policy (Market risk ~45%)

Portfolio structure determined by liability pattern (Duration: Assets 4.7 yrs / Liabilities 5.6 yrs)

Balance of stable and attractive yields within risk appetite (Ø-Rol 2012-18: 3.4%)

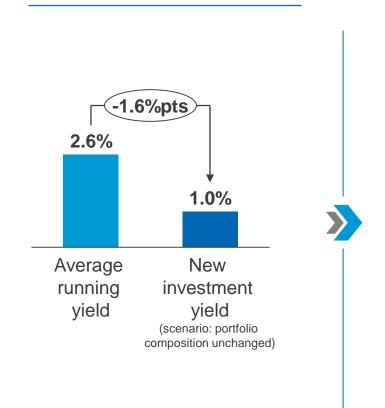
Yield enhancement, e.g. via alternative investments (Yield pick-up of 0.5%-pts.)



2 Investments

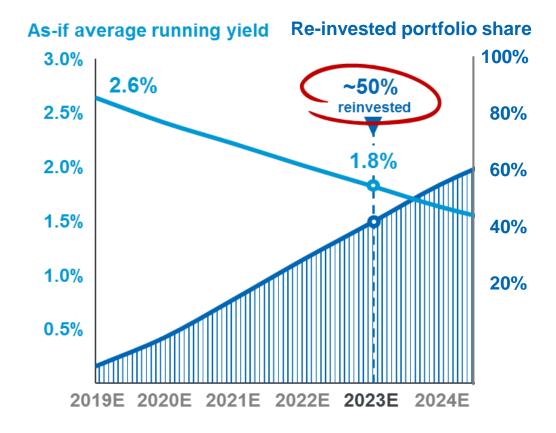
Increasing re-investment challenge due to low interest rate environment

Yields



What if: Reinvesting our bond portfolio at today's new investment yield

Illustrative

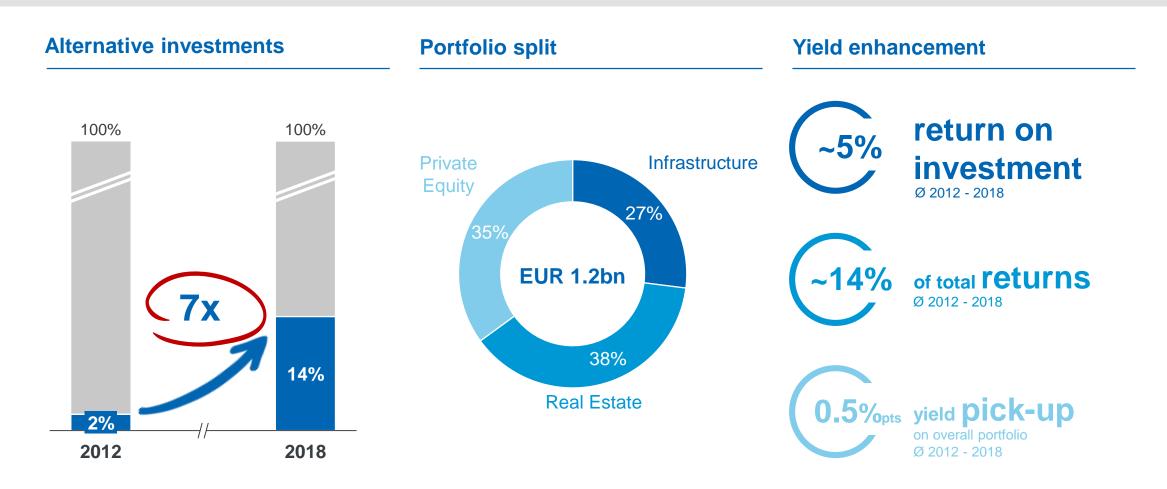


Note: Implicit average running yield based on a new investment yield for today's portfolio composition



Investments

Stabilising investment returns by a diversified alternative investment portfolio

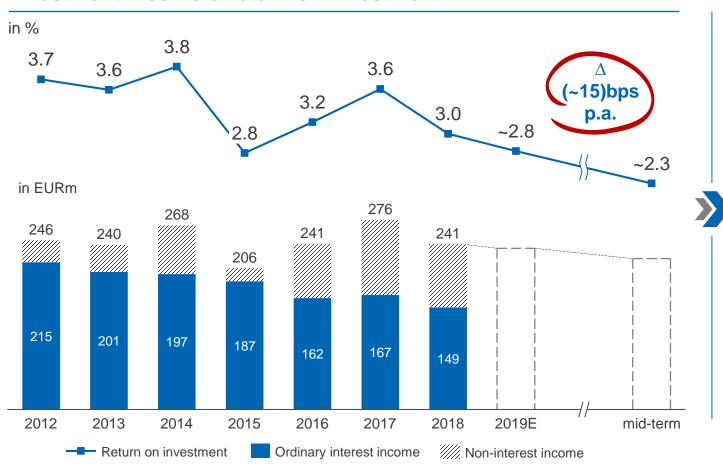




2 Investments

Despite strong investment track-record, the "new normal" will take its toll

Investment income & return on investment



Divisional net income benefited from strong investment results...

...also supported by nonrepeatable extraordinary investment income

Expected return on investment of ~2.3% - on average ~15bps lower p.a.

 $\Delta \sim 0.5\% = EUR \sim 45m$ reduced investment income

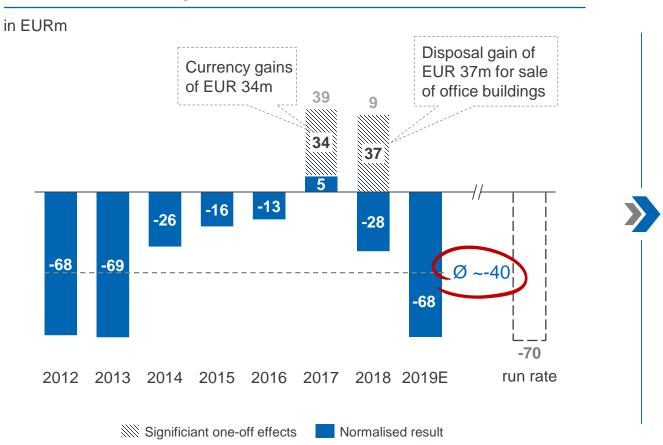
Note: as of September 2019, EUR 560m unrealised capital gains



Excursion – Other result

Consolidation of HDI Global Specialty and project costs will raise other expenses

Other income / expenses



Other result affected by positive currency and one-off effects

Historically, normalised other result at an average EUR -40m

Consolidation of HDI Global Specialty and project costs to add another EUR 30m expenses p.a.

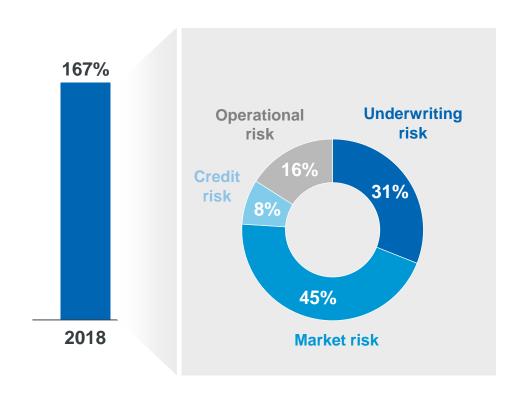


3 Capital management

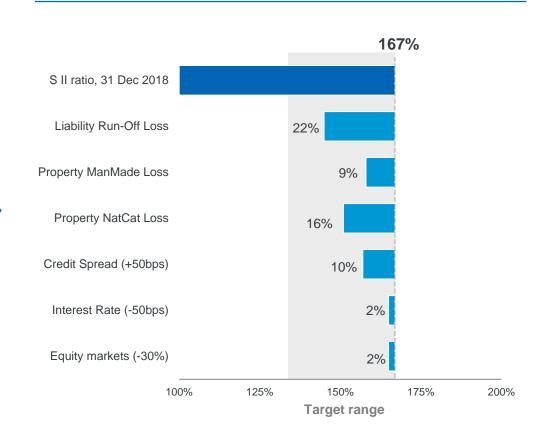
Resilient solvency position due to prudent risk profile

Diversified risks

Solvency II ratio



Resilient Solvency II ratio

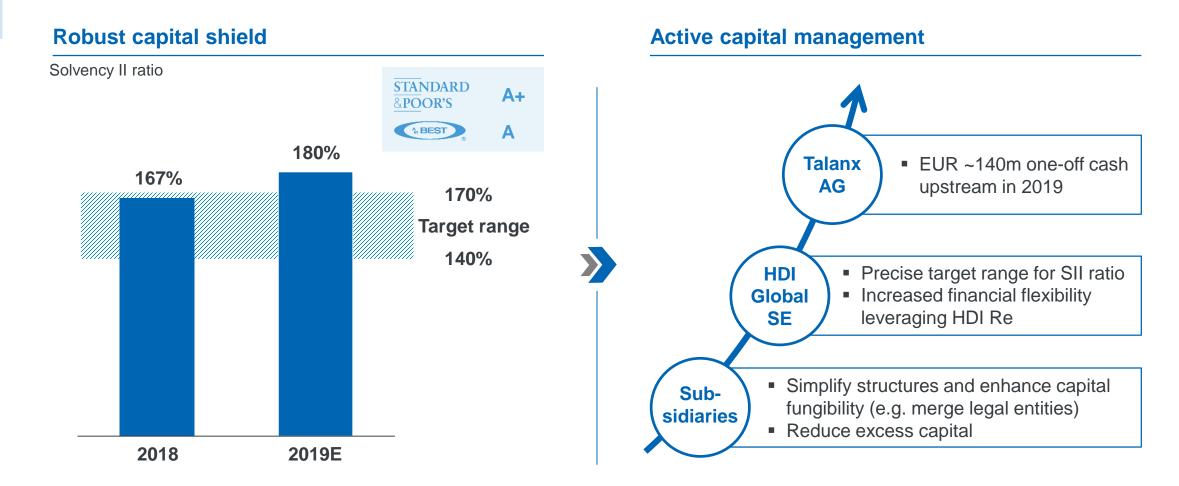


Note: Solvency II ratio of HDI Global SE; Liability Run-off Loss scenario: HDI Global SE liability reserves increase by 10%, Property ManMade Loss scenario: aggregated consideration for man-made losses on the Fire portfolio of HDI Global SE with return period 50 years, Property NatCat Loss scenario: amount of annual damage by natural hazards (storm, earthquake, flood, hail) on the Fire portfolio of HDI Global SE with return period 50 years



3 Capital management

Efficient use of capital – Lever to increase RoE and support capital upstream to Group



Note: Solvency II ratio of HDI Global SE

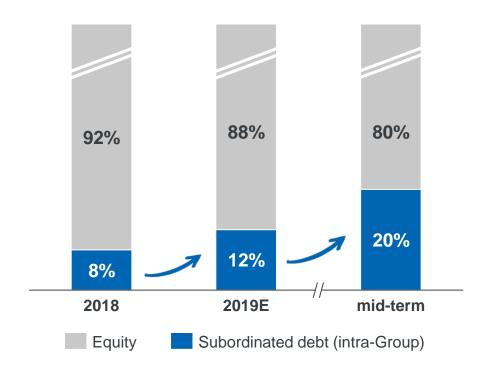


3 Capital management

Supporting RoE ambition by optimising our capital structure

Capital structure

Own funds, in EURm



Key measures

High quality capital structure provides flexibility and capacity

Efficient use of debt with maximum financial leverage of 20%

Low cost of debt (weighted average cost of 2.8%, post tax)



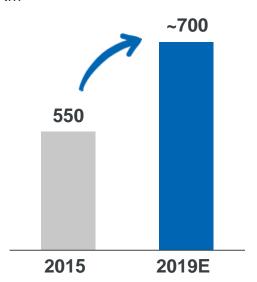


3 Capital management

Strong German GAAP balance sheet supports earnings and cash upstream to Group

Provision flexibility

Equalisation provision, in EURm

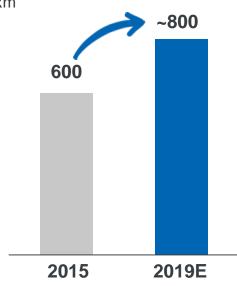


- Distributable earnings (German GAAP) protected by equalisation reserve ("Schwankungsrückstellung")
- Buffering loss volatility, managed via intragroup reinsurance

Note: All numbers refer to main carrier HDI Global SE

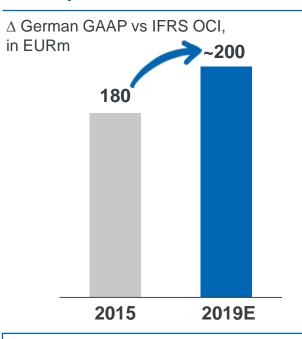
Reserve robustness

△ German GAAP vs IFRS reserves, in EURm



- Robust German GAAP reserves as backbone of remittance
- IFRS reserves comfortably meet best estimate level

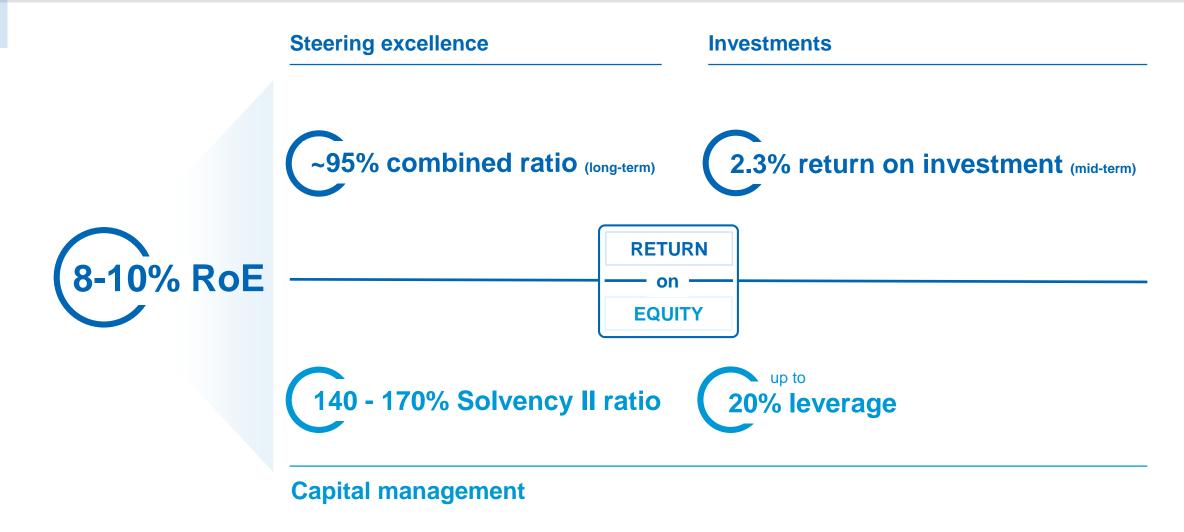
Asset protection



 Effective buffer for potentially volatile capital market environment



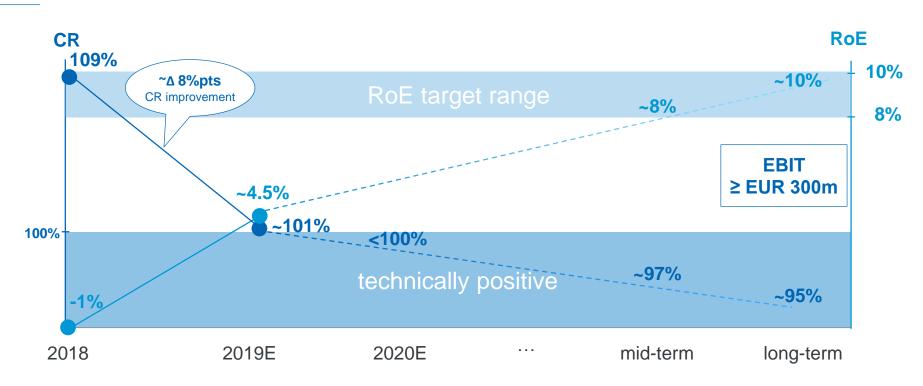
Steering excellence, strong investments and efficient capital management



On track to lift RoE to ambition level

Our path to profitability

Illustrative





V CFO cockpit VI VII VIII IX

Key messages

- Achieving underwriting excellence is top priority backed by the new steering model
- Despite on-going pressure on investment yields and the other result,...
- ...EBIT expected to rise on the back of improved combined ratios
- RoE ambition backed by initiative to optimise capital management
- Strong German GAAP balance sheet supports earnings and cash upstream
- Clear commitment to become strong profit and cash contributor within Talanx Group



Agenda

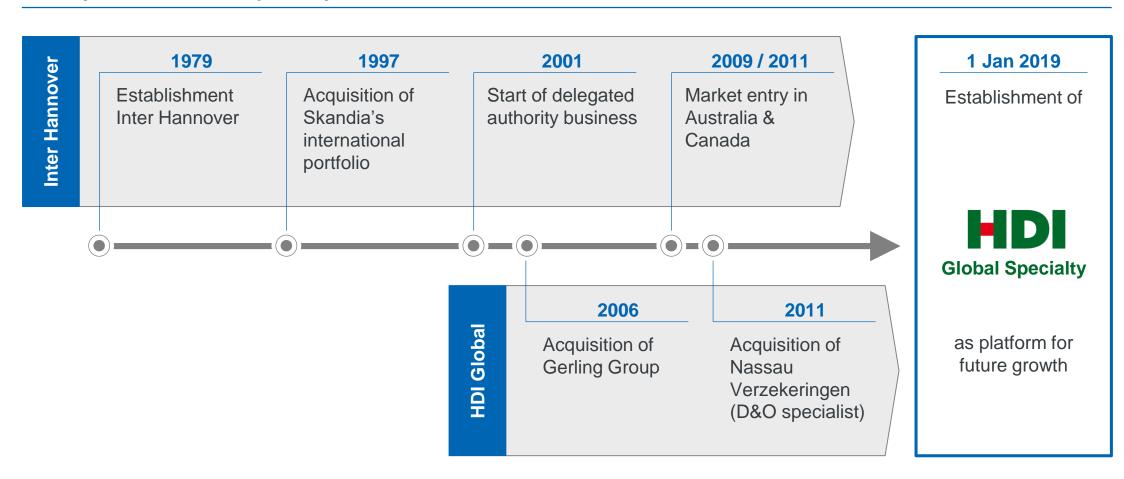
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Specialty units within Talanx Group

Combining group-wide forces into powerful unit

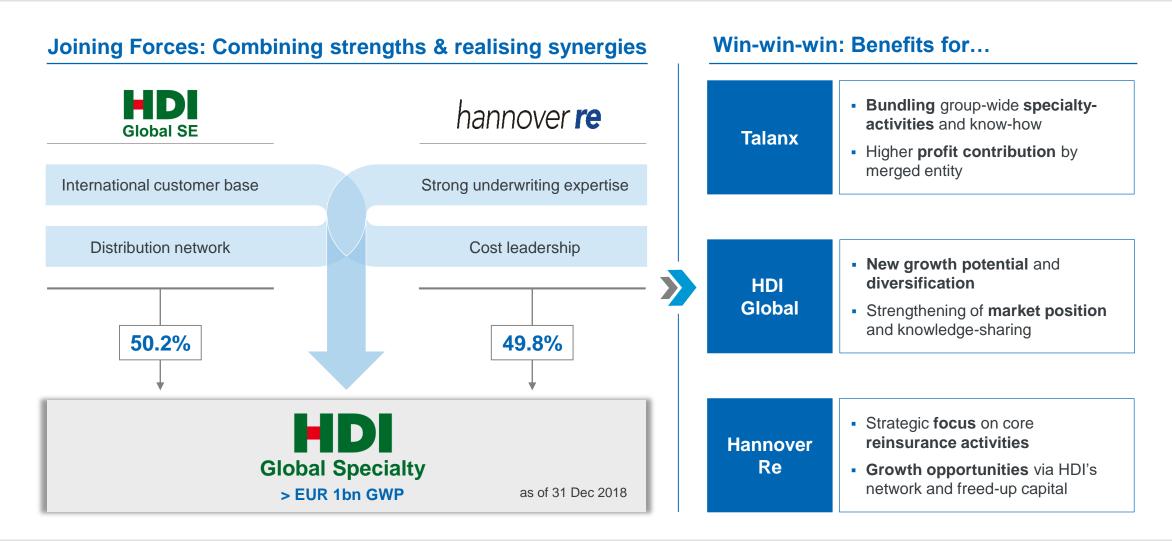
History of HDI Global Specialty





Structure & benefits

HDI Global Specialty combines complementary strengths into a highly competitive player





Top management team

Proven management team bringing together Hannover Re's and HDI Global's skills

Leadership team

Executive Board



Ralph Beutter, 54 **CEO**

successfully led Inter Hannover over the last 5 years **Thomas Stöckl CFO**

Andreas Bierschenk CRO

Richard Taylor CMO

Supervisory Board



Ulrich Wallin, 64 Chairman

turned Hannover Re into the most efficient global reinsurer

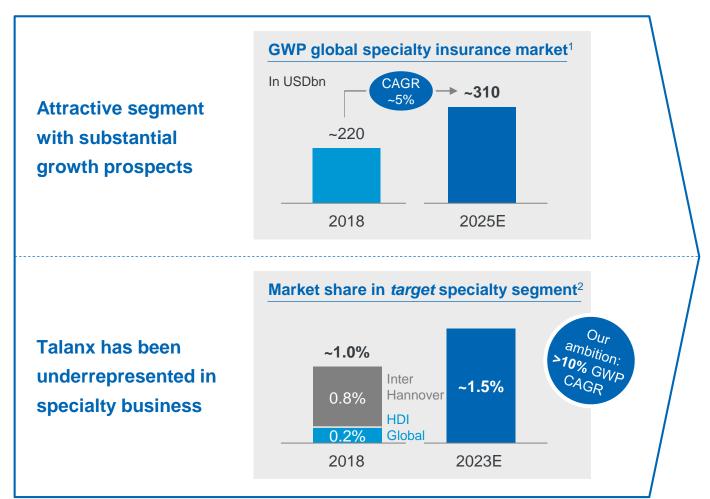
Roland Vogel Hannover Re

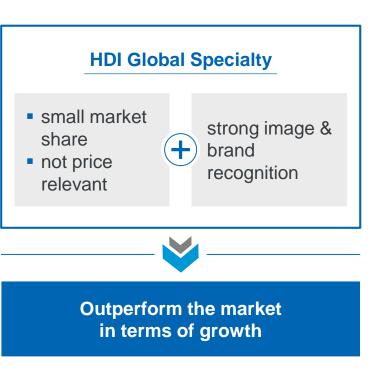
Jens Wohlthat HDI Global



Joining Forces

In an excellent position to benefit from a fast-growing market niche





- 1 Orbis Research: Global Specialty Insurance Market Size, Status and Forecast 2019-2025
- 2 HDI Global Specialty's target business amounts to ca. 50% of total specialty market



Lines of business

HDI Global Specialty covers a broad range of attractive lines of business

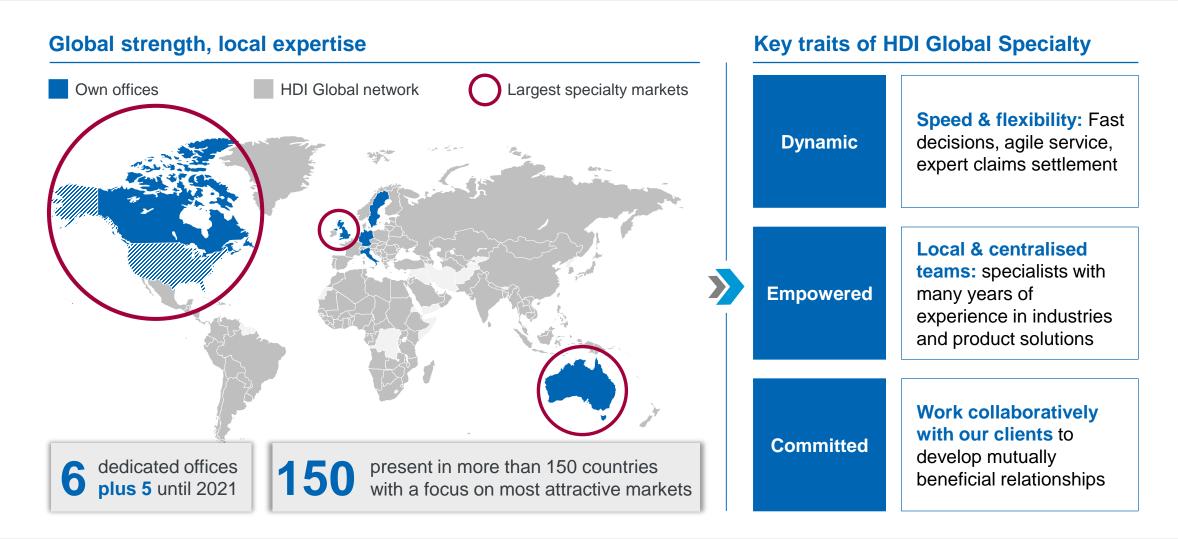
Single risk business **Delegated authority business** HDI Aviation & Extended Specie Warranty Space **Global Specialty** Full Political Pet & Financial & Pro-Energy Violence & Risk Farmpack fessional Lines mandate upstream Crime, Kidnap & Sport/Leisure/ Legal Accident/Health: All lines of business Entertainment Sports PA Ransom Expenses (emphasis on full mandate lines) HDI Accident/Health: Hull & Cargo Group & Travel PA **Global Specialty Split** mandate Renewable Cyber energy **Global SE**

Note: With respect to US business, currently cross-border excess and surplus lines business only. PA = Personal accident



Geographic scope

HDI Global Specialty is present in all relevant specialty markets worldwide



Transition from legal entity result to managed technical result

Managed result is central KPI and reflects the overall contribution to Talanx Group

Legal entity result (≙ net income)

- + Taxes
- + Financing costs (mainly for subordinated loans)

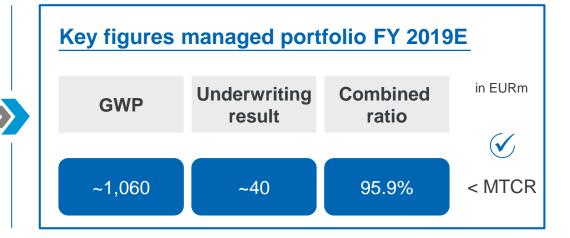
EBIT

- Investment result

Underwriting result

- + Elimination of Group internal retrocession
- Fronted business (incl. cost reimbursement)

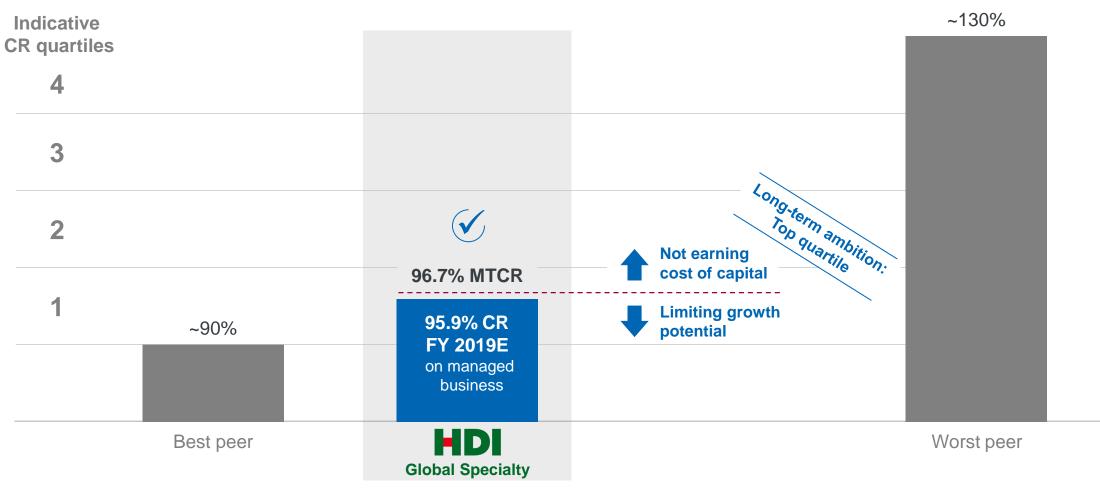
Managed result





Combined ratios

Top quartile position key to exceed cost of equity



Note: Peer combined ratios reflect 6M 2019 figures. Combined ratio reflects Talanx view, not the lower divisional combined ratio

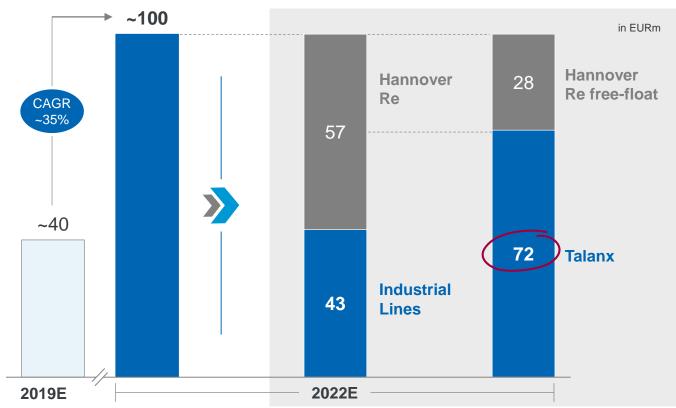


Ambitioned profit targets

Allowing for substantially higher profit contributions to both Hannover Re and Talanx

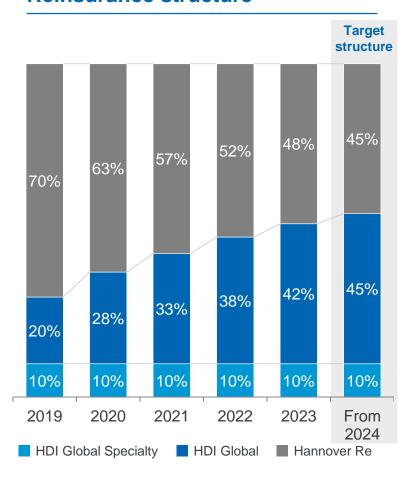
Target to double managed result within three years

Technical contribution to Talanx



Figures reflect underwriting result based on managed portfolio after internal retrocession and minorities and before taxes

Reinsurance structure

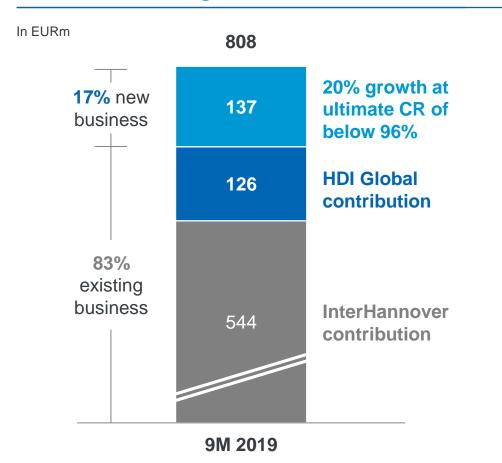




Operating performance

Strong profitable growth from the start

Structure of managed GWP



Note: Excluding fronted business

GWP business structure





Achievements and next steps

HDI Global Specialty drives further international expansion in the short-term



HDI Global Specialty's top ambition is to grow profitably while selecting risks carefully



One profitable growth engine of Talanx

- Mid-term profitability: 93 94% targeted CR on managed business
- Growing organically by >10% GWP CAGR_{2018-23F}

Cost leadership

- Maintaining cost leadership despite strong business growth
- **Expense ratio of ≤ 5.25%**

Active risk management

- Support growth while balancing risk profile and diversification
- Target SII-Ratio: >140% (standard formula). Level of >200% in internal model leaves room for growth

Sustainability and Integrity

- Aligning investments & underwriting with Talanx's ESG strategy
- Further developing compliance organisation & processes globally



Key essentials

Targeting to become a meaningful profit contributor to the Talanx Group

Bringing together best-in-class skills in underwriting and distribution in the Group

Creating a highly competitive player in an attractive market niche

Targeting a sustainable top quartile position amongst specialty insurers

Excellent start with 9M 2019 new business of GWP of EUR 137m at ultimate combined ratio well below 96%

Potential to generate EUR ~100m technical underwriting result based on managed portfolio in 2022

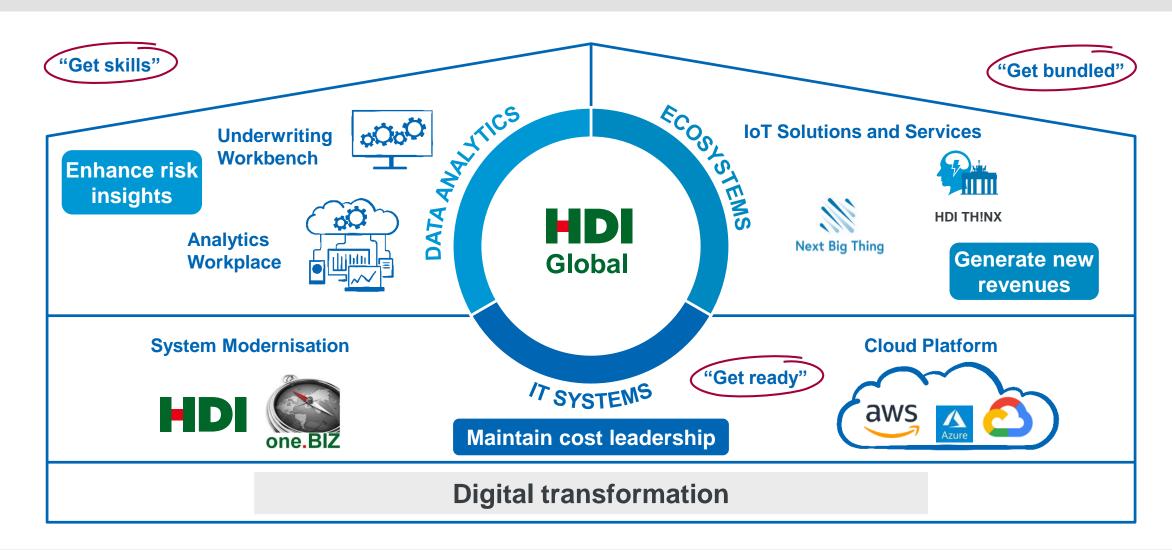


Agenda

I Group Strategy	Torsten Leue
II Group Financials	Immo Querner
Industrial Lines	
III Strategy	Edgar Puls
IV Making Fire profitable	David Hullin
V CFO cockpit	Clemens Jungsthöfel
VI HDI Global Specialty	Ulrich Wallin
VII Digitalisation	Thomas Kuhnt
VIII Essentials Industrial Lines	Edgar Puls
IX Final Remarks	Torsten Leue

Develop – Digitalisation

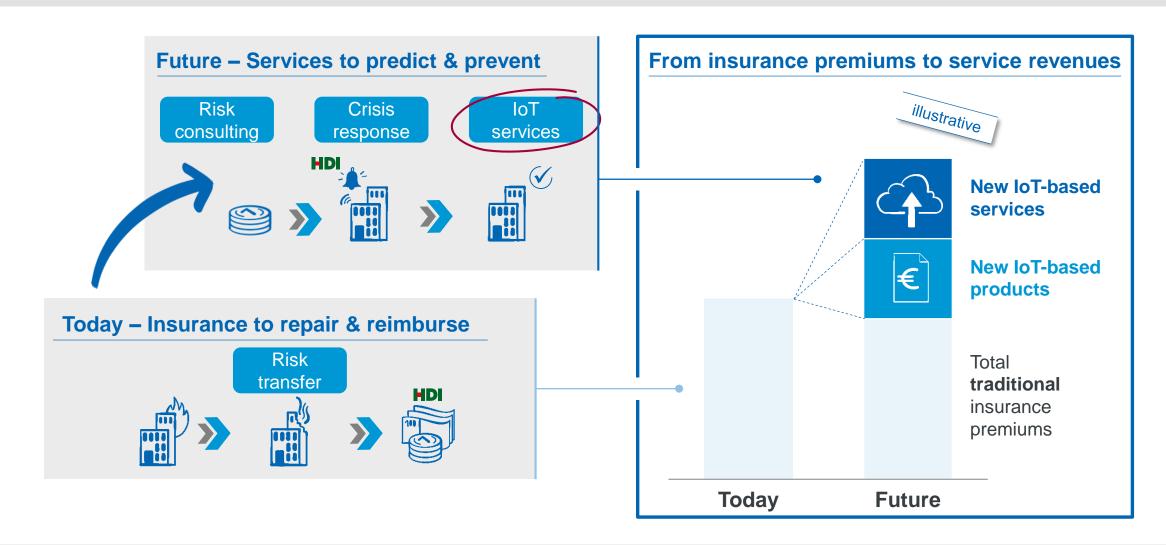
We are executing our digital transformation roadmap



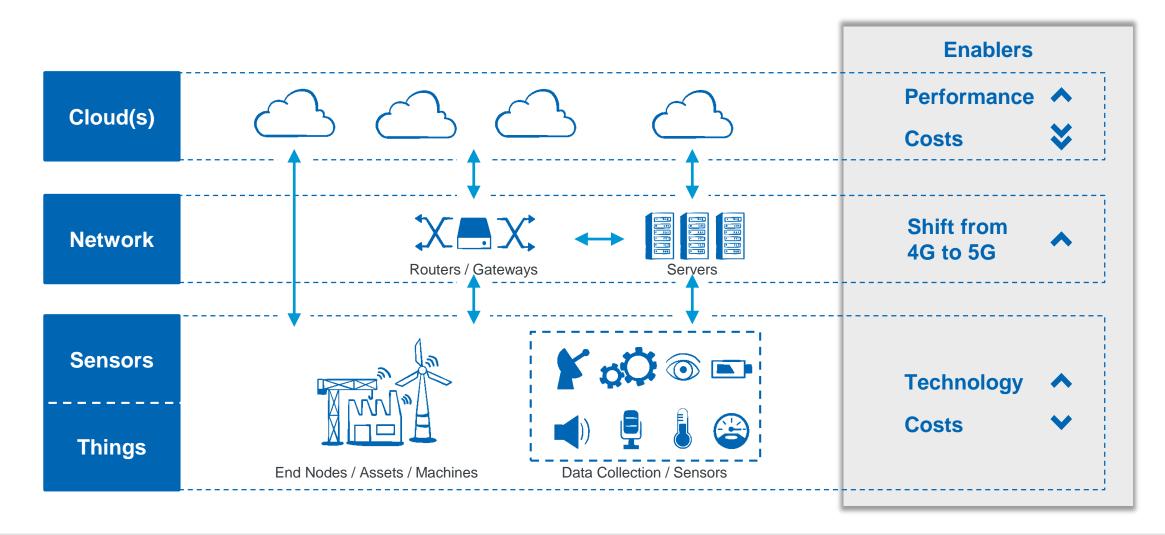


☐ Get bundled — IoT Solutions and Services

Industrial insurance will shift from risk transfer to 'predict and prevent'



Corporates are increasingly embracing the 'Internet of Things' (IoT)



Get bundled – IoT Solutions and Services

We have partnered with Berlin-based venture builder NBT to foster IoT innovations

Three phases of Industrial IoT



Products

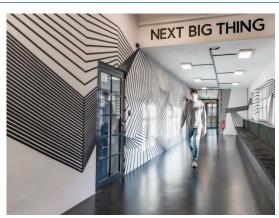






Apr 2019: Cooperation with IoT venture builder Next Big Thing (NBT)





- Access to leading IoT ecosystem
- Access to deep machine-data knowledge
- Partnership with relayr founder Harald Zapp

We have founded HDI TH!NX and work on the first use cases



Sep 2019: Foundation of IoT solution builder HDI TH!NX in Berlin

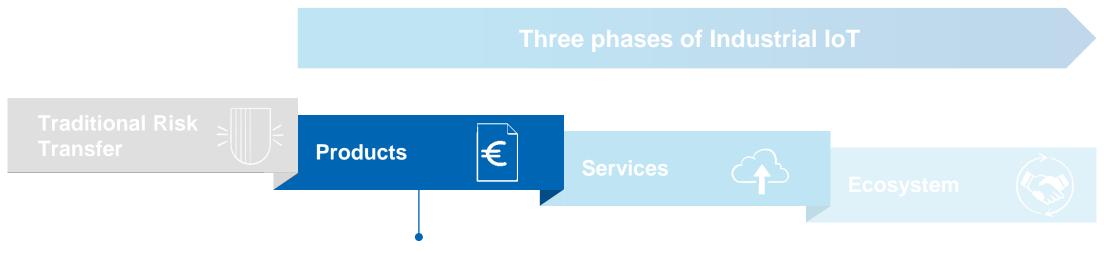


Note: MVP = Minimum viable product. HDI TH!NX is an exclusive solution builder for Industrial Lines held by HDI V.a.G.

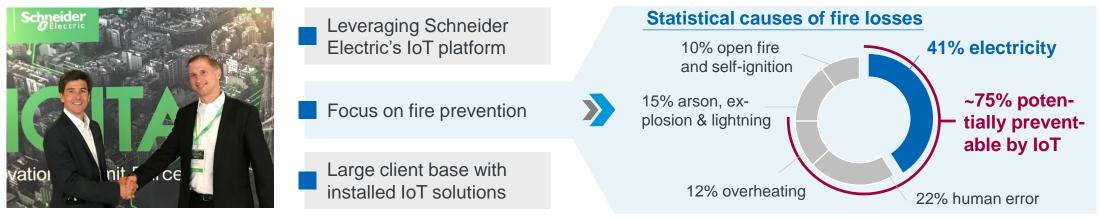


Get bundled – IoT Solutions and Services

The first use case is already being implemented in cooperation with Schneider Electric



Oct 2019: Driving co-innovation with Schneider Electric



Source: Institut für Schadenverhütung und Schadenforschung, Ursachenstatistik Brandschäden 2002-2018



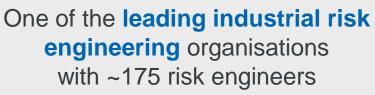
Get bundled – IoT Solutions and Services Our heritage equips HDI TH!NX to win in this changing world

Unique long-term relationship to the German "Mittelstand" as well as a track record of co-innovation





Cost leadership with ~7%pts advantage vs. peers





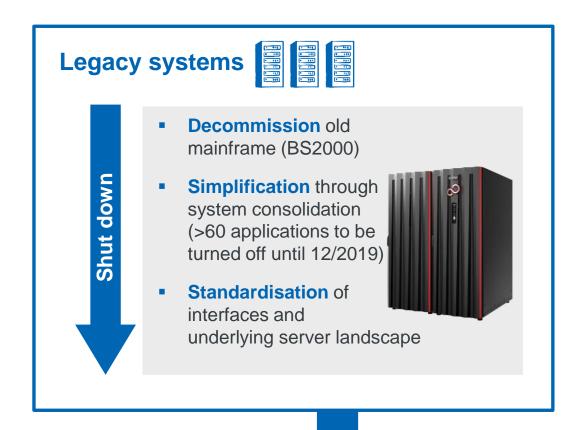


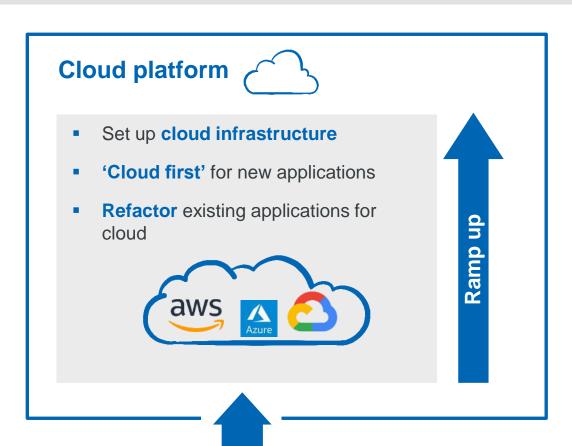
TH!NX

Required skills and historical loss data to generate insights into risks



Modernising our platform - reducing legacy while building up cloud infrastructure





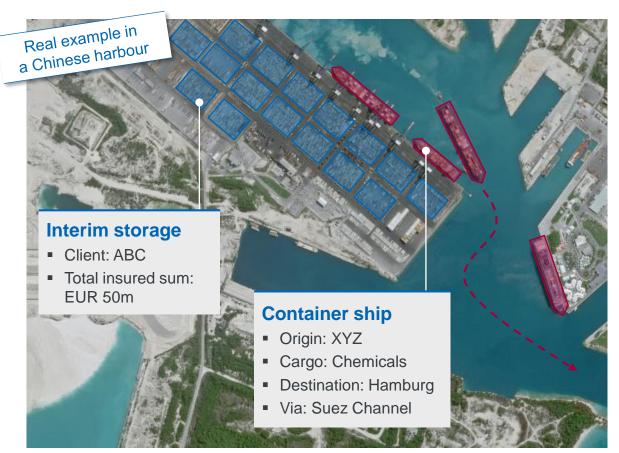
Freed-up reinvestment of > EUR 10m p.a.¹

1 Annual savings accrue in Industrial Lines and Retail Germany



Our cloud-based modern data platform will enable best-in-class data analytics capabilities

Example: Al-enabled analysis of risk concentration based on satellite image recognition





Basis for **risk-consulting services** and pricing



Real-time knowledge of insured exposures



Faster and more accurate loss reserves







II Get ready – Cloud platform

The cloud-based data platform heavily accelerates data analytics in a variety of use cases

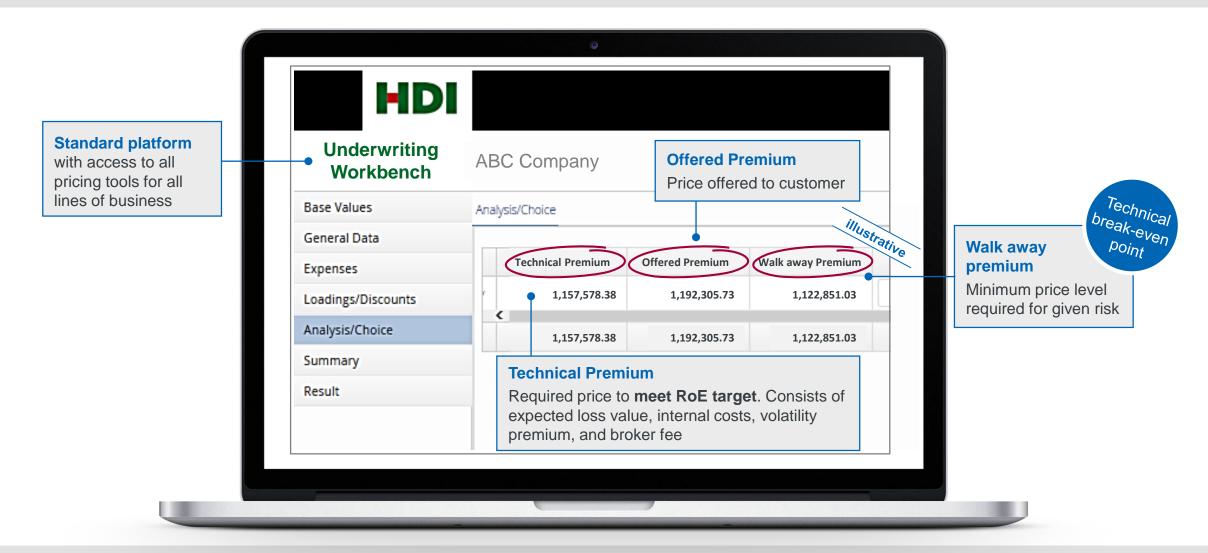
Risk recognition via satellite image Additional cloud-enabled use cases Duration ~16 days **Al-based analytics** (~384 hours) ~150 times faster **Embedded** into core **Actuarial pricing** systems Hand-written text 2.5 hours recognition **Previous** aws HDI



platform

III Get skills – Global Underwriting Workbench

The "Underwriting Workbench" is the new standard platform for all our pricing activities



Key messages

- Industrial Lines uniquely positioned to capture new revenue opportunities from IoT
- Better risk insights enabled by new workbench and data analytics
- Shut down of legacy systems and infrastructure modernisation well underway
- Digitalisation agenda adequately funded at current level cost leadership secured

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Essentials Industrial Lines

- We are fully committed to raise profitability while lowering earnings volatility
- We have turned commercial lines markets and we expect to benefit from the market hardening going forward
- We expect on-going pressure on investment yields and other result to hamper, but not to impede raising profitability
- We make efficient use of capital to increase RoE and to support capital upstream to the Group
- We are in an excellent position to generate profitable growth in Specialty business
- We are uniquely positioned to capture new revenue opportunities from IoT services
- We confirm our RoE ambition of 8-10%



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Final Remarks

- We are well on track to deliver on our Strategy 2022
- We successfully manage the generational change in our Group
- Industrial Lines have taken decisive steps to turn into a reliable and meaningful profit and cash contributor
- We focus on maintaining the high level of resilience of our business
- We are well on track to deliver on the EPS growth target of ≥5% on average p.a. until 2022



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Guideline on Alternative Performance Measures - For further information on the calculation and definition of specific Alternative Performance Measures please refer to the Annual Report 2018 Chapter "Enterprise management", pp. 26 and the following, the "Glossary and definition of key figures" on page 262 as well as our homepage http://www.talanx.com/investor-relations/ueberblick/midterm-targets/definitions_apm.aspx

