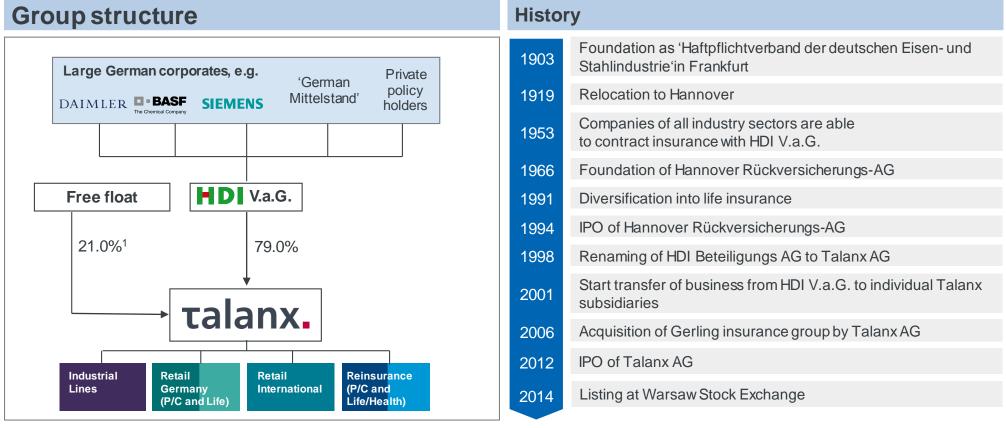


## Bankhaus Lampe Deutschlandkonferenz

Dr. Immo Querner, CFO Carsten Werle, Head of Investor Relations Baden-Baden, 19 April 2018



## Founded as a lead insurer by German corporates



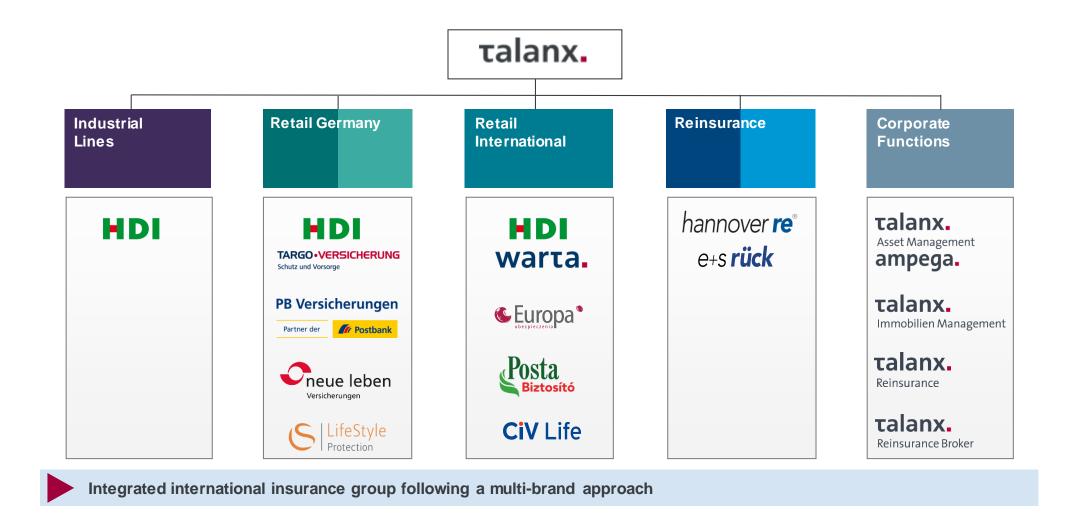
<sup>1</sup> Including employee shares and stake of Meiji Yasuda (below 5%)



Strong roots: originally founded by German corporate clients; HDI V.a.G still key shareholder



## Four divisions with a strong portfolio of brands



## International footprint and focussed growth strategy

## International presence



- Total GWP: €33.1bn (2017)
- 2017 GWP: 48% in Primary Insurance (2016: 49%), 52% in Reinsurance (2016: 51%)
- Group wide presence in >160 countries
- 20,419 employees (FTE) in 2017

### International strategy by divisions

Industrial Lines

- Local presence by own risk carriers, branches and partners create efficient network in >160 countries
- Key target growth regions: Latin America, Southeast Asia/India, Arabian Peninsula

Retail International

- Target regions: CEE (incl. Turkey) and Latin America
- # 2 motor insurer in Poland<sup>2</sup>
- # 5 motor insurer in Brazil<sup>2</sup>
- #3 motor insurer in Chile<sup>2</sup>
- #7 motor insurer in Mexico<sup>2</sup>

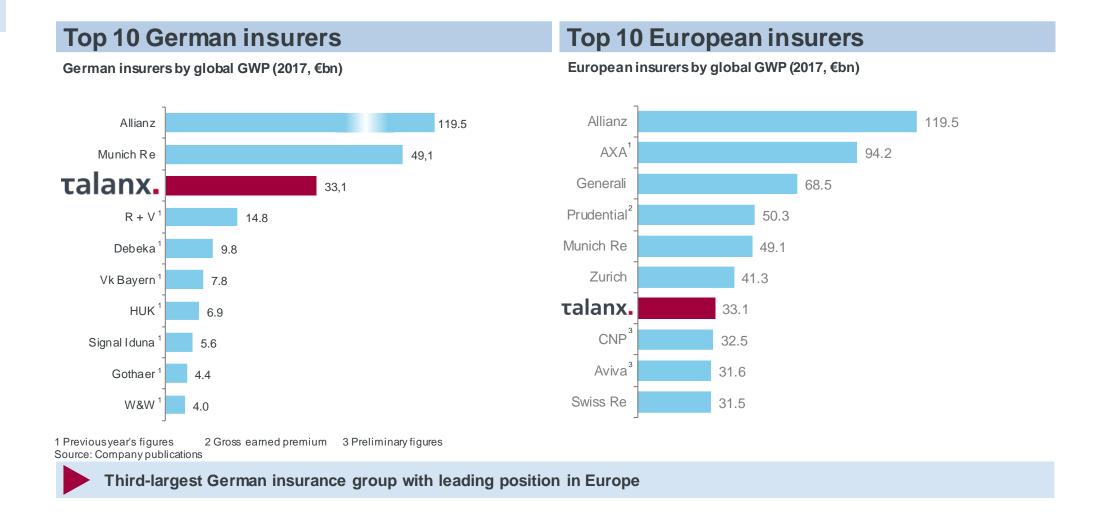


- Global presence focussing on Western Europe, Northand South America as well as Asia
- ~5.000 customers in >150 countries
- 1 By branches, agencies, risk carriers, representative offices
- 2 Source: local regulatory authorities, Talanx AG

Global network in Industrial Lines and Reinsurance - leading position in retail target markets



## Among the leading European insurance groups





## Regional and segmental split of GWP and EBIT

#### **GWP by regions 2017** (consolidated Group level) GWP by segments 2017<sup>1</sup> Germany Industrial Lines United Kingdom Retail Germany P/C Central and Eastern Europe Retail Germany Life including Turkey (CEE) Retail International Rest of Europe Non-Life Reinsurance North America Life/ Health Reinsurance 22% Latin America RoW **GWP** by regions 2017 (Primary Insurance) EBIT by segments 2017<sup>1,2</sup> Germany Industrial Lines United Kingdom Retail Germany P/C Central and Eastern Europe Retail Germany Life including Turkey (CEE) Retail International Rest of Europe Non-Life Reinsurance North America Life/ Health Reinsurance Latin America RoW

<sup>2</sup> Without Corporate Operations and Consolidation



#### Well-diversified sources of premium and EBIT generation

<sup>1</sup> Adjusted for the 50.22% stake in Hannover Re

## B2B competence as a key differentiator

#### Strategic focus on B2B and B2B2C Excellence in distribution channels<sup>1</sup> Core focus on corporate clients with relationships Postbank cîtîbank DEGUSSA BANK BB Bank often for decades Industrial Lines Blue-chip client base in Europe Bancassurance TARGO X BANK BRE BANK SA HypoVereinsbank Capability and capacity to lead international holding Magyar Posta programs Market leader in Bancassurance DAIMLER Retail Germany Market leader in employee affinity business Automotive CHEVROLET PORSCHE ~35% of segment GWP generated by Bancassurance Retail International Industrial/Reinsurance Retail Distribution focus on banks, brokers and **MARSH** independent agents **MLP Brokers** Willis SwissLife Typically non-German business generated via Reinsurance brokers **SIEMENS VOLKSWAGEN Employee** Bayer affinity Unique strategy with clear focus on business DAIMLER B2B business models 1 Samples of clients/partners

Superior service of corporate relationships lies at heart of our value proposition



## Key Pillars of our risk management

1

Asset risk is limited to less than 50% of our SCR (solvency capital require-ment)

2

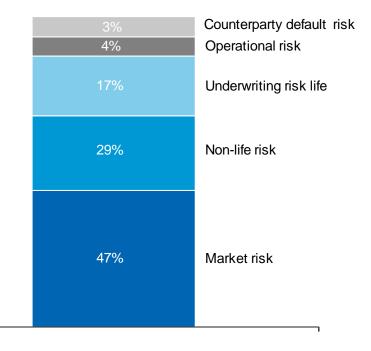
Generating positive annual earnings with a probability of 90% 3

Sufficient capital to withstand at least an aggre-gated 3,000-year shock



## 1 Focus on insurance risk

## Risk components of Talanx Group <sup>1</sup>



### Comments

- Total market risk stands at 47% of solvency capital requirements, which is comfortably below the 50% limit
- Self-set limit of 50% reflects the dedication to primarily focus on insurance risk
- Non-Life is the dominating insurance risk category, comprising premium and reserve risk, NatCat and counterparty default risk
- Equities ~2% of investments under own management
- Over 75% of fixed-income portfolio invested in "A" or higher-rated bonds – broadly stable over recent quarters

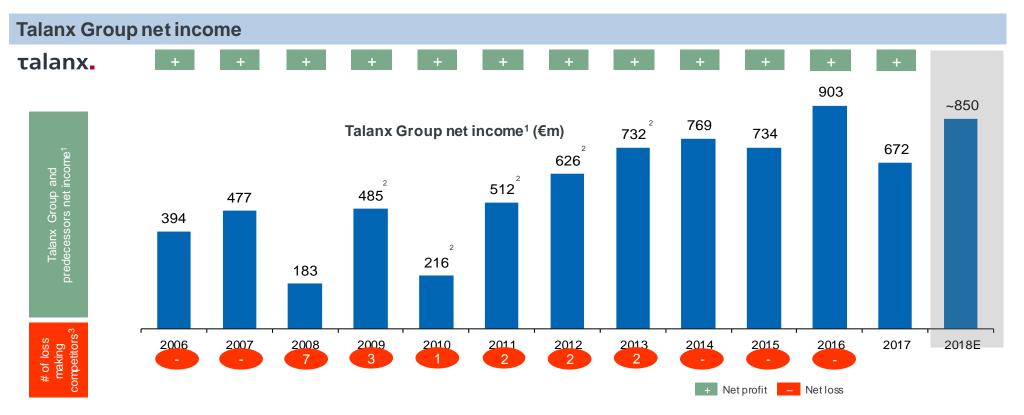
1 Figures show risk categorisation, in terms of solvency capital requirements, of the Talanx Group in the economic view (based on Basic Own Funds) as of FY2016



Market risk sensitivity (limited to less than 50% of solvency capital requirement) is deliberately low



# 2 Diversification of business model leads to earnings resilience



<sup>1</sup> Net income of Talanx after minorities, after tax based on restated figures as shown in annual reports 2006 – 2016; numbers for 2017 and 2018 according to Talanx Group Outlook; all numbers according to IFRS 2 Adjusted on the basis of IAS 8

<sup>3</sup> Top 20 European peers, each year measured by GWP; on group level; IFRS standards; Source: Bloomberg, annual reports



Robust cycle resilience due to diversification of segments

# 3 TERM 9M 2017 results – Capitalisation perspectives

Economic View (BOF CAR)



Limit ≥ 200 %

- Basic Own Funds (including hybrids and surplus funds as well as noncontrolling interests)
- Risk calculated with the full internal model

- with haircut
- operational risk modeled with standard formula
- HDI solo-funds

Solvency II Ratio<sup>1</sup>



Target corridor 150%-200%

- Eligible Own Funds, i.e. Basic Own Funds (including hybrids and surplus funds as well as non-controlling interests) with haircut on Talanx's minority holdings
- Operational risk modeled with standard formula, ("partial internal model")
- For the Solvency II perspective, the HDI V.a.G. as ultimate parent is the addressee of the regulatory framework for the Group

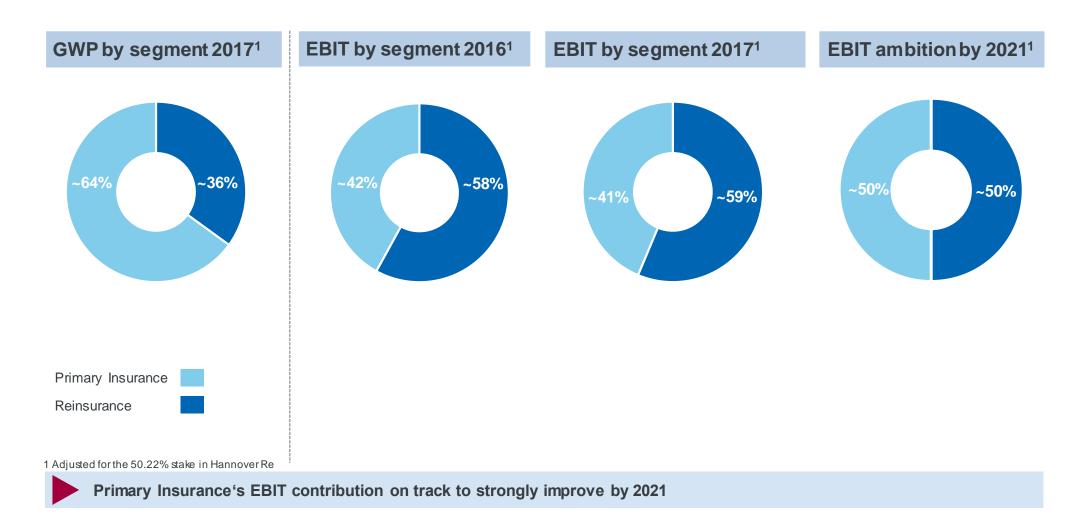
1 Group Solvency II Ratios including transitional (i.e. Regulatory View): 9M 2017: 237%, FY2016: 236%

Note: In the entire presentation, calculations of Solvency II Capital Ratios are based on a 99.5% confidence level, including volatility adjustments yet without the effect of applicable transitionals—if not explicitly stated differently



Capital ratios comfortably meeting targets

# Better diversified earnings balance between Reinsurance and Primary Insurance – Earnings balance (I)





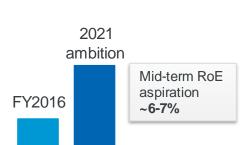
Better diversified earnings balance between Reinsurance and Primary Insurance – Earnings balance (II)

#### Divisional EBIT contribution and its drivers

## **Industrial Lines** Profitable foreign growth Continued profitabilisation of selected portfolios ("balanced book") Higher average return on investment 2021 ambition FY2016 Mid-term RoE aspiration ~8%

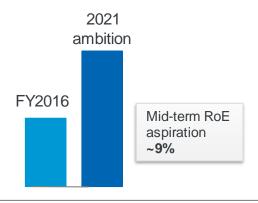
# Retail Germany

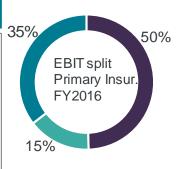
- Steadily improving combined ratios primarily driven by lower cost ratios
- Selective growth initiatives
- Further de-risking of life business



#### **Retail International**

- Strong profitable growth
- Slightly improving combined ratios
- Slightly better average return on investment



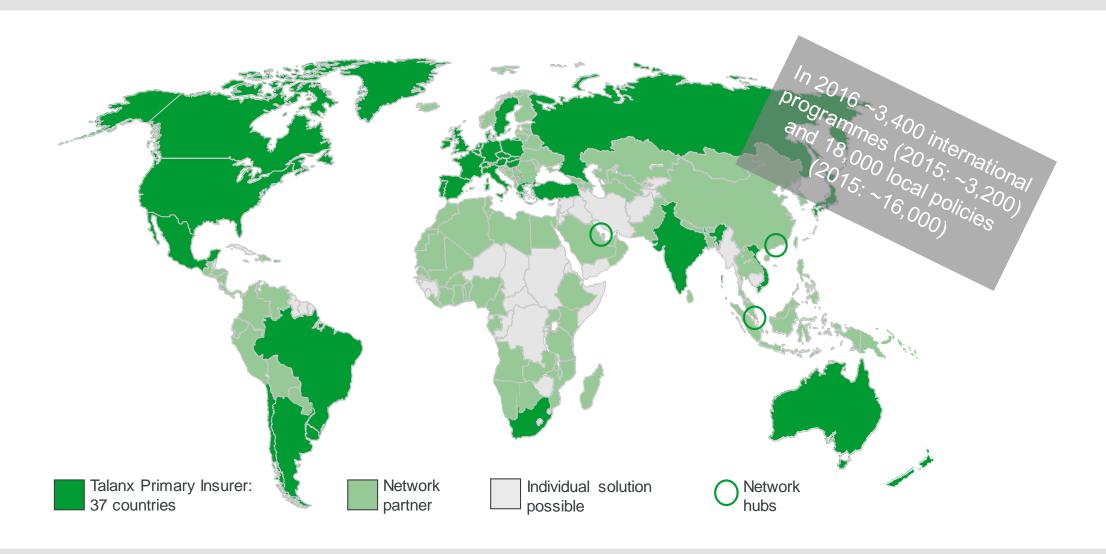






All Primary Insurance divisions are expected to contribute to the targeted EBIT increase by 2021

## Industrial Lines – International programmes as competitive edge



## Industrial Lines – An impressive long-standing client franchise

## Overview of selected key customers by customer segment

#### German mid-market (SMEs)



#### German corporates (multinationals)



#### International corporates (multinationals)

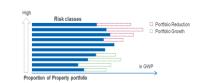


Well-established relationships with main players in targeted segments

## Industrial Lines – Three initiatives to optimise performance

#### Strategic 3-element-programme

"Balanced Book" – raising profitability in our domestic market



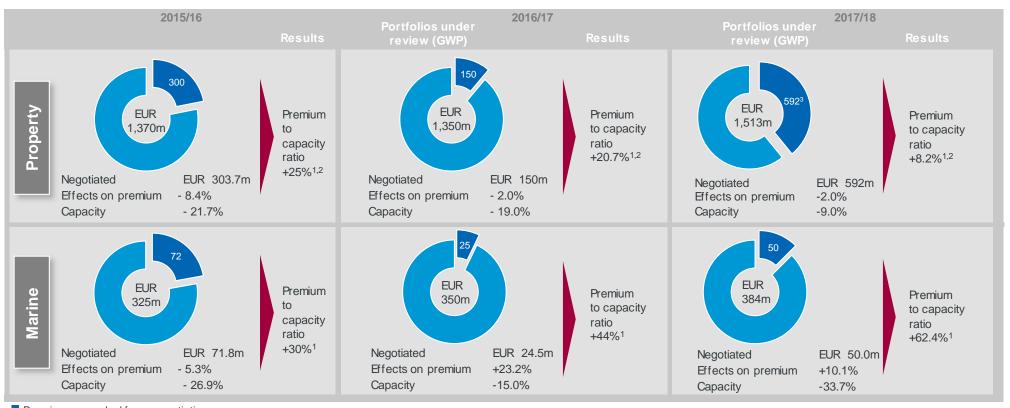
2 Generating profitable growth in foreign markets



3 Establishing best-in-class efficiency and processes



## Industrial Lines - Portfolio optimisation: current status of "Balanced Book"



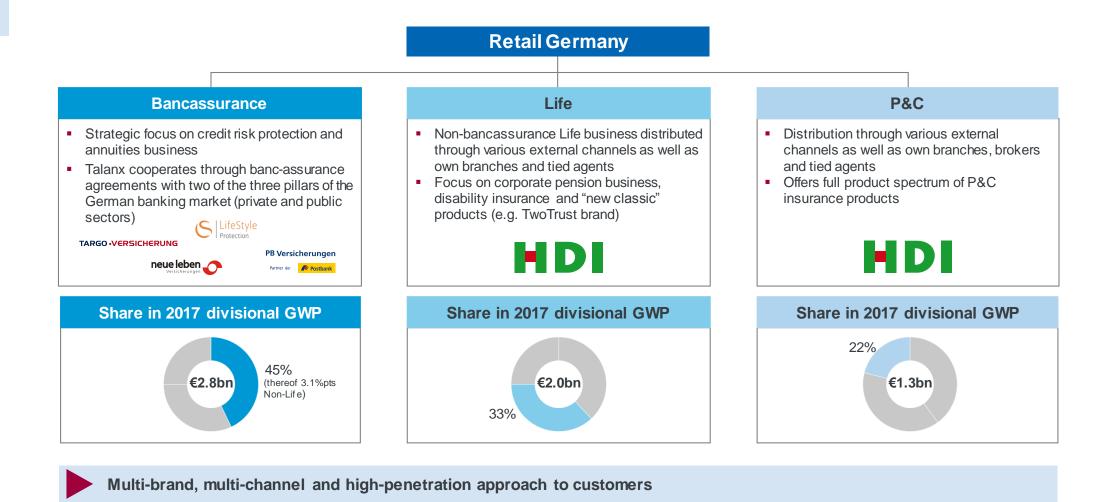
Premium earmarked for re-negotiation

Constant portfolio optimisation has become an established process - both, nationally and internationally



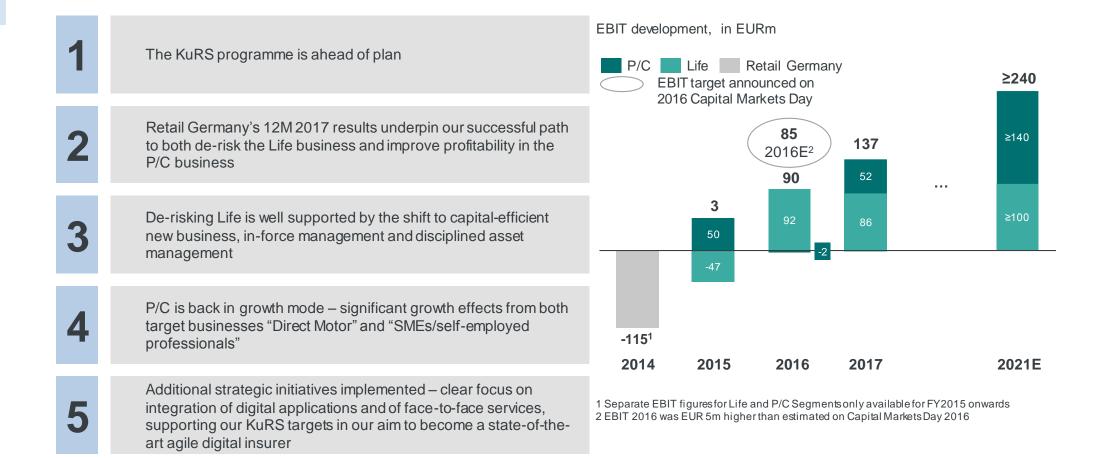
<sup>1</sup> For portfolio under review 2 Including effect of additional specific reinsurance measures 3 The €720 million mentioned on the CMD 2017 include maturities of contracts until January 2019

## Retail Germany - Divisional breakdown



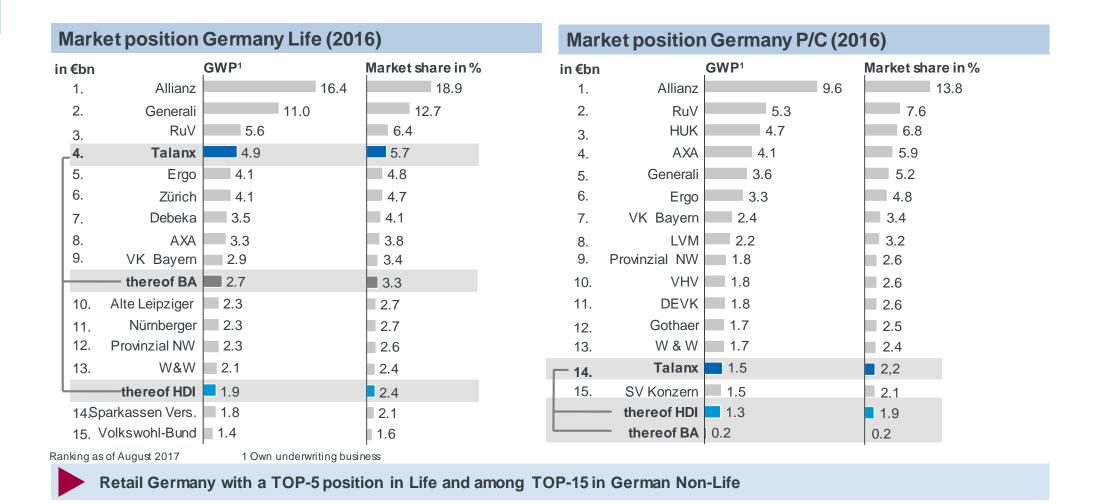


## Retail Germany - Key Messages from Capital Markets Day 2017





## Retail Germany – Market position

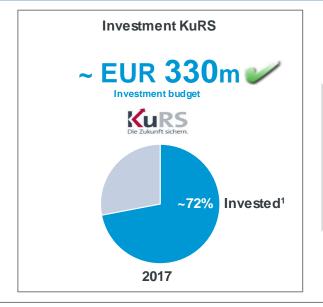


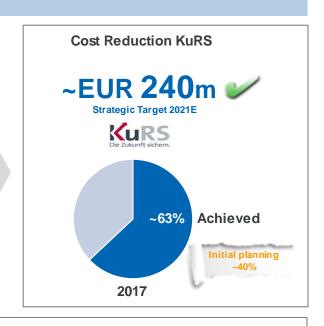


## Retail Germany - KuRS programme: investment and cost reduction targets

#### Investment and cost reduction status in 2017







- Strategic projects on track. ~72% of KuRS and ~32% of Voyager4Life budget invested by end of 2017
- Target is to implement all initiatives in full by the end of FY2020, with the full cost benefit to be reached in FY2021
- Close to 63% of planned cost savings achieved. Savings ahead of plan allow for faster and higher investments into digitalisation projects
- Well on track to reach FY2021 combined ratio target of "≤95%"

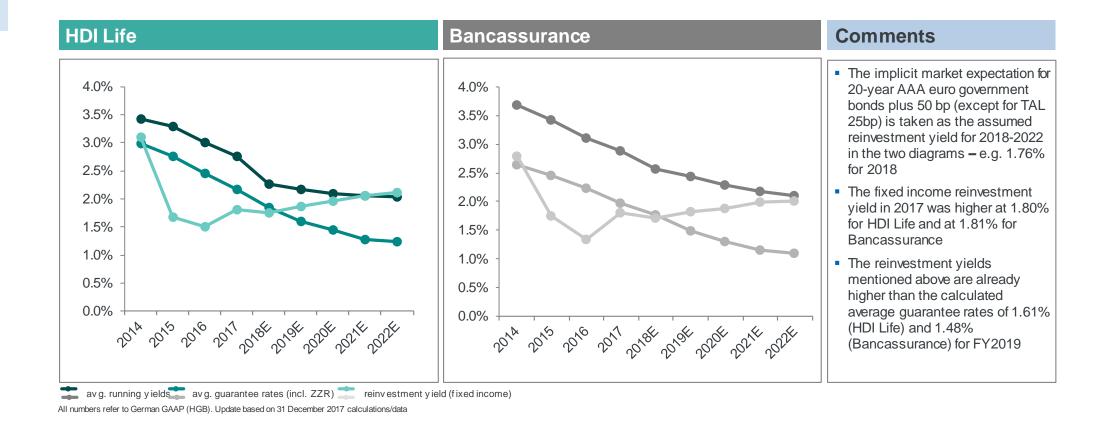
1 2017E, KuRS including personnel redundancy costs



Annual savings ahead of plan - KuRS and Voyager4Life spending are on budget



# Retail Germany - Asset Management strategy: comparison of average running yields versus average guarantee rates



Reinvestment yields above the expected 2019 guarantee rates

## Retail Germany - Mid-term targets from 2016 Capital Markets Day (Status update)

Targets Retail Germany	Status update			
Gross premium growth (p.a.) Life P/C	≥ 0% ~ 0% ≥ 3%	on track in the works  Expected GWP decline in HDI Life (~-5%) likely to be compensated by business from Bancassurance Life		
Cost-cutting initiatives to be implemented by end of 2020	~ EUR 240m	(~+2%) as well as from Retail Germany P/C (~+1%)  Cost reductions from 2015 to 2017E have outperformed initial plan by cumulated >EUR 100m		
Combined ratio 2021 <sup>1</sup>	≤ 95%	Combined ratio still to be affected by KuRS investments. Positive impact from better loss experience supported by		
Life new business: share of traditional Life products by 2021 (new business premium)	≤ 25%	favourable cost effects  Customer demand for capital-efficient private pension products currently behind expectations. Strong growth in		
P/C: Growth in Property & Liability to SMEs and self-employed professionals by 2021 <sup>2</sup>	≥ 25%	biometric business  EUR 5m above guidance from 2016 Capital Markets Day		
EBIT contribution (targeted sustainably from 2021)	≥ EUR 240m	FY2016 EBIT EUR 5m above guidance; FY2017 outlook further underlines the sustainability of EBIT growth		

<sup>1</sup> Incl. net interest income on funds withheld and contract deposits 2 Compared to base year 2014

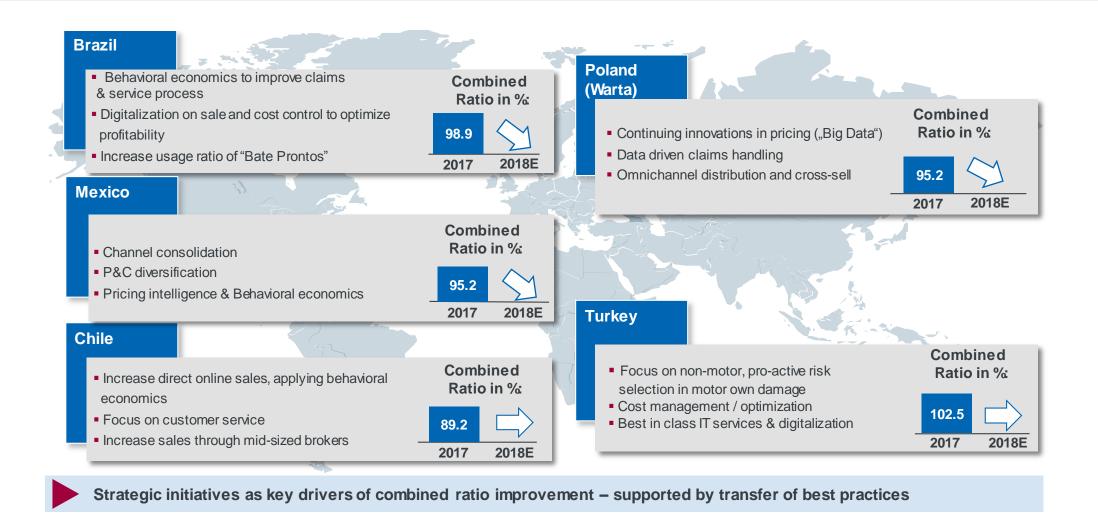
Note: Targets are subject to no large losses exceeding budget (cat), no turbulences on capital markets (capital) and no material currency fluctuations (currency)



Overall positive development, in some areas even ahead of plan – well on track to reach FY2021 targets



## Retail International – Cycle management: Strategic initiatives in core markets



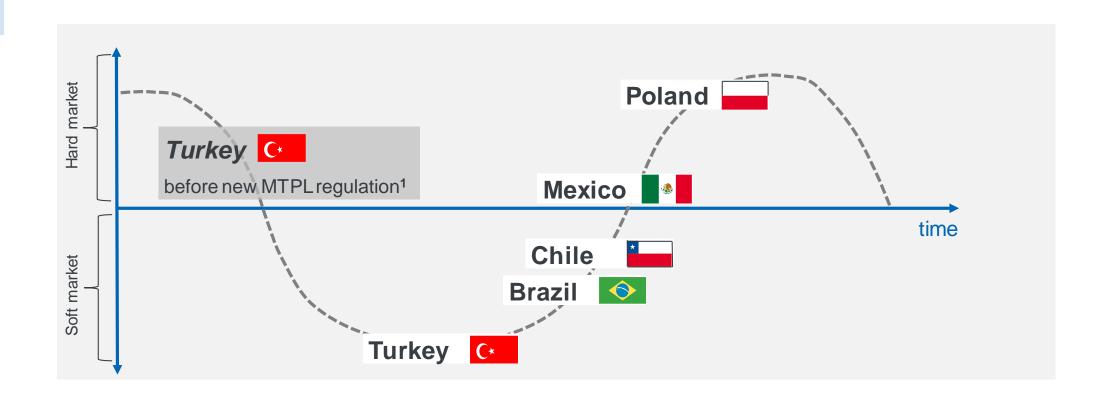


## Retail International – Market shares and market positions in core markets





## Retail International – Motor cycle in core markets



1 Effective of 12 April 2017, the local regulator set a price cap in MTPL ("Motor Third-Party Liability"), resulting in an average reduction of premiums by ~30%, and established a "Risky Customer Pool" Source: own assumptions, Talanx AG



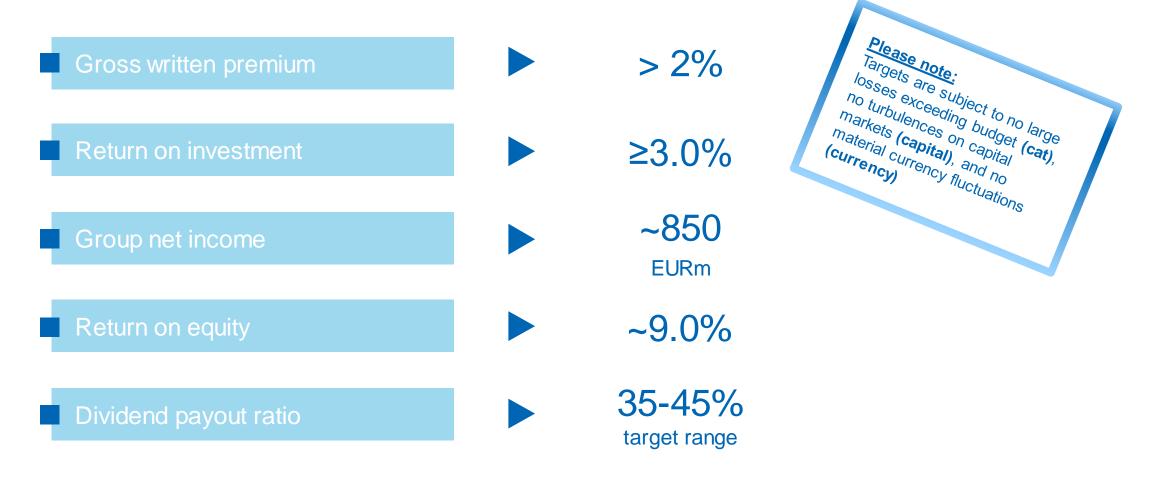
All core markets except Turkey on a positive trend

## Challenges & Opportunities – Digitalisation





## Outlook 2018 for Talanx Group<sup>1</sup>



<sup>1</sup> The targets are based on an large loss budget of EUR 300m (2017: EUR 290m) in Primary Insurance, of which EUR 260m in Industrial Lines. The large loss budget in Reinsurance stands at EUR 825m

## Summary - Investment highlights





## Mid-term target matrix & current status

Segments	Key figures	Strategic targets (2015 - 2019)	2017	2015-2017 <sup>9</sup>	
	Gross premium growth1	3 - 5%	7.5%	4.0%	
	Return on equity	≥ 750 bps above risk free <sup>2</sup>	7.5% [≥8.3%]	9.0% [≥8.5%]	
Group	Group net income growth	mid single-digit percentage growth rate	(25.5%)	(4.4%)	
	Dividend payout ratio	35 - 45%	52.7%	45.1%	
	Return on investment	≥ risk free + (150 to 200) bps²	4.0% [≥2.3 – 2.8%] ✓	3.7% [≥2.5 – 3.0%] ◀	
Industrial Lines	Gross premium growth1	3 - 5%	5.2%	2.5%	
Industrial Lines	Retention rate	60 - 65%	55.2%	53.5%	
Retail Germany	Gross premium growth <sup>1</sup>	≥ 0%	(2.9%)	(4.0%)	
Retail International	Gross premium growth <sup>1</sup>	≥10%	10.5%	9.2%	
Primary Insurance	Combined ratio <sup>3</sup>	~ 96%	101.2%	99.1%	
	EBIT margin <sup>4</sup>	~ 6%	4.1%	4.4%	
	Gross premium growth <sup>6</sup>	3 - 5%	18.7%	8.8%	
P/C Reinsurance <sup>7,8</sup>	Combined ratio <sup>3</sup>	≤96%	99.8%	96.0%	
	EBIT margin <sup>4</sup>	≥ 10%	12.5%	15.6%	
Life & Health Reinsurance <sup>7,8</sup>	Gross premium growth <sup>1</sup>	5 - 7%	1.4%	2.1%	
	Average value of New Business (VNB) after minorities	≥ EUR 110m	EUR 183m ✓	EUR 301m	
	EBIT margin <sup>4</sup> financing and longevity business	≥ 2%	13.2%	11.2%	
	EBIT margin4 mortality and health business	≥6%	0.0%	2.3%	

<sup>1</sup> Organic growth only; currency-neutral; CAGR; 2 Risk-free rate is defined as the 5-year rolling average of the 10-year German government bond yield; 3 Talanx definition; incl. net interest income on funds withheld and contract deposits; 4 EBIT/ret premium eamed, 5 Reflects Harmover Re target of at least EUR 220 m; 6 Average throughout the cycle; currency-neutral; 7 Targets reflect Harmover Re's targets for 2015-2017 strategy cycle; 8 For 2018, Harmover Re has stated a new EBIT growth target of ≥5%. By contrast, it does not state EBIT margin targets by reporting category anymore; 9 Growth rates calculated as 2014 − 2017 CAGR; otherwise arithmetic mean; Note: growth targets are based on 2014 results. Growth rates, CoR and EBIT margins are average amual targets



- FY 2017 -

# Talanx with very satisfying FY2017 Group results given the significant NatCat losses – dividend increase proposed

FY2017 Group net income reached EUR 672m (FY2016: EUR 903m) despite extraordinarily high large losses of >EUR 1.6bn, which were significantly above last year's level and above the Group's large loss budget

Talanx Group suffered large losses of EUR 1.6bn. Total NatCat losses sum up to EUR 1.2bn, including the impact from hurricanes Harvey, Irma and Maria, and the earthquakes in Mexico (adding up to ~EUR 1.0bn). Man-made large losses account for another EUR 390m

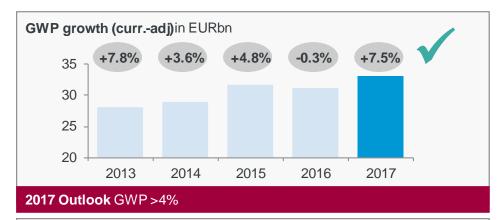
Positive development in retail businesses continued: Retail Germany comfortably reached its 2017 EBIT guidance, also helped by encouraging top-line growth in P/C. Retail International delivered even double-digit percentage growth. Combined ratios in both divisions improved further – profitability significantly up

Board and Supervisory Board propose a dividend of EUR 1.40 per share for FY2017 to the AGM, up from EUR 1.35 for FY2016. The proposal represents the fifth consecutive increase since the IPO

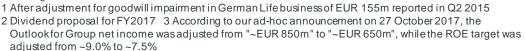
Talanx reiterates its Outlook for FY2018 and expects to successfully pursue its profitable growth path in 2018. Net income target for the current business year stands at "around EUR 850m"

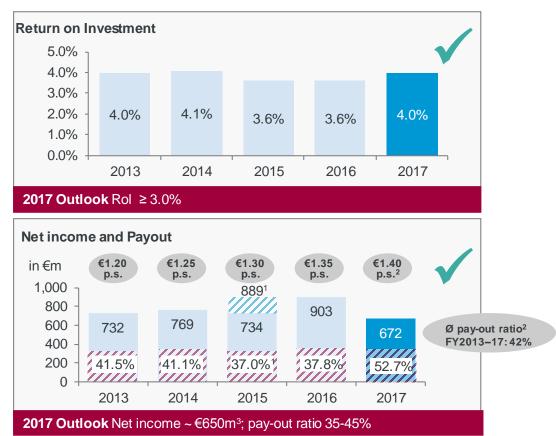


## 1 FY2017 results – Target achievement







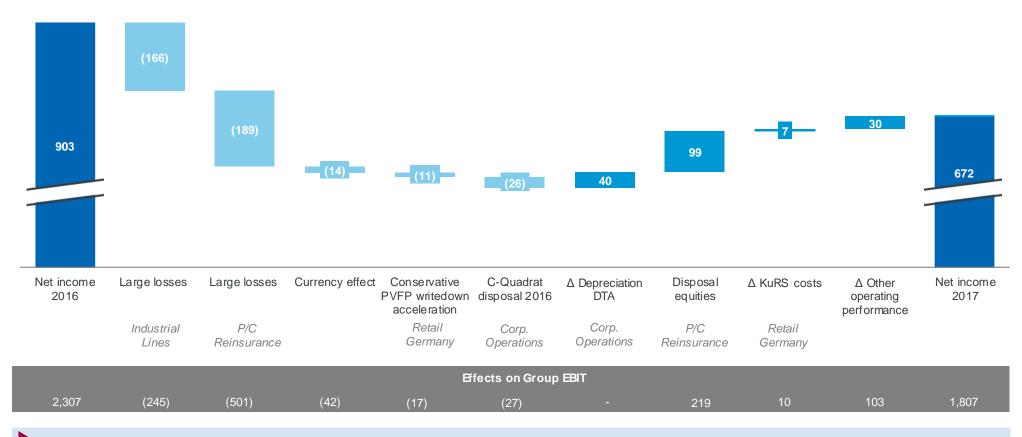


- Dividend pay-out ratio
- Adjustment for goodwill impairment in German Life (EUR 155m/Q2 2015)



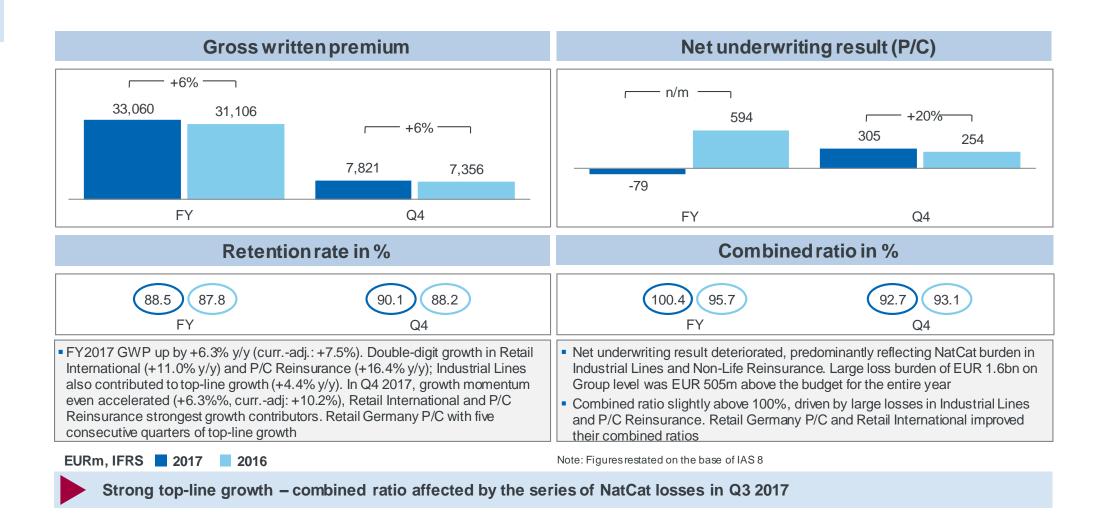
# 1 FY2017 results – Drivers of change in Group net income

in €m



Decline in Group net income predominantly due to impact from large losses in Primary as well as Reinsurance business

# 1 FY2017 results – Key financials





# Large losses<sup>1</sup> in FY2017 (in EURm)

NatCat	Primary Insurance	Reinsu- rance	Talanx Group	Man-made	Primary Insurance	Reinsu- rance	Talanx Group
Storms	227.9 (Hurricane "Harvey": 83.9, Hurricane "Irma": 43.9, Hurricane "Quirin": 15.1, Cy clone "Debbie": 10.7, Typhoon "Hato": 5.0) <sup>2</sup>	820.6 (Hurricane "Harvey": 122.1, Hurricane "Imma": 342.6, Hurricane "Maria": 248.47, Cy clone "Debbie": 47.8, Ty phoon "Hato": 9.0, Tornadoes USA: 14.4) <sup>2</sup>	1,048.5 (Hurricane "Harvey": 205.9, Hurricane "Irma": 386.5, Hurricane "Maria": 354.1, Cy clone "Debbie": 58.5, Storm "Quirin": 15.1, Ty phoon "Hato": 14.0,	Fire/Property	167.0	111.3	278.3
Wildfire	3.0 (Chile)	118.4 (Chile, California)	Tornadoes USA: 14.4) <sup>2</sup> 121.3 (Chile, California)	Credit		27.7	27.7
Earthquake	12.8 (Mexico)	49.2 (Mexico)	62.0 (Mexico)	Other	81.7		81.7
Total NatCat	243.7	988.2	1,231.9	Total Man-made	248.7	139.1	387.8
Total large losses	Primary Inst	urance 492.4 (	(256.6) F	Reinsurance 1,127.3	<b>3</b> (626.6)	Talanx Group	<b>1,619.7</b> (883.2)

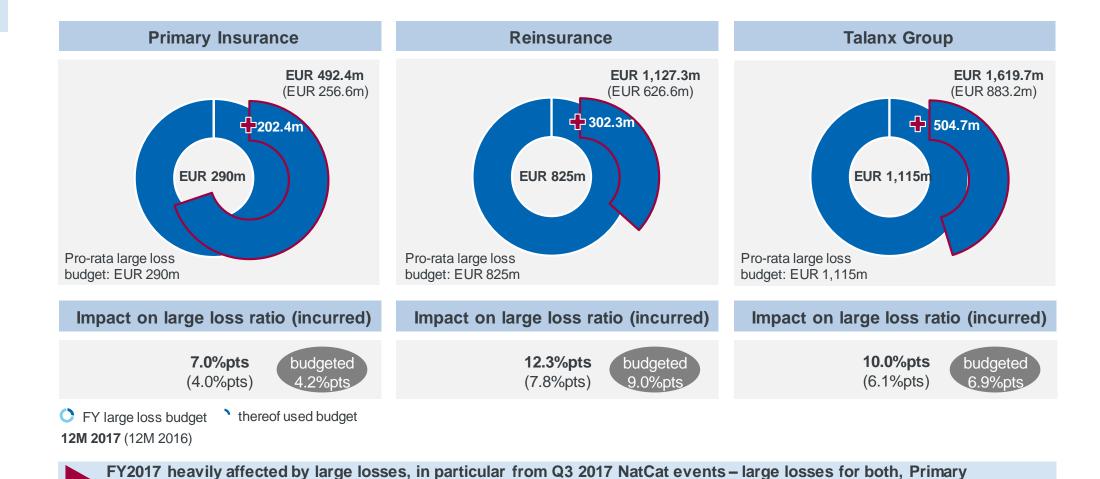
<sup>1</sup> Definition "large loss": in excess of EUR 10m gross in either Primary Insurance or Reinsurance

Note: FY2017 Primary Insurance large losses (net) are split as follows: Industrial Lines: EUR 480.5m; Retail Germany: EUR 8.4m; Retail International: EUR 3.4m, Corporate Operations: EUR 0m; since FY2016 reporting onwards, the table includes large losses from Industrial Liability line, booked in the respective FY



**<sup>12</sup>M 2017** (12M 2016) 2 Occured during Q1 2017: several tornadoes in USA and "Debbie". Occured during Q2 2017: "Quirin". Occurred during Q3 2017: "Hato", "Harvey", "Irma" and "Maria". Occured during Q4 2017: wildfires in California

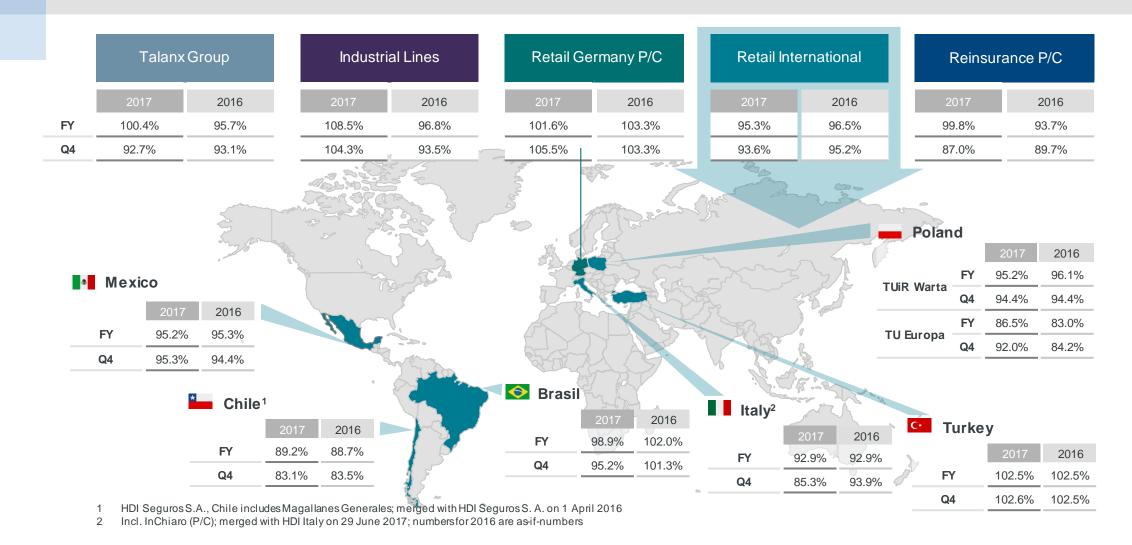
### 1 Large loss budget in FY2017





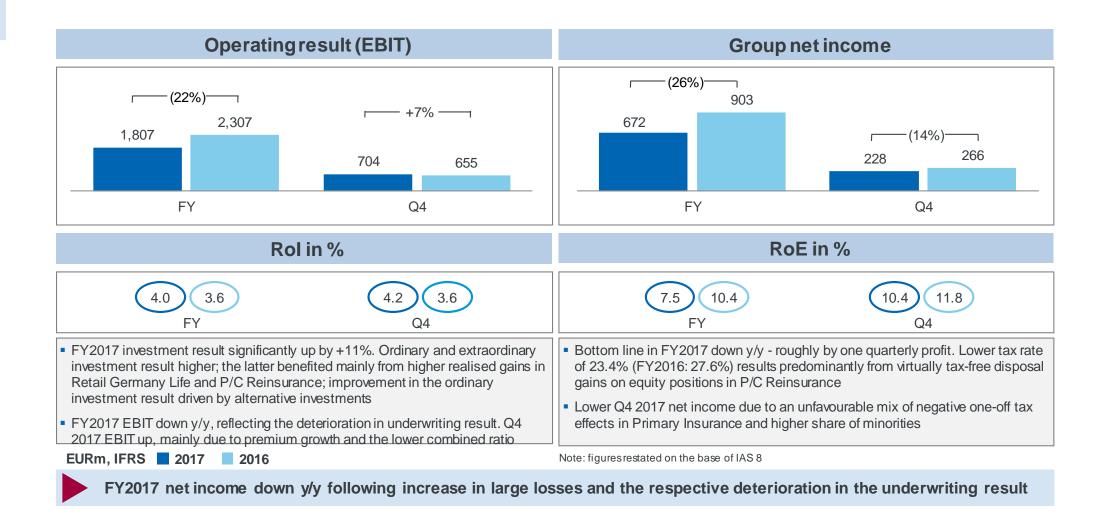
Insurance as well as Reinsurance, exceed their respective annual budgets

### 1 Combined Ratios





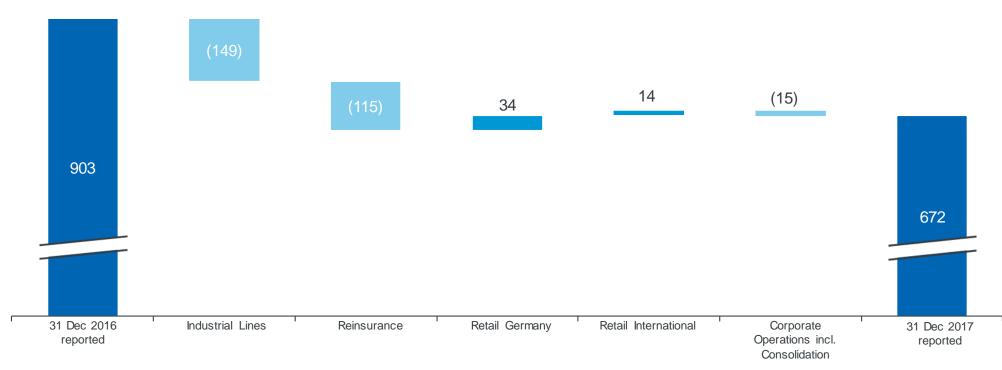
### 1 FY2017 results – Key financials





### 1 FY2017 – Divisional contribution to change in Group net income





Note: figures restated on the base of IAS 8

Net income improvement in Retail Germany and Retail International more than offset by higher large-loss burden in Industrial Lines and in Reinsurance



### Agenda

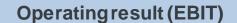
- Group Highlights
- Segments
- Investments / Capital
- Outlook
- 5 Appendix

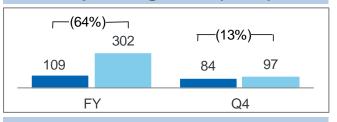
Mid-term Target Matrix

Additional Information FY2017

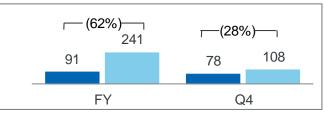
# 2 Segments – Industrial Lines











#### Retention rate in %



#### Combined ratio in %



#### RoE (ann.) in %



- Strong underlying growth from international markets, e.g. Japan, Australia and France. FY2017 curr.-adj. GWP growth of +5.2% y/y
- Positive impact from takeover of Motor fleet business of Retail Germany, broadly compensated by disposal effect of Norwegian Marine portfolio
- Retention up, mainly resulting from Liability lines and higher portfolio share in Motor
- FY2017 combined ratio significantly higher, predominantly due to large losses from NatCat, already reported in Q3 2017, and also due to higher man-made losses
- FY2017 investment result improved. Ordinary investment result up, helped by a positive impact from investments in infrastructure and real estate. Extraordinary investment result supported by realised gains from equities and lower writedowns
- Lower tax rate due to a declining tax rate in France and a release of tax provisions
- Significantly lower but positive Group net income in FY2017

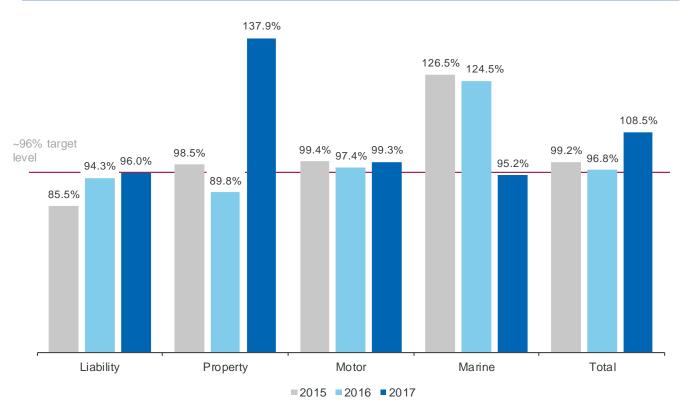
EURm, IFRS 2017 2016



FY2017 results severely impacted by NatCat events in Q3 2017 and by above-average man-made losses

### Segments – Industrial Lines – Combined ratios

#### Combined ratios per line of business 2015-2017



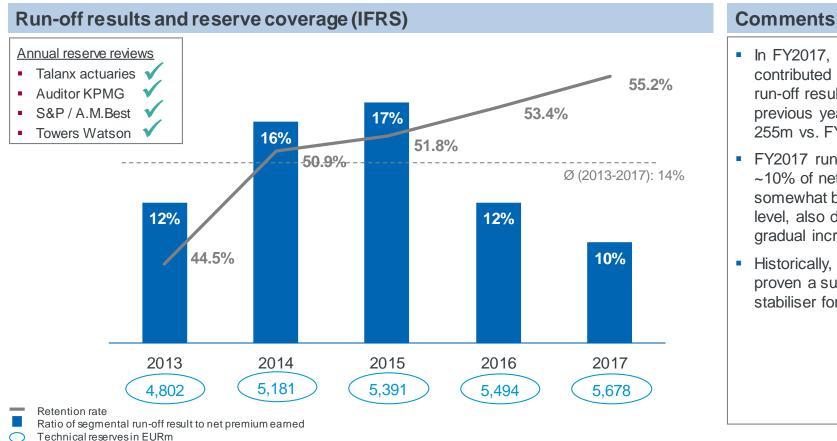
#### Comments

- Combined ratio for the segment in FY2017 significantly above the 100%level as Property suffered a string of large losses from NatCat, but also higher man-made losses
- Apart from Property line, all other relevant lines within the segment with combined ratios below the 100%-level
- The profitabilisation measures in Marine proved to be very successful. Combined ratio in Marine signicantly improved to ~95%

Strong increase in FY2017 combined ratio reflects impact from large losses on Property – combined ratios in all other relevant lines below the 100%-level



# Segments – Industrial Lines – Run-off results



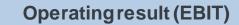
- In FY2017, Industrial Lines contributed a broadly unchanged run-off result compared to the previous year (FY2017: EUR 255m vs. FY2016: EUR 263m)
- FY2017 run-off result reflects ~10% of net premium earned, somewhat below previous years' level, also driven by the strategic gradual increase in retention rate
- Historically, run-off results have proven a substantial earnings stabiliser for Industrial Lines

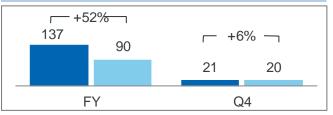
Historically, run-off results have proven a steady contributor to Industrial Lines' results

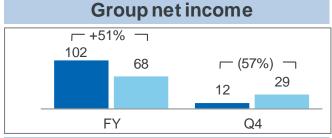


### 2 Segments – Retail Germany Division









#### Retention rate in %



#### Adj. combined ratio in %1



#### RoE (ann.) in %



- Pleasing GWP growth in P/C segment continued; top-line up for the fifth consecutive quarter. Life GWP down, according to de-risking strategy. In sum, FY2017 GWP somewhat lower
- Net underwriting result in P/C markedly improved y/y, more than offset by the decline in Life. The latter is driven by higher RfB contribution mirroring the funding of the ZZR, tax benefits and the cease of KuRS restructuring costs
- KuRS costs affected the division in total by EUR 60m in FY2017 (FY2016: EUR 112m), the impact on EBIT was EUR 46m, below the level of FY2016 (EUR 78m)
- EBIT was also burdened by a higher RfB allocation due to the pass-through of tax benefits to policyholders (EUR ~23m, already in 6M 2017) and a PVFP writedown for unit-linked products (shareholder share: EUR ~17m) in Life business
- Nevertheless, divisional net income significantly up, predominantly reflecting the strong improvement in operating performance in P/C
- Retail Germany in FY2017 easily reached its EBIT target of "more than EUR 115m" and is well on track to further increase profitability as targeted

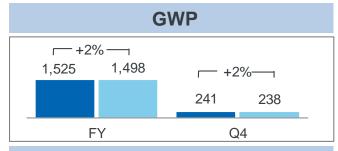
EURm, IFRS 2017 2016

 $1\,Adjusted\,for\,KuRS\,costs;\,\,reported\,combined\,ratios\,are\,FY2017:\,101.6\%, FY\,2016:\,103.3\%;\,Q4\,2017:\,105.5\%;\,Q4\,2016:\,103.3\%;\,Q4\,2017:\,105.5\%;\,Q4\,2016:\,103.3\%;\,Q4\,2017:\,105.5\%;\,Q4\,2016:\,103.3\%;\,Q4\,2017:\,105.5\%;\,Q4\,2016:\,103.3\%;\,Q4\,2017:\,105.5\%;\,Q4\,2016:\,103.3\%;\,Q4\,2017:\,105.5\%;\,Q4\,2016:\,103.3\%;\,Q4\,2017:\,105.5\%;\,Q4\,2016:\,103.3\%;\,Q4\,2017:\,105.5\%;\,Q4\,2016:\,103.3\%;\,Q4\,2017:\,105.5\%;\,Q4\,2016:\,103.3\%;\,Q4\,2017:\,105.5\%;\,Q4\,2016:\,103.3\%;\,Q4\,2017:\,105.5\%;\,Q4\,2016:\,103.3\%;\,Q4\,2017:\,105.5\%;\,Q4\,2016:\,103.3\%;\,Q4\,2017:\,105.5\%;\,Q4\,2016:\,103.3\%;\,Q4\,2017:\,105.5\%;\,Q4\,2016:\,103.3\%;\,Q4\,2017:\,105.5\%;\,Q4\,2016:\,103.3\%;\,Q4\,2017:\,105.5\%;\,Q4\,2016:\,103.3\%;\,Q4\,2017:\,105.5\%;\,Q4\,2016:\,103.3\%;\,Q4\,2017:\,105.5\%;\,Q4\,2016:\,103.3\%;$ 

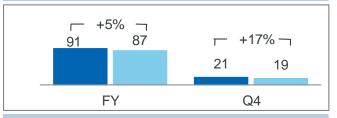
P/C segment continues to grow top-line, also in Q4 2017 – Division is well on track to reach the KuRS profitability targets

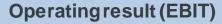


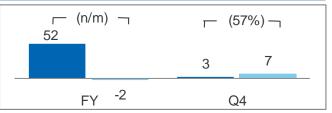
### Segments – Retail Germany P/C















#### Adj. combined ratio in %1



#### EBIT margin in %



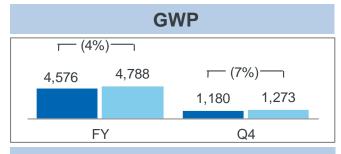
- FY2017 GWP up by 1.8% despite the shift of fleet business towards Industrial Lines (~EUR 26m impact, or 1.7%pts). Main growth contribution from business with SMEs/self-employed professionals, digital motor business as well as from bancassurance
- Retail Germany P/C has delivered top-line growth for five consecutive quarters in a row
- Combined ratio further improved due to better claims experience. This is partly compensated by some higher cost ratio from the portfolio shift towards Non-Motor P/C and bancassurance, leading to higher commissions
- FY2017 combined ratio was impacted by EUR 43m costs for KuRS programme (FY2016: EUR 47m).
   Adjusting for this effect, the combined ratio continued to decline to 98.6% (FY2016: 99.9%)
- FY2017 investment result EUR 4m up despite a slight decline in ordinary investment result
- Significantly positive EBIT development. This was due to the improvement in the underwriting result and in the "other result". Please note that FY2016 had been burdened by ~EUR 30m KuRS restructuring provisions for personnel redundancies

EURm, IFRS 2017 2016

1 Adjusted for KuRS costs; reported combined ratios are FY2017: 101.6%, FY 2016: 103.3%; Q4 2017: 105.5%; Q4 2016: 103.3%

Significant EBIT improvement due to top-line growth, improvement in combined ratio and lower KuRS costs

# 2 Segments – Retail Germany Life



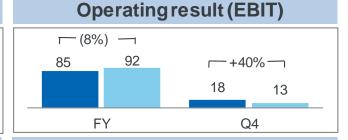


**⊢** +30% **¬** 

Q4

468

608



#### Retention rate in %



 Life GWP down y/y, resulting from the well-known phase-out of non-capital-efficient Life products, mainly in single-premium business, but also due to above-average expiry of Life insurance contracts. Premiums in biometric products (incl. credit-life business) further up

#### Rol in %

1,802

FY

2,007



- FY2017 investment result up, due to higher extraordinary gains, mainly to finance the ZZR. Ordinary result is 3.7% below the FY2016 level
- FY2017 ZZR allocation according to HGB of EUR 809m (FY2016: EUR: 713m). Total ZZR stock reached EUR 3.1bn
- Underwriting result down by -14%, mainly mirroring policyholder participation in investment gains, tax benefits and the cease of KuRS restructuring costs

#### EBIT margin in %

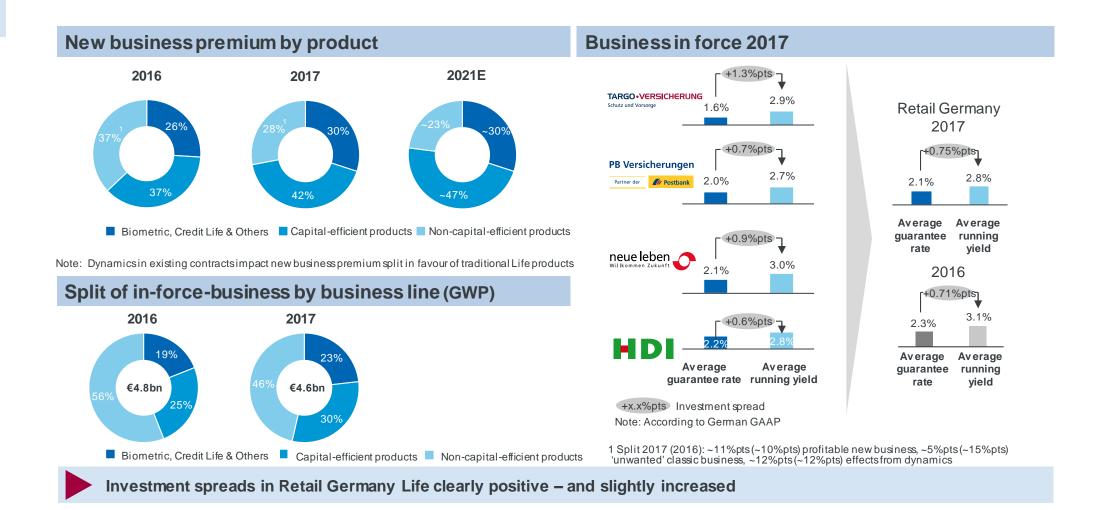


- Costs for KuRS EUR ~19m lower y/y, but virtually irrelevant for the EBIT (due to policyholder participation)
- Additional PVFP writedown of EUR 17m (shareholder share) for unit-linked products underlines prudent accounting. EBIT is also negatively affected by a higher RfB allocation from a pass-through of tax benefits to policyholders, having a small positive net effect on the net income

EURm, IFRS 2017 2016

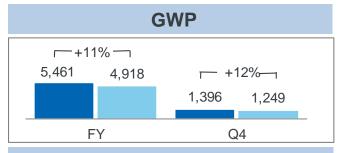
Profitability focus explains decline in non-capital efficient business – underlying profitability improved

### 2 Segments – Retail Germany Life – Portfolio overview

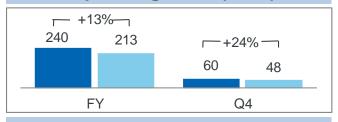




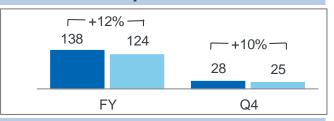
# 2 Segments – Retail International



#### **Operating result (EBIT)**



#### **Group net income**



#### Retention rate in %



#### Combined ratio in %



#### RoE (ann.) in %



- FY2017 GWP up by 11.0% (curr.adj: +10.5%).
   Currency tailwind in Brazil and to a minor extent in Chile and Poland. Currency headwind in Turkey and Mexico. P/C business grew by even 13.8% y/y on a currency-adjusted basis
- All core markets grew in 2017 in local and in euro terms. Growth momentum even increased in Q4 (curr.-adj. +14.3% y/y), also supported by strong Motor business in Poland and Mexico
- FY2017 combined ratio improved by 1.2%pts y/y.
   0.8%pts higher loss ratio well overcompensated by an 2.0%pts lower cost ratio. Cost optimisation measures in Brazil ("GoDigital") and Poland successful. Combined ratio in Q4 improved further
- FY2017 EBIT up by +12.6% y/y (Q4 2017: +23.8%), mainly driven by strong profit contribution from Warta (2017 EBIT of EUR 106m). Turkey remains profitable – also in Q4 2017
- Net income for FY2017 and Q4 2017 up by a double-digit percentage rate on the back of strong top line growth and combined ratio improvement. Strong profit contribution from Warta lead to a higher share of profits attributable to minorities

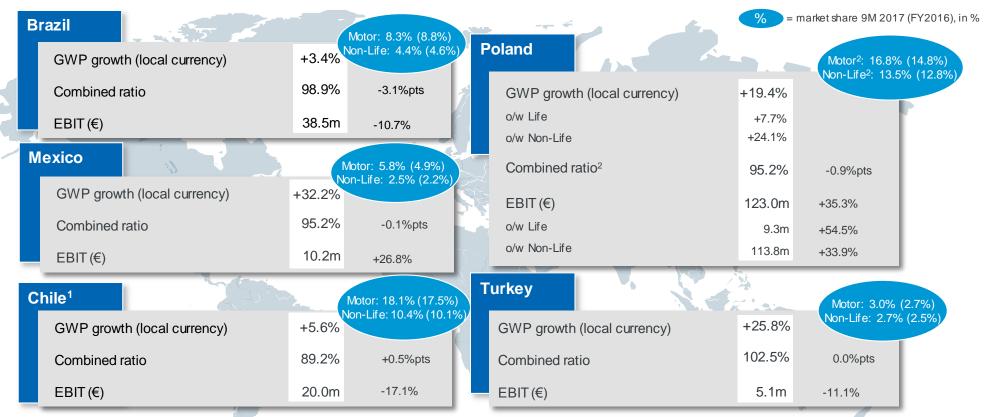
EURm, IFRS 2017 2016

Note: figures restated on the base of IAS 8

Strong top-line growth and improvement in combined ratio leads to significantly higher profitability



### 2 Segments – Retail International – Core markets overview



<sup>1</sup> Includes all entities of HDI Chile Group operating in the Chilean market; Magallanes integrated in February 2015

Note: Market shares based on regional supervisory authorities or insurance associations (Polish KNF, Turkish TSB, Brazilian Siscorp, Mexican AMIS, Chilean AACH); figures restated on the base of IAS 8



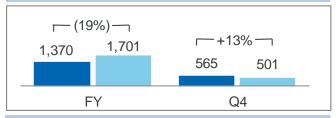
Most of our core markets in Retail International with strong and profitably growing businesses

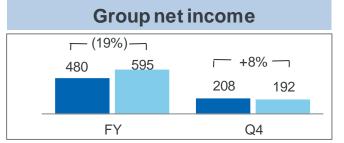


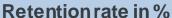
### 2 Segments – Reinsurance Division













#### Combined ratio in %



#### RoE (ann.) in %



- FY2017 GWP growth of +8.8% y/y (curr.-adj.: +11.2%), in line with guidance
- Growth in P/C Reinsurance (curr.adj: +18.7%)
  mainly from Structured Reinsurance; diversified
  growth in other areas. In L/H Reinsurance (curr.adj.:
  +1.4%) reduced premium volume from largevolume treaties compensated by diversified growth
- Net premium is up by +8.5% on a reported basis, grewing +10.8% on a currency-adjusted basis

- EBIT is impacted by high frequency of NatCat losses, but aided by strong investment income
- In P/C Reinsurance, combined ratio stays below 100% despite heavy burden of major losses
- In L/H Reinsurance, consistently higher than expected claims from legacy US mortality business. Strong earnings growth from Financial solutions business
- 2017 Rol of 3.8% significantly up (FY2016: 3.1%)
- Strong increase in ordinary investment income; higher realised gains from disposal of listed equities in Q3 2017

EURm, IFRS 2017 2016



Satisfactory result despite exceptionally higher NatCat losses

# 3 Net investment income

#### **Net investment income Talanx Group**

EUR m, IFRS	FY2017	FY2016	Change
Ordinary investmentincome	3,398	3,302	+3%
thereof current investment income from interest	2,684	2,747	(2%)
thereof profit/loss from shares in ass. companies	24	25	(4%)
Realised net gains/losses on investments	1,245	770	+62%
Write-ups/w rite-dow ns on investments	(198)	(166)	+19%
Unrealised net gains/losses on investments	64	51	+26%
Investment expenses	(245)	(253)	(3%)
Income from investments under own management	4,263	3,704	+15%
Income from investment contracts	(4)	5	(174%)
Interest income on funds withheld and contract deposits	219	314	(30%)
Total	4,478	4,023	+11%

#### Comments

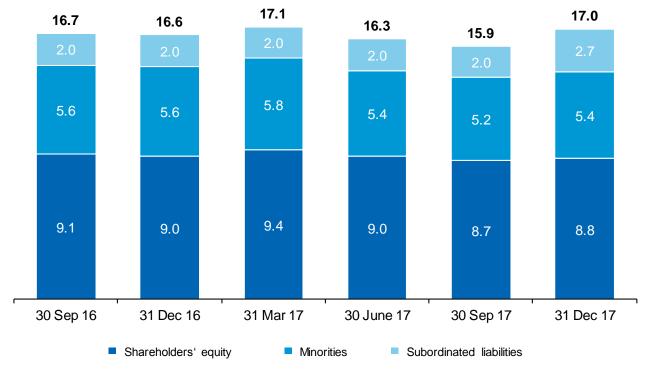
- Ordinary investment income increases by +3%. Investment result from real estate and from alternative investments are a major driver, overcompensating the effects of the low-interest rate environment
- Realised net investment gains up by ~EUR 475m y/y to EUR 1,245m in FY2017, to a large extent used to finance ZZR. FY2017 ZZR allocation: EUR 809 vs. FY2016: EUR 713m. Realised gains include EUR 227m capital gains from the disposal of the portfolio of listed equities in P/C Reinsurance, mentioned already in Q3 2017
- FY2017 Rol reached 4.0% (FY2016: 3.6%) well above the FY2017 Outlook of "at least 3.0%"
- Increase in writedowns resulting from real estate investments in the US, fixed-income investments and real estate funds the latter mainly payout-related
- Significant decline in interest income by EUR -96m on funds withheld and contract deposits due to the recapture of life reinsurance treaties



FY2017 Rol of 4.0% significantly above FY2017 Outlook of "at least 3.0%" - supported by above-average realised gains

# Equity and capitalisation – Our equity base

#### Capital breakdown (EUR bn)



#### Comments

- Total equity base up y/y due to higher subordinated liabilities, related to the EUR 750m hybrid bond placement (fixed coupon of 2.25% until first call date 5 Dec. 2027) on 28 November 2017
- Shareholders' equity is down y/y, predominantly due to the decline in OCI
- At the end of FY2017 book value per share was EUR 34.95 (FY2016: 35.75), NAV (excl. goodwill) per share was EUR 30.76 (EUR 31.64)
- Off-balance sheet reserves amounted to EUR 4.3bn (see page 30), or EUR 1.06 per share (shareholder share only)

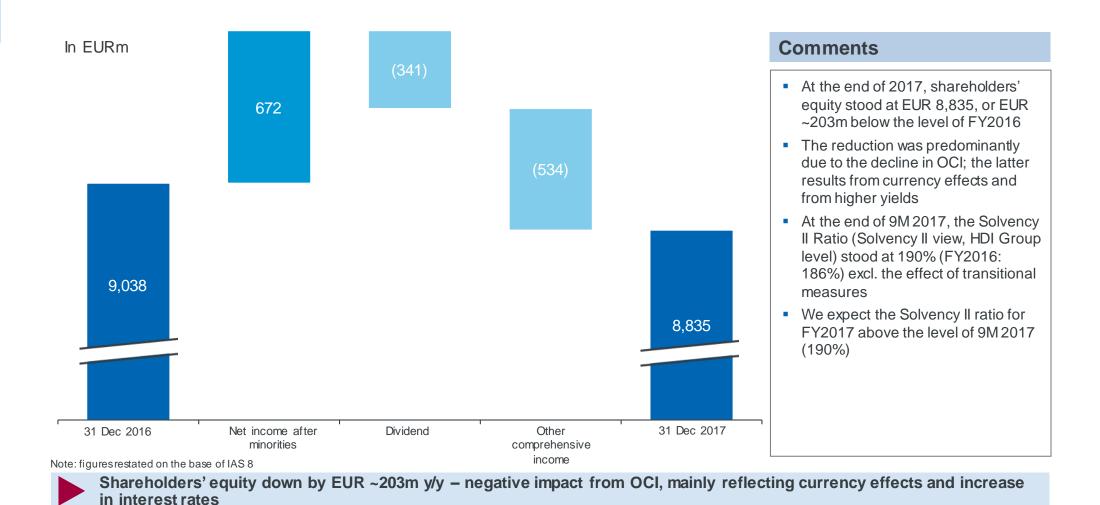
Note: figures restated on the base of IAS 8  $\,$ 



Shareholders' equity at EUR 8,835m, or EUR 34.95 per share



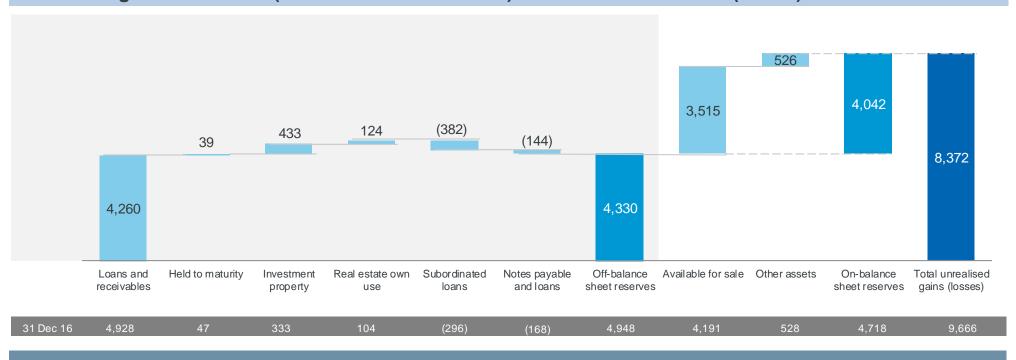
# 3 Equity and capitalisation – Contribution to change in equity





# 3 Equity and capitalisation – Unrealised gains

#### Unrealised gains and losses (off- and on-balance sheet) as of 31 December 2017 (EURm)



#### Δ market value vs. book value

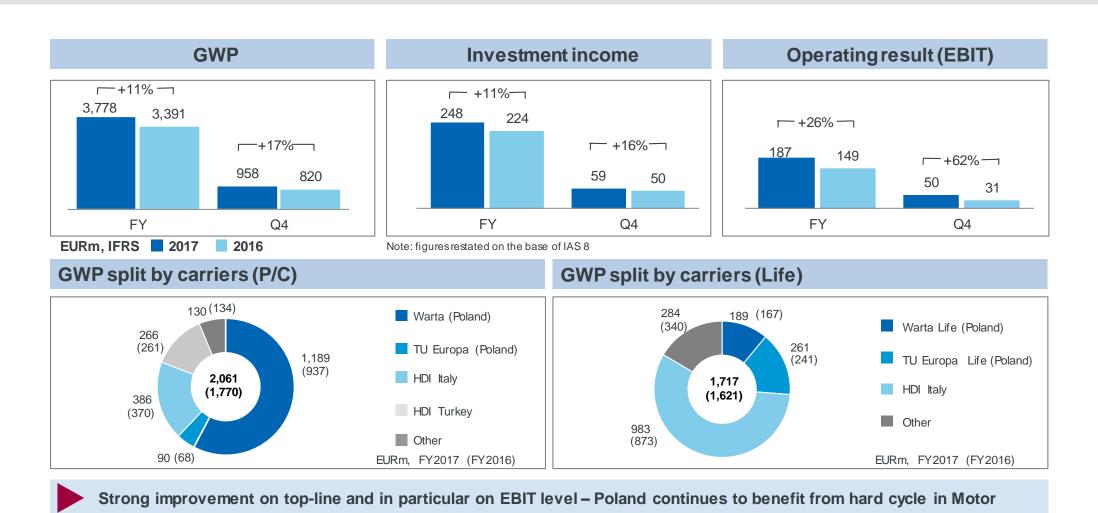
Note: Shareholder contribution estimated based on FY2015 profit sharing pattern



Off-balance sheet reserves of ~ EUR 4.3bn - EUR 267m (EUR 1.06 per share) attributable to shareholders (net of policyholders, taxes & minorities)

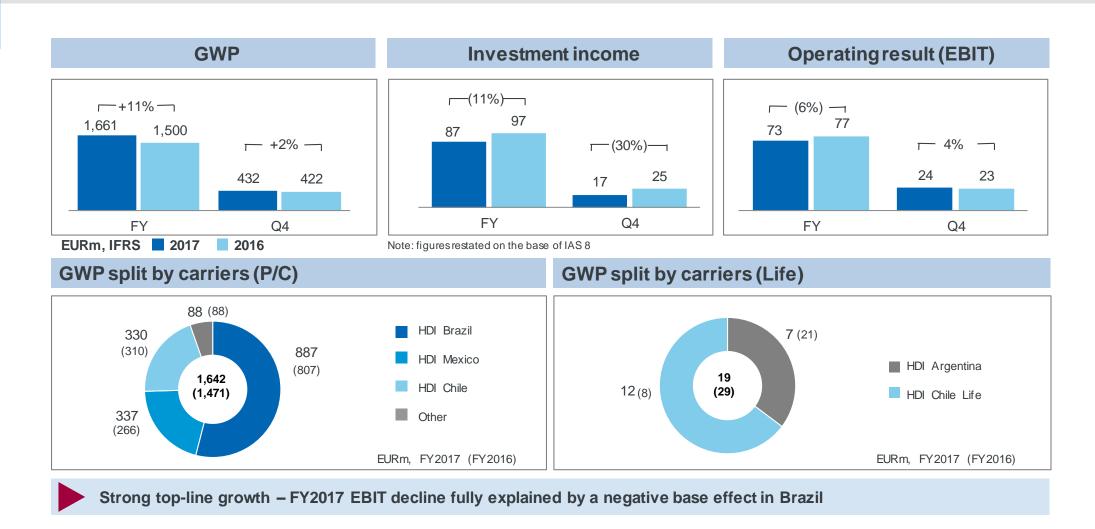


### FY2017 Additional Information – Retail International Europe: Key financials





# 5 FY2017 Additional Information – Retail International LatAm: Key financials



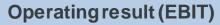


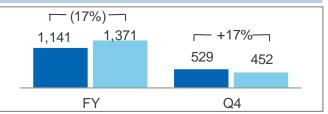
# 5 FY2017 Additional Information – Segment P/C Reinsurance















#### Combined ratio in %



#### EBIT margin in %<sup>1</sup>



- FY2017 GWP up by +16.4% y/y (curr.-adj.:+18.7%); growth mainly from Structured Reinsurance; diversified growth in other areas
- Net premium earned grew by +14.7% (curr.-adj.:+17.0%)

- Major losses of EUR 1,127m (budget: EUR 825m).
   Higher run-off result due to initial conservative reserving; confidence level of loss reserves largely unchanged
- Favourable ordinary investment income and realised gains from listed equity

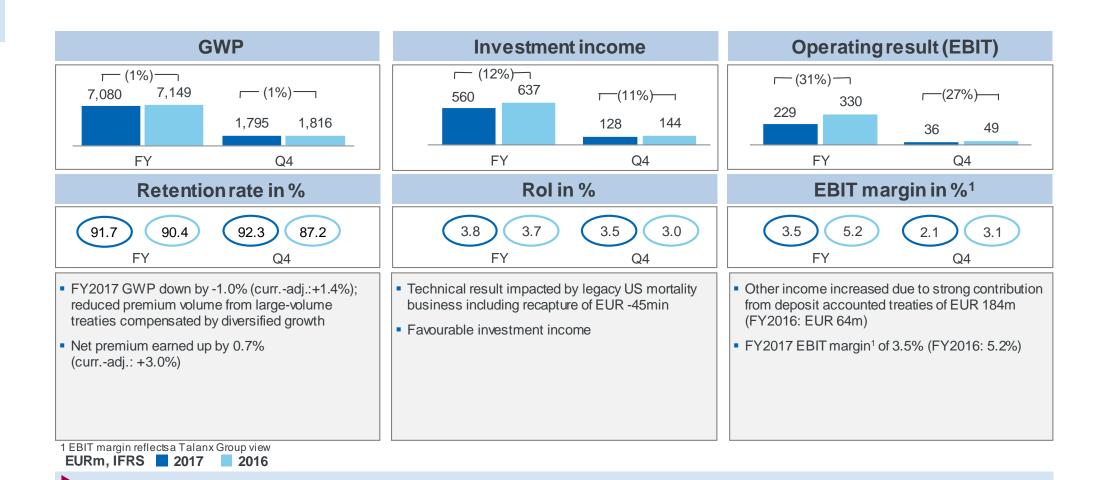
- Other income and expenses within normal range; decreased currency result, but still positive
- FY2017 EBIT margin¹ of 12.5% (FY2016: 17.2%) well above target
- Low tax ratio due to tax-reduced gains from disposal of listed equities

1 EBIT margin reflects a Talanx Group view **EURm, IFRS** 2017 2016



EBIT margin of 12.5% despite high level of NatCat losses

# 5 FY2017 Additional Information – Segment Life/Health Reinsurance



Good underlying profitability in Life/Health segment – result affected by legacy US mortality business

τalanx

### FY2017 Additional Information – Segments

	Industrial Lines				il Germany I	P/C	Retail Germany Life			
EURm, IFRS	FY 2017	FY 2016	Change	FY 2017	FY 2016	Change	FY 2017	FY 2016	Change	
P&L										
Gross written premium	4,454	4,266	+4%	1,525	1,498	+2%	4,576	4,788	(4%)	
Net premium earned	2,434	2,243	+9%	1,411	1,405	+0%	3,397	3,516	(3%)	
Net underwriting result	-207	73	n/m	-21	-44	n/m	-1,883	-1,656	n/m	
Net investment income	277	242	+14%	91	87	+5%	2,007	1,802	+11%	
Operating result (EBIT)	109	302	(64%)	52	-2	n/m	85	92	(8%)	
Net income after minorities	91	241	(62%)	n/a	n/a	n/m	n/a	n/a	n/m	
Key ratios										
Combined ratio non-life insurance and reinsurance	108.5% <sup>1</sup>	96.8%	11.7%pts	101.6% <sup>2</sup>	103.3%	(1.7%)pts	-	-	-	
Expense ratio	22.8%	21.8%	1.0%pts	37.0%	36.5%	0.5%pts	-	-	-	
Loss ratio	85.7%	74.9%	10.8%pts	64.6%	66.7%	(2.1%)pts	-	-	-	
Return on investment	3.6%	3.2%	0.4%pts	2.4%	2.3%	0.1%pts	4.4%	4.1%	0.3%pts	

<sup>1</sup> Q4 2017 combined ratio: 104.3% (Q4 2016: 93.5%), expense ratio: 24.9% (20.1%), loss ratio: 79.4% (73.3%) 2 Q4 2017 combined ratio: 105.5% (Q4 2016: 103.3%), expense ratio: 39.4% (41.3%), loss ratio: 66.1% (62.0%)



# 5 FY2017 Additional Information – Segments

	Retail	l Internat	ional	P/C	Reinsura	nce	Life/Health Reinsurance			Group		
EURm, IFRS	FY 2017	FY 2016	Change	FY 2017	FY 2016	Change	FY 2017	FY 2016	Change	FY 2017	FY 2016	Change
P&L												
Gross written premium	5,461	4,918	+11%	10,711	9,205	+16%	7,080	7,149	(1%)	33,060	31,106	+6%
Net premium earned	4,579	4,123	+11%	9,158	7,985	+15%	6,473	6,426	+1%	27,418	25,736	+7%
Net underwriting result	55	10	+460%	1	481	(100%)	-493	-372	+32%	-2,544	-1,519	n/m
Net investment income	329	319	+3%	1,235	928	+33%	560	637	(12%)	4,478	4,023	+11%
Operating result (EBIT)	240	213	+13%	1,141	1,371	(17%)	229	330	(31%)	1,807	2,307	(22%)
Net income after minorities	138	124	+11%	n/a	n/a	n/m	n/a	n/a	n/m	672	903	(26%)
Key ratios												
Combined ratio non-life insurance and reinsurance	95.3% <sup>1</sup>	96.5%	(1.2%)pts	99.8% <sup>2</sup>	93.7%	6.1%pts	-	-	-	100.4% <sup>3</sup>	95.7%	4.7%pts
Expense ratio	29.2%	31.1%	(2.1%)pts	28.7%	27.2%	1.5%pts	-	-	-	28.6%	28.0%	0.6%pts
Loss ratio	66.2%	65.4%	0.8%pts	71.2%	66.7%	4.5%pts	-	-	-	71.9%	67.8%	4.1%pts
Return on investment	3.4%	3.7%	-0.3%pts	3.8%	2.9%	0.9%pts	3.8%	3.7%	0.1%pts	4.0%	3.6%	0.4%pts

<sup>1</sup> Q4 2017 combined ratio: 93.6% (Q4 2016: 95.2%), expense ratio: 29.7% (31.1%), loss ratio: 64.0% (64.2%)



<sup>2</sup> Q4 2017 combined ratio: 87.0% (Q4 2016: 89.7%), expense ratio: 30.6% (26.1%), loss ratio: 56.6% (63.9%)

<sup>3</sup> Q4 2017 combined ratio: 92.7% (Q4 2016: 93.1%), expense ratio: 30.4% (27.5%), loss ratio: 62.4% (65.7%)

### FY2017 Additional Information – Group: Key financials

### Summary Talanx Group – restatement of figures (according to IAS 8)

€m, IFRS	Q1 2016	Q2 2016	Q3 2016	Q4 2016	FY2016	Q1 2017	Q2 2017	Q3 2017	Q4 2017	FY2017
Gross w ritten premium	8,995	7,432	7,322	7,357	31,10	9,752	7,801	7,685	7,822	33,060
Net premium earned	6,265	6,552	6,313	6,606	25,736	6,698	6,754	6,833	7,133	27,418
Net underwriting result	-422	-361	-384	-353	-1,520	-415	-524	-1,181	-424	-2,544
Net investment income	1,022	940	1,018	1,043	4,023	1,011	1,074	1,226	1,168	4,478
Operating result (EBIT)	573	495	583	655	2,307	576	550	-22	704	1,807
Net income after minorities	223	181	233	266	903	238	225	-20	228	672
Key ratios	Q1 2016	Q2 2016	Q3 2016	Q4 2016	FY2016	Q1 2017	Q2 2017	Q3 2017	Q4 2017	FY2017
Combined ratio non-life insurance and reinsurance	68.3%	69.0%	68.5%	65.7%	67.8%	68.6%	68.6%	87.4%	62.4%	71.9%
Return on investment	3.7%	3.3%	3.6%	3.6%	3.6%	3.5%	3.8%	4.4%	4.2%	4.0%
Balance sheet	Q1 2016	Q2 2016	Q3 2016	Q4 2016	FY2016	Q1 2017	Q2 2017	Q3 2017	Q4 2017	FY2017
Investments under own management	101,913	105,078	107,086	107,174	107,174	107,810	106,607	107,172	107,881	107,881
Goodwill	1,039	1,033	1,040	1,039	1,039	1,060	1,044	1,049	1,058	1,058
Total assets	154,841	157,985	159,341	156,626	156,626	160,120	157,758	157,558	158,386	158,386
Technical provisions	108,758	111,306	111,490	110,515	110,515	112,708	111,492	112,268	111,897	111,897
Shareholders' equity	8,498	8,621	8,968	9,038	9,038	9,327	8,929	8,678	8,835	8,835

Numbers for Talanx Group after restatement for 2016 and 2017 according to IAS 8 effect



### FY2017 Additional Information – Retail International: Key financials

#### P&L for Retail International – restatement of figures (according to IAS 8)

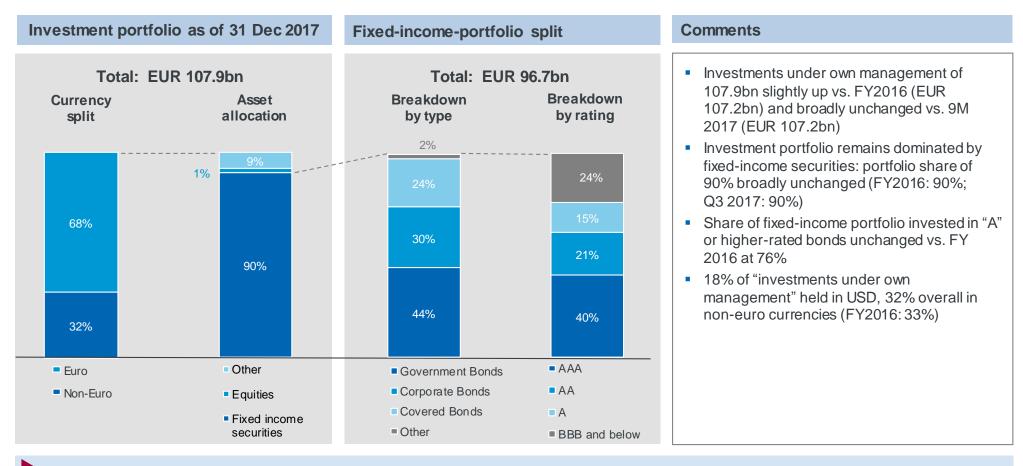
€m, IFRS	Q1 2016	Q2 2016	Q3 2016	Q4 2016	FY 2016	Q1 2017	Q2 2017	Q3 2017	Q4 2017	FY2017
Gross written premium	1,148	1,339	1,182	1,249	4,918	1,484	1,345	1,237	1,396	5,461
Net premium earned	986	1,112	1,000	1,024	4,123	1,217	1,142	1,064	1,157	4,579
Net underwriting result	9	0	-12	13	10	8	7	18	23	55
Net investment income	80	73	92	75	319	86	87	81	75	329
Operating result (EBIT)	61	48	55	48	213	63	55	62	60	240
Group net income	37	30	32	25	124	40	35	35	28	138
Return on investment (annualised)	4.0%	3.3%	4.0%	3.4%	3.7%	3.7%	3.7%	3.4%	3.1%	3.4%
Loss Ratio	64.9%	64.9%	67.5%	64.2%	65.4%	66.9%	66.6%	67.3%	64.0%	66.2%
Expense Ratio	31.2%	31.6%	30.6%	31.1%	31.1%	29.6%	29.6%	27.7%	29.7%	29.2%
Combined Ratio	96.1%	96.5%	98.1%	95.2%	96.5%	96.6%	96.2%	95.0%	93.6%	95.3%



Numbers for Retail International after restatement for 2016 and 2017 according to IAS 8 effect



### FY2017 Additional Information – Breakdown of investment portfolio



Investment strategy unchanged – portfolio remains dominated by strongly rated fixed-income securities



# FY2017 Additional Information – Details on selected fixed-income country exposure

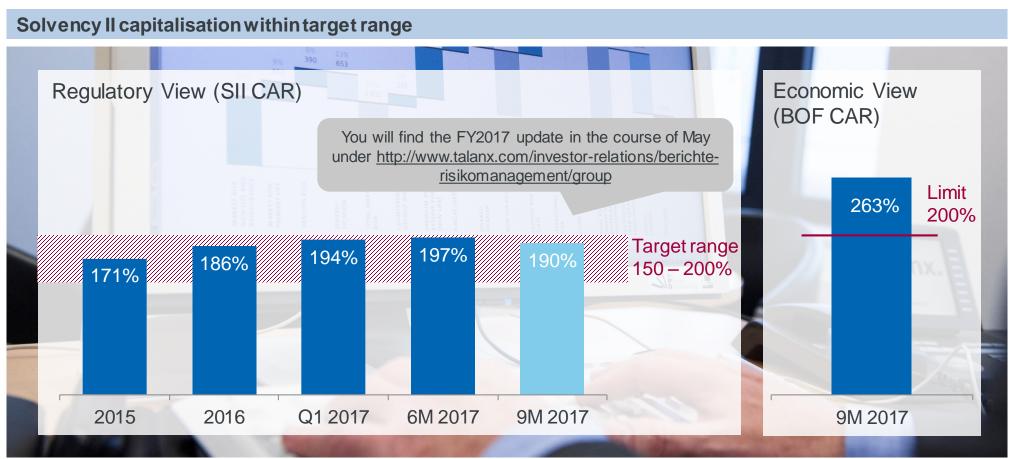
### Investments into issuers from countries with a rating below A-1 (in EURm)

Country	Rating	Sovereign	Semi- Sovereign	Financial	Corporate	Covered	Other	Total
Italy	BBB	2,361	0	573	647	475	0	4,057
Spain	BBB+	742	422	213	416	269	0	2,063
Brazil	ВВ	263	0	79	303	0	5	651
Mexico	BBB+	110	6	47	227	0	0	389
Hungary	BBB-	509	0	0	9	22	0	540
Russia	BB+	206	15	36	198	0	0	455
South Africa	BB+	161	2	9	60	0	4	236
Portugal	BBB-	44	0	11	75	38	0	168
Turkey	BB+	18	0	19	18	3	0	58
Greece	CCC	-	-	-	-	-	-	-
Other BBB+		14	0	31	66	0	0	111
OtherBBB		94	43	60	48	0	0	245
Other <bbb< td=""><td></td><td>185</td><td>17</td><td>98</td><td>163</td><td>0</td><td>238</td><td>700</td></bbb<>		185	17	98	163	0	238	700
Total		4,709	504	1,177	2,230	806	247	9,674
In % of total investments under own ma	anagement	4.4%	0.5%	1.1%	2.1%	0.7%	0.2%	9.0%
In % of total Group assets		3.0%	0.3%	0.7%	1.4%	0.5%	0.2%	6.1%

<sup>1</sup> Investment under own management



### FY2017 Additional Information – Solvency II capital



Note: Solvency II ratio relatesto HDI V.a.G. as the regulated entity. The chart does not contain the effect of transitional measures. Solvency II ratio including transitional measures for 9M 2017 was 237% (FY2016 236%)



### 5 Financial Calendar and Contacts



- 8 May 2018
   Annual General Meeting
- 11 May 2018
   Quarterly Statement as at 31/03/2018
- 13 August 2018
   Interim Report as at 30/06/2018
- 23 October 2018
   Capital Markets Day



From left to right: Alexander Grabenhorst (Equity & Debt IR), Anna Färber (Team Assistant), Carsten Werle (Head of IR), Wiebke Großheim (Roadshows & Conferences, IR webpage), Hannes Meyburg (Ratings); Alexander Zessel (Ratings), Marcus Sander (Equity & Debt IR); not in the picture: Nicole Tadje (Strategic IR & Projects)

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Guideline on Alternative Performance Measures - For further information on the calculation and definition of specific Alternative Performance Measures please refer to the Annual Report 2017 Chapter "Enterprise management", pp. 25 and the following, the "Glossary and definition of key figures" on page 290 as well as our homepage <a href="http://www.talanx.com/investor-relations/ueberblick/midterm-targets/definitions\_apm.aspx">http://www.talanx.com/investor-relations/ueberblick/midterm-targets/definitions\_apm.aspx</a>

